



National Credit Union Administration

#### National Credit Union Administration -

#### Office of the Chairman

July 3, 2012

To the Members of the Senate Banking and House Financial Services Committees:

On behalf of the National Credit Union Administration (NCUA), I am pleased to submit NCUA's 2011 Annual Report for your review.

This report reviews the agency's performance in 2011 and includes the audited financial statements for NCUA's four permanent funds. These funds include the National Credit Union Share Insurance Fund (NCUSIF), the NCUA Operating Fund, the Central Liquidity Facility, and the Community Development Revolving Loan Fund.

NCUA works to foster the safety and soundness of federally insured credit unions. NCUA also works to better enable the credit union community to extend credit for productive and provident purposes to all Americans. Further, NCUA vigorously works to protect the NCUSIF from losses.

In its performance, NCUA strives to ensure that credit unions are empowered to make the necessary business decisions to serve the diverse needs of their existing members and potential members. NCUA achieves this objective by establishing a regulatory environment that encourages innovation, flexibility, and continued focus on attracting new members and improving service to existing members.

NCUA developed the agency's 2011 Annual Report in accordance with the requirements of:

- Section 102(d) of the Federal Credit Union Act;
- the Chief Financial Officers Act of 1990:
- the Government Performance and Results Act of 1993; and
- the provisions of Section 5 (as amended) of the Inspector General Act of 1978.

In accordance with the Reports Consolidation Act of 2000, NCUA also completed an assessment of the reliability of the performance data contained in this report. No material inadequacies were found, and the data are considered to be complete and reliable.

Sincerely,

Debbie Matz Chairman

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### NCUA's Mission Is to Ensure a Safe and Sound Credit Union System

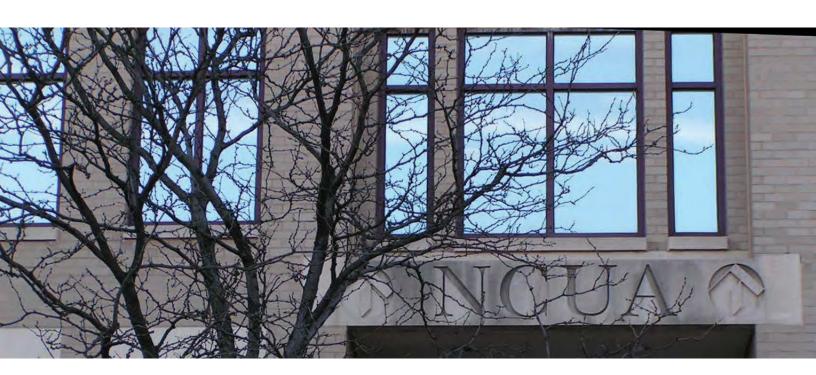


### **2011 ANNUAL REPORT**

"Foundation for the Future"

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Message from the Board

#### Foundation for the Future

In 2011, the National Credit Union Administration (NCUA) Board focused on achieving the agency's core strategic goals and continued to address the problems created by the financial crisis that began in 2008. In particular, we worked to:

- Ensure a safe, sound, and healthy credit union system;
- Promote access to credit unions for all eligible persons;
- Maintain a strong, independent National Credit Union Share Insurance Fund (NCUSIF);
- Foster a transparent and effective regulatory environment with clearly articulated and easily understood regulations; and
- Cultivate a diverse, well-trained, and motivated staff.

billion in assets and had total earnings of \$6.4 billion, increasing the industry's net worth ratio to 10.23 percent at year's end.

To protect the NCUSIF from losses, NCUA vigorously pursued enforcement actions at troubled credit unions. Coupled with a 12-month examination cycle for all credit unions, this strategy resulted in a stronger and safer industry.

Sixteen credit union failures cost \$55 million in 2011, compared to 28 failures that cost \$221 million in 2010. Overall, the NCUSIF's loss exposure decreased significantly—from \$43 billion to \$29 billion—measured by the assets of troubled credit unions.

However, the year-end exposure remained above historical norms, requiring continued supervisory vigilance.

With these goals leading us, NCUA strengthened the foundation for the credit union regulatory system.

# Ensuring a Safe and Sound System

The credit union industry demonstrated continued resilience in 2011. In the aggregate, the industry's 7,094 federally insured credit unions showed steady improvement. Credit unions held \$961.8



NCUA Board Chairman Debbie Matz (center) poses with Board Member Christiane Gigi Hyland (left) and Board Member Michael E. Fryzel (right).

The NCUSIF, which provides federal insurance for deposits up to \$250,000, ended the year at the statutory maximum 1.3 percent equity ratio. Because of NCUA's effective supervision, credit unions paid no NCUSIF premium in 2011.

During the year, we continued the transition to a more structurally sound corporate credit union system. Corporates had to meet higher capital standards, while complying with stricter investment standards. We also worked to manage the Temporary Corporate Credit Union Stabilization Fund (Stabilization Fund) to minimize the costs of five failed corporates that bought faulty mortgage-backed securities. NCUA successfully completed the sale of \$28.3 billion in NCUA Guaranteed Notes (NGNs) in 2010 and 2011, providing the liquidity necessary to stabilize the system.

Significantly, NCUA was the first federal financial institutions regulator to successfully recover settlements from Wall Street securities firms that created and sold the faulty mortgage-backed securities. Net proceeds from the \$165.5 million legal settlements received in 2011 will reduce the amount of future Stabilization Fund assessments.

Detailed information about the corporate resolution and the NGN program is now posted at www.ncua. gov so interested parties can learn about the NGN program's construction and execution, legacy assets performance, and projected Stabilization Fund cost estimates into the future.

#### **Promoting Access**

More than 1.3 million new members joined federally insured credit unions in 2011. Total membership reached 91.8 million.

NCUA launched a bilingual consumer website www. mycreditunion.gov to promote financial literacy and help consumers locate credit unions.

#### **Modernizing Regulations**

NCUA's Regulatory Modernization Initiative kept pace with an evolving credit union industry by proactively

addressing emerging risks, while providing relief from regulatory burdens where sensible. The Board approved several rules in 2011, including:

- Further strengthening the corporate regulatory framework;
- Enhancing financial literacy of credit union directors;
- Updating advertising reminders about federal deposit insurance;
- Improving low-income designation procedures;
- Easing Community Development Revolving Loan Fund access; and
- Implementing the "NCUA Toolbox" law with flexibility to resolve credit union failures at lower costs.

To mitigate risks and provide regulatory relief, we also issued several proposals in 2011, addressing:

- Interest rate risk;
- Credit union service organization reporting;
- Loan participations;
- Troubled debt restructurings;
- Emergency liquidity;
- Extension of RegFlex to all federal credit unions; and
- Hedging of interest rate risk with plain vanilla derivatives.

Whenever possible, the Board carefully targeted rules and provided ample lead time for credit unions to comply.

NCUA also met or exceeded the principles in President Obama's Executive Order 13579 on rulemaking by independent regulatory agencies. NCUA has a longstanding policy of reviewing one-third of its rules on an annual basis, putting them out for public comment, updating or streamlining rules where necessary, and working to minimize regulatory burdens consistent with safety and soundness.

Finally, Board Chairman Debbie Matz testified before Congress to support legislation that would prudently raise the member business lending cap. Combined with an updated regulation, the change would diversify credit union portfolios and provide more options for small businesses seeking credit.

#### Ensuring Efficiency, Effectiveness, and Diversity

In 2011, NCUA continued efforts to improve the agency's efficiency, effectiveness, and diversity.

A new, three-year collective bargaining agreement brings NCUA's employment benefits in line with other financial regulatory agencies as required by Congress. To offset the costs of the enhanced benefits, employees agreed to a pay freeze. The pay-for-benefits trade will have a neutral effect on the 2012 budget and help control costs in future years.

The Board also approved a mid-year 2011 budget reduction of \$2 million, a budget savings that NCUA will ultimately pass on to the credit unions that fund the agency's operations.

Workforce satisfaction continued to grow in 2011, too. In rankings comparing NCUA with other small agencies, NCUA ranked first as the best place to work for federal employees under age 40 and fourth as the best federal workplace for women.

At the start of 2011, as required by the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010, the agency created an Office of Women and Minority Inclusion to further diversity in agency employment and external contracting.

#### Positive Trajectory

Credit unions made real progress in 2011, which can be attributed to NCUA's modernized rules and increased supervision, credit unions' diligence in addressing their problems and striving for robust growth, and a rebounding national economy.

However, there is still much work to be done if the credit union industry is to realize pre-crisis capital and loan levels. We are confident that our actions over the past year have built a solid foundation for the credit union industry to continue its positive trajectory.

Debbie Matz Chairman

Debbie

Christiane Gigi Hyland Board Member Michael E. Fryzel Board Member



### NCUA at a Glance

#### **NCUA** in Brief

Created by the U.S. Congress, the National Credit Union Administration (NCUA) is an independent federal agency with the unique role of insuring deposits at credit unions, protecting the members who own credit unions, and regulating credit unions. A three-member Board oversees NCUA's operations by setting policy, approving budgets, and adopting rules.

NCUA protects the safety and soundness of the credit union system by identifying, monitoring, and combating risks to the National Credit Union Share Insurance Fund (NCUSIF). Backed by the full faith and credit of the U.S. Government, the NCUSIF insures individual accounts up to \$250,000 and joint accounts up to \$250,000 per member. NCUA provides insurance to all federal credit unions and the overwhelming majority of state-chartered credit unions. Members have never lost a penny of insured savings at a federally insured credit union.

Through robust and effective examinations, NCUA also prevents the failure of credit unions. When it cannot, NCUA minimizes the impact of credit union failures on the entire industry. In 2011, 16 federally insured credit unions failed and 11 credit unions were placed into conservatorship.

In 2011, NCUA relied upon 1,187 full-time equivalent employees to perform all the vital tasks in the agency's insurance, consumer protection, and regulatory roles. NCUA operates a central office, an Asset Management and Assistance Center to liquidate credit unions and recover assets, and five regional offices. Reporting to these

regional offices, NCUA has 64 supervisory groups each with eight to ten examiners responsible for a portfolio of credit unions covering all 50 states, the District of Columbia, Puerto Rico, and the Virgin Islands.

#### Credit Union Industry Overview

By the end of 2011, 91.8 million members had saved \$827.4 billion at 7,094 federally insured credit unions. These credit unions had 21,067 branches, 220,915 employees, and \$961.8 billion in assets. On average, each credit union member had \$9,011 in shares.

The average balance of a credit union loan in 2011 was \$12,485, and federally insured credit unions had \$571.5 billion in outstanding loans, up from \$564.7 billion in 2010. Mortgages and real estate loans accounted for 54.8 percent of credit union loans, new and used auto loans for 28.9 percent, unsecured credit cards for 6.5 percent, and other types of loans for 9.8 percent. Federal credit unions have also increasingly begun to offer short-term, small amount loans to their members. By year's end, 296 federal credit unions had made \$18.7 million in these consumer-friendly loans.

The industry's key performance ratios generally trended in the right direction in 2011, indicating a strengthening credit union system. The net worth ratio rose by 17 basis points in 2011 to end the year at 10.23 percent. A key measure of credit union industry earnings, return on average assets, increased by 18 basis points to 0.68 percent. Year-over-year, the industry's delinquency and net charge-off ratios also fell to 1.60 and 0.91 percent, respectively.

#### **NCUA** Board

NCUA has a three-member Board appointed by the President of the United States and confirmed by the U.S. Senate. By law, no more than two Board members are from the same political party, and members serve staggered six-year terms. The NCUA Board normally meets monthly, except August, in open session in Alexandria, Virginia.

Chairman Debbie Matz was nominated by President Barack Obama to serve as NCUA's eighth Board Chairman. She was sworn into office on August 24, 2009. Starting in 2010, Mrs. Matz also represents NCUA as one of ten voting members on the Financial Stability Oversight Council, and since March 2011, Mrs. Matz has been Chairman of the Federal Financial Institutions Examination Council. Most recently a federal credit union's executive vice president/chief operating officer, Mrs. Matz is no stranger to NCUA, having served as an NCUA Board Member from January 2002 to October 2005. President Bill Clinton previously appointed Mrs. Matz to serve as Deputy Assistant Secretary of Administration at the U.S. Department of Agriculture. Mrs. Matz served as an economist on the congressional Joint Economic Committee for many years. Her NCUA Board term expires on April 10, 2015.



Board Member Christiane Gigi Hyland was appointed by President George W. Bush to a seat on the NCUA Board effective on November 18, 2005. When nominated to the NCUA Board, she served as Senior Vice President, General Counsel for Empire Corporate Federal Credit Union in Albany, New York. Ms. Hyland previously served concurrently as Vice President of Corporate Credit Union Relations of the Credit Union National Association, Inc. and Executive Director for the Association of Corporate Credit Unions. Her term expired on August 2, 2011, but she may continue to serve on the NCUA Board until the appointment of a successor.



**Board Member Michael E. Fryzel** was appointed by President George W. Bush to a seat on the NCUA Board. He was confirmed by the U.S. Senate on June 26, 2008, took the oath of office as NCUA Chairman on July 29, 2008, and served in this role for just over a year. Mr. Fryzel was an attorney in private practice specializing in financial, regulatory, and real estate law prior to his appointment. A former director of the Illinois Department of Financial Institutions, Mr. Fryzel served on the Illinois Governor's Board of Credit Union Advisors from 1992 until his NCUA appointment. His term expires on August 2, 2013.



Senior staff reporting to the NCUA Board in 2011 included:

- Mary F. Rupp, Secretary of the Board;
- Steve Bosack, Chief of Staff to the Chairman;
- Buddy Gill, Senior Strategic Communications and External Relations Advisor to the Chairman;
- Gary J. Kohn, Senior Policy Advisor to Board Member Hyland;
- Sarah Vega, Senior Policy Advisor to Board Member Fryzel;
- David M. Marquis, Executive Director;
- Michael McKenna, General Counsel; and
- Todd M. Harper, Director, Office of Public and Congressional Affairs.

#### **NCUA Major Offices**

NCUA's Board and executive director are located in its Alexandria, Virginia, central office along with most of the following major offices that administer the agency's various programs. The one major office not located is Alexandria is NCUA's Asset Management and Assistance Center, which is located in Austin, Texas.

The Office of the Executive Director (OED), led by David M. Marquis, is responsible for the agency's daily operations. The executive director reports directly to the NCUA Chairman. Regional directors and most major office directors report to the executive director. NCUA's Equal Opportunity Program is included within OED. OED also manages NCUA's strategic planning program, which directs the agency's planning process, and tracks and reports on goal achievement.



The Office of Examination and Insurance (E&I), led by Larry Fazio, provides national guidance for NCUA's supervision program ensuring the safety and soundness of federally insured credit unions. Within E&I, the Division of Supervision oversees NCUA's examination and supervision program. The Division of Risk Management oversees the agency's credit union problem resolution program and compiles the financial data submitted quarterly by all federally insured credit unions. Finally, E&I's Division of Capital Markets evaluates and develops policies and procedures related to credit union investments and asset liability management. The division also oversees the day-to-day operations of the Central Liquidity Facility.



The Office of General Counsel (OGC), led by Michael McKenna, addresses legal matters affecting NCUA. These duties include representing the agency in litigation, executing administrative actions, interpreting the Federal Credit Union Act and NCUA Rules and Regulations, processing Freedom of Information Act requests, and advising the Board and the agency on general legal matters. OGC also drafts regulations designed to ensure the safety and soundness of credit unions.



The Office of Consumer Protection (OCP), led by Kent D. Buckham, is responsible for consumer compliance policy, program, and rulemaking; fair lending examinations; interagency coordination for consumer protection and compliance issues; member complaint resolution; financial literacy programs; and the agency's ombudsman functions. OCP also handles chartering, charter conversions, bylaw amendments, field of membership expansions, and low-income credit union designations.

The Office of the Chief Financial Officer (OCFO), led by Mary Ann Woodson, is responsible for agency budget preparation and management, ongoing finance and accounting functions, facilities management, and procurement. OCFO also handles billing and collection of credit union NCUSIF premiums and Temporary Corporate Credit Union Stabilization Fund assessments.

The Office of Corporate Credit Unions (OCCU), led by Scott Hunt, supervises the corporate credit union system. As the credit unions' credit union, corporate credit unions provide a variety of payment, liquidity, and investment services. At year-end 2011, there were 24 corporate credit unions, including 2 bridge corporates under NCUA conservatorship, that ranged in size from \$181 million to \$6.4 billion.

The Office of Small Credit Union Initiatives (OSCUI), led by William Myers, supports two primary roles: assisting the agency's risk mitigation program and fostering credit union development, particularly the expansion of services provided by small credit unions to all eligible consumers. OSCUI fulfills these roles by providing training, customized consulting assistance, and financial support offered through grants and loans funded by the Community Development Revolving Loan Fund.

The Office of the Chief Economist (OCE), led by John D. Worth, supports NCUA's safety and soundness goals by developing and distributing economic intelligence. OCE also enhances NCUA's understanding of emerging microeconomic and macroeconomic risks by producing meaningful and robust modeling and risk identification tools, participating in agency and inter-agency policy development, and developing new initiatives.

The Office of Public and Congressional Affairs (PACA), led by Todd M. Harper, monitors federal legislative issues and serves as NCUA's liaison with Capitol Hill and other government agencies. PACA is also the source of information about NCUA and is the liaison for the public, credit unions, league and trade organizations, and the media.













The Office of the Chief Information Officer (OCIO), led by Douglas Verner, manages NCUA's automated information resources. OCIO's work includes collecting, validating and securely storing electronic agency information; developing, implementing, and maintaining computer hardware, software, and data communications infrastructure; and ensuring related security and integrity risks are recognized and controlled. Notably, OCIO manages the www.ncua.gov and www.mycreditunion.gov websites.



The Office of Minority and Women Inclusion (OMWI), led by Tawana James, was established in 2011 pursuant to the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010. It has the responsibility for all NCUA matters relating to diversity in management, employment, and business activities. Specific duties of the office include developing and implementing standards for: equal employment opportunity and the racial, ethnic, and gender diversity of the workforce and senior management of NCUA; increased participation of minority-owned and women-owned businesses in the programs and contracts of NCUA, including standards for coordinating technical assistance to such businesses; assessing the diversity policies and practices of credit unions regulated by NCUA; and preserving minority credit unions.



The Office of Human Resources (OHR), led by Lorraine Phillips, provides a full range of human resources functions to all NCUA employees. OHR administers recruitment and merit promotion, position classification, compensation, employee records, training, employee benefits, performance appraisals, incentive awards, adverse actions, and grievance programs. Additionally, OHR is responsible for labor relations.



The Office of Inspector General (OIG), led by William DeSarno, promotes the economy, efficiency, and effectiveness of NCUA programs and operations. OIG also detects and deters fraud, waste, and abuse, thereby supporting NCUA's mission of monitoring and promoting safe and sound federally insured credit unions. Additionally, OIG conducts independent audits, investigations, and other activities, and keeps the NCUA Board and U.S. Congress fully and currently informed.



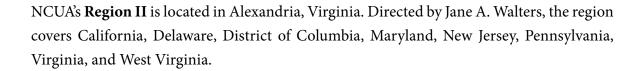
The Asset Management and Assistance Center (AMAC), led by Mike Barton, conducts credit union liquidations, and performs management and asset recovery. AMAC also assists NCUA regional offices with the review of large, complex loan portfolios and actual or potential bond claims. Additionally, AMAC staff participates extensively in the operational phases of conservatorships and record reconstruction.

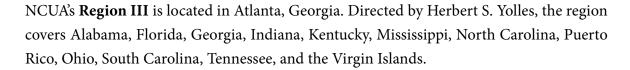


#### **NCUA** Regional Offices

In addition to the central office and AMAC, NCUA has five regional offices. The bulk of NCUA staff is assigned to the agency's five regions. This staff regularly examines federally insured credit unions to ensure safe and sound operations.

NCUA's **Region I** is located in Albany, New York. Directed by Mark A. Treichel, the region covers Connecticut, Maine, Massachusetts, Michigan, Nevada, New Hampshire, New York, Rhode Island, and Vermont.





NCUA's **Region IV** is located in Austin, Texas. Directed by C. Keith Morton, the region covers Arkansas, Illinois, Iowa, Kansas, Louisiana, Minnesota, Missouri, Nebraska, North Dakota, Oklahoma, South Dakota, Texas, and Wisconsin.

NCUA's **Region V** is located in Tempe, Arizona. Directed by Elizabeth Whitehead, the region covers Alaska, Arizona, Colorado, Guam, Hawaii, Idaho, Montana, New Mexico, Oregon, Utah, Washington, and Wyoming.











#### National Credit Union Administration Regional Offices



#### **AMAC**

4807 Spicewood Springs Road Suite 5100 Austin, TX 78759-8490 Telephone: 512-231-7900 Fax: 512-231-7920 amacmail@ncua.gov

#### Region I-Albany

Nine Washington Square Washington Ave. Extension Albany, NY 12205 Telephone: 518-862-7400 Fax: 518-862-7420 region1@ncua.gov

#### Region II - Capital

1900 Duke Street Suite 300 Alexandria, VA 22314 Telephone: 703-519-4600 Fax: 703-519-4620 region2@ncua.gov

#### Region III - Atlanta

7000 Central Parkway Suite 1600 Atlanta, GA 30328 Telephone: 678-443-3000 Fax: 678-443-3020 region3@ncua.gov

#### Region IV-Austin

4807 Spicewood Springs Road Suite 5200 Austin, TX 78759-8490 Telephone: 512-342-5600 Fax: 512-342-5620 region4@ncua.gov

#### Region V-Tempe

1230 West Washington Street Suite 301 Tempe, AZ 85281 Telephone: 602-302-6000 Fax: 602-302-6024 region5@ncua.gov



# Management's Discussion and Analysis

#### A Safer, Stronger **Credit Union Industry**

Coming out of the worst financial crisis since the Great Depression, the U.S. economy continued to rebound in 2011. The nation's Gross Domestic Product grew 1.7 percent for the year, a lower rate than in 2010, but still positive. Year-over-year, the unemployment rate also dropped from 9.4 percent to 8.5 percent in December 2011. A steadily strengthening economy and consumers' increased interest in doing business with smaller financial institutions led to growth in the assets and membership at federally insured credit unions, too.

NCUA's rigorous, yet balanced, regulatory efforts resulted in the credit union industry ending 2011 in a

safer and stronger position than at the start of the year. During 2011, **NCUA** maintained. adopted, and implemented policies and programs aimed at laying a stronger foundation for the future of a healthy credit union system. At the same time, NCUA reduced the regula-

Membership and Assets Are Up Assets in billions of dollars Millions of members 1000 100 \$961.8 billion in assets in 2011Q4 950 98 900 96 850 94 Assets (line, left axis) 91.8 million members in 2011Q4 800 92 750 90 700 88 650 86 600 84 550 82 500 80 2007 2008 2009 2010 2011

tory burden of federally insured credit unions when possible, consistent with safety and soundness.

In particular, NCUA's continuation of an annual examination schedule at federally insured credit unions has resulted in a healthier credit union system. In conducting exams, the agency's goal is to target and mitigate risky behaviors in credit unions. This forward-looking approach has saved the credit union system millions of dollars because of fewer losses to the NCUSIF.

#### More Members, More Assets

As detailed in Chart 1, membership at federally insured credit unions reached a record high in 2011. At the end of the year, the industry had 91.8 million members, compared with 90.5 million members at the end of 2010. Moreover, credit unions reported \$961.8 billion in assets as of December 31, 2011, compared with \$914.3 billion at the end of 2010.

Chart 1

members and assets, the annual net income of federally insured credit unions increased 41.2 percent during the year to \$6.4 billion. As result, net worth grew 6.9 percent during the year, reaching \$98.4 billion. Further,

While

growing

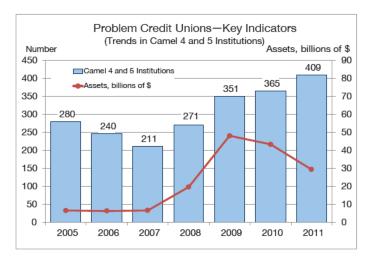
the industry's net worth ratio climbed 17 basis points from 10.06 percent to 10.23 percent.

# Fewer Failures, More Assets in Healthy Credit Unions

A strengthening credit union industry produced fewer failures and a healthier credit union system in 2011. Sixteen credit unions failed in 2011, compared with 28 in 2010, and the total losses associated with credit union failures dropped 75 percent to \$55 million from \$221 million.

Additionally, at the end of 2011 there were 2,150 CAMEL code 3, 4 and 5 credit unions, compared with 2,192 at the end of 2010.<sup>1</sup> As detailed in Chart 2, the total assets of CAMEL code 4 and 5 credit unions was \$29.4 billion at the end of last year, a 32 percent decline from 2010's \$43.3 billion. Moreover, there were \$142.5

#### Chart 2



<sup>&</sup>lt;sup>1</sup> NCUA's CAMEL rating system is based upon an evaluation of five critical elements of the operations of a credit union: Capital Adequacy, Asset Quality, Management, Earnings, and Liquidity/Asset-Liability Management. The CAMEL rating system is designed to take into account and reflect all significant financial, operational, and management factors examiners assess in their evaluation of a credit union's performance and risk profile. CAMEL ratings range from a 1 (the highest rating) to a 5 (the lowest rating). Credit unions with a composite CAMEL code 3 rating exhibit some degree of supervisory concern in one or more of the component areas. CAMEL code 4 credit unions generally exhibit unsafe and unsound practices or conditions, and CAMEL code 5 credit unions exhibit extremely unsafe and unsound practices and conditions.

billion in assets at CAMEL code 3 credit unions at the end of last year, a 9 percent decline from \$156.7 billion at the end of 2010.

By the end of 2011, 82.8 percent of assets were at CAMEL code 1 and 2 credit unions, compared with 78.1 percent at the end of 2010.

#### A Modern Corporate Credit Union System

While most consumer credit unions emerged stronger from the recent economic downturn, 2011 continued to be a year of transition for corporate credit unions. Officials at corporate credit unions worked to comply with new regulations, while seeking capital from their members. In working to put in place a modern corporate credit union system, NCUA developed a member-driven solution that maximized consumer credit union choices.

In 2008, sizable losses from mortgage-backed securities held by several corporate credit unions led to significant problems in the corporate credit union system. NCUA liquidated five corporate credit unions in 2009 and 2010 that had become insolvent due to these investments.

Corporate credit unions exist primarily to provide consumer credit unions with banking, liquidity, and investment services. The correspondent banking services offered by corporate credit unions help consumer credit unions clear checks, process electronic transactions, and move funds for their consumer members.

Because of the importance of corporate credit unions, NCUA made the continued implementation of

the agency's Corporate Resolution Plan a top priority in 2011. NCUA has much to show for these ongoing efforts. In implementing the Corporate Resolution Plan, NCUA followed the four principles outlined in the box to the right.

trusts. The NGN trusts then issued NGNs, backed by the cash flows from the legacy assets. Through 13

#### Corporate Resolution Plan Principles

- Prevent any disruption of payment services to consumer credit unions and their more than 90 million members
- Maintain confidence in the credit union system
- Minimize long-term costs in keeping with sound public policy principles
- Facilitate an orderly transition to a new regulatory framework while maximizing consumer credit union choices

oversubscribed NGN transactions begun in 2010 and completed in June 2011, NCUA successfully raised \$28.3 billion.

To achieve the objectives of the NGN initiative and ensure the sound

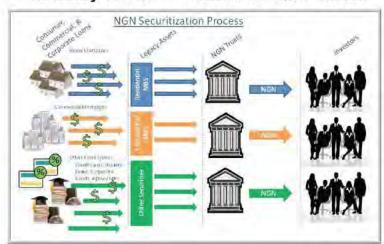
management of the Stabilization Fund—which Congress authorized to manage the costs of paying for the corporate credit union failures over time—the NCUA Board approved the creation of the NGN Securities Management and Oversight Committee in 2011. The Board charged the committee with ensuring that NCUA fulfills its ongoing responsibilities of the corporate resolution process in a manner that promotes transparency, efficiency, and accountability.

Independent analysis demonstrated that the longterm costs associated with the five corporate failures would be minimized by carrying the assets instead of liquidating them. As a result, NCUA established the NCUA Guaranteed Notes (NGN) program in 2010. The NGN program securitized distressed securities (legacy assets) once held by the five failed corporate credit unions and sold them as federally guaranteed asset-backed securities to investors. The legacy assets

consist of more than 2,000 investment securities, secured by approximately 1.6 million residential mortgages, as well as commercial mortgages and other securitized assets.

As Chart 3 illustrates, NCUA transferred the legacy assets to NGN

Chart 3
Summary of the NGN Securitization Process



Since 2009, NCUA has assessed credit unions \$3.3 billion to pay for losses associated with the corporate credit union failures. This figure includes \$1.96 billion from an assessment of 25 basis points on insured shares in 2011.

#### MANAGEMENT'S DISCUSSION AND ANALYSIS

Projections for the remaining Stabilization Fund assessments, as of December 31, 2011, range between \$2.7 billion and \$6.0 billion that federally insured credit unions must repay by 2021. NCUA updates these projections on a semi-annual basis and posts the information on the agency's website.

In 2011, the agency also sought compensation from the parties that created and sold the faulty mortgage-backed securities to the five failed corporate credit unions. By year's end, NCUA had filed lawsuits against several Wall Street firms that underwrote these securities for failing to disclose significant risks. Additionally, NCUA received a total of \$165.5 million in settlement proceeds from Deutsche Bank Securities and Citigroup. These settlements further the agency's goal of minimizing losses, and net proceeds will reduce the total assessments that all credit unions have to pay for the corporate credit union system's losses.

In April, the NCUA Board approved additional rules regulating corporate credit unions. These regulatory changes complemented the rules that the agency approved in 2010 by enhancing internal controls, increasing transparency, and improving accountability. The additional regulatory changes included:

- Internal control and reporting requirements, similar to those required for banks under the Federal Deposit Insurance Act and public companies under the Sarbanes-Oxley Act;
- The establishment by corporate credit unions of an enterprise risk management committee staffed with an independent risk management expert;

- A requirement that all board of director votes be recorded votes and be included in board meeting minutes;
- Disclosure of compensation received from corporate credit union service organizations for corporate credit union senior executives serving as dual employees; and
- Permitting corporate credit unions to charge reasonable one-time or periodic membership fees to facilitate retained earnings growth.

To create greater transparency associated with the programs created in the wake of the corporate credit union failures, NCUA created and unveiled two micro-websites in December. These webpages provide up-to-date information on both the corporate system resolution's costs and the NGN program's performance.

In late 2011, NCUA announced that the Stabilization Fund had received an unqualified or "clean" audit opinion for 2010 from KPMG LLP, an independent auditing firm. In the audit, KPMG noted the complexity of the processes for developing and implementing the Corporate Resolution Plan had resulted in the agency missing certain reporting deadlines. NCUA has since worked to fix these problems and issued the Stabilization Fund's 2011 financial statements on June 22, 2012.

As NCUA made important decisions to mitigate the costs of the corporate credit union's losses, federally insured credit unions made important choices about the future of the corporate system during 2011. Among these decisions were whether to recapitalize their corporate credit union, support a newly chartered entity,

or obtain services from another service provider. The process for transitioning to a modern corporate credit union system has generally proceeded smoothly and without any interruption of services to the 91.8 million credit union members.

As part of this ongoing restructuring and recapitalization of the corporate credit union system, the NCUA Board in December awarded Catalyst Corporate Federal Credit Union of Plano, Texas, the exclusive right to acquire Western Bridge Corporate Federal Credit Union of San Dimas, California. NCUA conserved the former Western Corporate Federal Credit Union in 2009 and created the bridge entity in order to ensure continuity of service and operations.

U.S. Central Bridge Corporate Federal Credit Union remained open in 2011. The corporate will remain

open until all products and services are wound down in 2012.

In sum, the corporate credit union system has further stabilized because of NCUA's many actions in 2011. Looking ahead to 2012, NCUA will continue to make decisions following the Corporate Resolution Plan's core principles. These actions will create a stronger foundation for the future of the corporate credit union system.

# Sound Management of Insurance Funds

NCUA Board Chairman Matz has regularly noted that NCUA takes its stewardship responsibilities very seriously. NCUA diligently works to protect not only the Stabilization Fund created in the corporate credit



Board Member Hyland (front row, center) met with the Idaho Credit Union League in September to discuss a variety of issues affecting credit unions, including the effective stewardship of the NCUSIF and the Stabilization Fund.

union crisis, but also the NCUSIF, which insures the accounts of credit union members up to \$250,000.

In 2011, credit unions benefited from the agency's effective management of both of these funds.

The NCUSIF ended 2011 in a stronger position as a result of fewer losses, portfolio growth, and a decline in at-risk credit unions, among other factors. As a result, the NCUA Board did not charge credit unions an NCUSIF premium in 2011.

The NCUSIF's equity ratio at the end of the year was 1.30 percent on an insured share base of \$795.3 billion. By contrast, the NCUSIF equity ratio at the end of 2010 stood at 1.28 percent on an insured share base of \$757.9 billion.

NCUA calculated the year-end 2011 figure after transferring \$278.6 million in equity from the NCUSIF to the Stabilization Fund. Before the transfer, the NCUSIF equity ratio rose to 1.32 percent. The Federal Credit Union Act, however, requires NCUA to transfer any NCUSIF equity above the normal operating level of 1.30 percent at the end of each year, as long as the Stabilization Fund has outstanding borrowings from the U.S. Treasury.

As noted earlier, in 2011 NCUA charged credit unions a 25 basis points assessment for the Stabilization Fund, and the agency anticipates that the 2012 assessment will be between 8 and 11 basis points.

# Responsible, Balanced Examinations

One of the reasons for the NCUSIF's stability and strength in 2011 is NCUA's continued vigilance in examining credit unions. While the agency does not seek to unnecessarily add to the regulatory burden of credit unions and took steps to reduce some regulatory requirements in 2011, the financial crisis demonstrated the need for frequent and rigorous examinations of federally insured credit unions. The updated 2011–2014 Strategic Plan, which provides a framework for guiding the agency's supervisory activities and regulatory program, guided NCUA's examination program in 2011.

In particular, in 2011 NCUA continued the transition to a 12-month examination cycle. Through shortened examination cycles, NCUA has been proactive in helping credit unions to correct problems at an earlier stage in order to avoid greater costs later on. In large part, as a result of these efforts, credit unions were spared any NCUSIF premium in 2011.

NCUA worked with state regulators to examine federally insured, state-chartered credit unions in 2011. In all, as noted in Chart 4, NCUA completed 12,451 supervisory contacts in 2011, which included 710,441 exam hours, compared with nearly 635,000 hours in 2010.

Of NCUA's 1,187 workers on board at the end of 2011, 854 full-time equivalent employees were located within the agency's five regions, 42 more than at the

end of 2010. To ensure that those employees were equipped to do the best job possible, the agency completed 70,000 hours of staff training in 2011. Staff training is an essential element of NCUA's supervisory program, especially as approximately one-third of the agency's examiners has less than five years of experience and needs specialized training to effectively perform their jobs.

Overall, there were 11 conservatorships of federally insured credit unions in 2011. Additionally, there were 16 consumer credit union failures in 2011. NCUA resolved these failures by one assisted merger and through 15 liquidations and purchase-and-assumption agreements.

Chart 4
Supervisory Contacts in 2010 and 2011

	2010		2011	
Type of Exam	Number of Exams	Hours for Exams	Number of Exams	Hours for Exams
Small Credit Union Program	371	9,825	396	10,235
Fair Lending Reviews	26	2,535	13	2,018
Chartering/FOM	1	2	1	4
Exam Regular - FCU	3,897	382,204	4,142	430,403
Exam Regular - FISCU	710	87,258	866	120,976
5300 Program	1	1	- 0	- 0
Supervision On-site FCU	2,720	97,742	2,451	90,263
Supervision On-site FISCU	743	41,610	742	41,475
Review of State Exams	2,130	6,136	2,053	5,987
Supervision Off-site FCU	1,434	5,390	1,396	5,422
Supervision Off-site FISCU	340	2,055	383	2,062
CUSO Review	3	87	8	1,596
Totals	12,376	634,855	12,451	710,441

#### **Effective Regulations**

NCUA's ongoing efforts to responsibly regulate credit unions and protect the NCUSIF from losses resulted in the adoption of a number of new rules during 2011. Some of these changes stemmed from the agency's efforts to modernize credit union regulations and better protect consumers. Additional changes came from an effort to ease regulatory burdens, and others flowed from rule changes required by laws passed by Congress.

# Modernizing Regulations: Striking a Balance

In September, NCUA Board Chairman Matz unveiled a Regulatory Modernization Initiative. The initiative's goal is to ensure that NCUA's rules are in sync with the current marketplace, are clearly written, target practices that have the potential to cause the greatest risk to the NCUSIF, and are minimally burdensome to credit unions.

NCUA's Regulatory Modernization Initiative is in keeping with a government-wide effort to reduce

#### MANAGEMENT'S DISCUSSION AND ANALYSIS

regulatory burdens whenever possible, without jeopardizing the safety and soundness of the financial system or consumer safety. In considering current and future rulemaking efforts, NCUA will balance the need for protecting safety and soundness with the need to streamline or eliminate regulations that limit flexibility and growth.

Regulating Credit Unions Responsibly

As part of the efforts to strengthen the credit union system, NCUA proposed four important safety and soundness rules in 2011. These proposed rules included:

*Interest Rate Risk Management.* In March 2011, NCUA issued a proposed rule aimed at mitigating interest rate risk. Credit unions covered by the proposed rule would have to:

- Adopt an interest rate risk policy;
- Have a plan for the policy to be implemented by the institution's management and overseen by the credit union's board;

"Regulatory modernization means effective regulation, not excessive regulation. NCUA is committed to balance. We must ensure the safety and soundness of all credit unions as new risks emerge. Yet, we must allow the industry to remain dynamic and competitive by providing relief from unnecessary burdens or outdated regulations, wherever possible and consistent with safety and soundness."

Debbie Matz NCUA Board Chairman

• Put in place risk measurement systems to assess the sensitivity of earnings and/or asset and liability values to interest rate risk; and

 Adopt internal controls to monitor adherence to interest rate risk policies.

In developing this proposed rule, NCUA sought to tailor the regulation's application to credit unions with the greatest exposure to interest rate risk. As a result, the proposed rule would apply to all federally insured credit unions with assets of more than \$50 million. Institutions with assets of between \$10 million and \$50 million would also need to comply with the proposed rule if the total of first-mortgage loans they hold combined with total investments with maturities greater than five years is greater than 100 percent of their net worth. The proposed rule exempts credit unions with less than \$10 million in assets as such credit unions do not pose a material risk to the NCUSIF.

NCUA issued the proposed rule of the because risks that credit will unions face when interest rates begin to rise from historic lows. Credit unions hold nearly 31 percent of their assets in long-term, fixedrate mortgages, compared to only 18

percent for banks. NCUA finalized the interest rate risk rule in January 2012.

Credit Union Service Organizations. Credit unions have become increasingly reliant on credit union service organizations (CUSOs). CUSOs allow credit unions to collaborate and pool resources to provide products or services not offered by a credit union. Among other things, CUSOs may originate mortgage loans, member business loans, and student loans. CUSOs may also provide loan support services, payroll and record rentention services, insurance and securities brokerage services, financial counseling, and check cashing services, to name a few.

NCUA is the only federal financial institutions regulator without authority to examine and supervise third-party vendors and therefore, the agency has limited access to information about CUSOs. Because many credit unions participate in CUSOs and because CUSOs provide a wide range of services, in July NCUA proposed a rule to assist the agency in data collection and loss prevention.



U.S. Federal Reserve Board Chairman Ben Bernanke talks with NCUA Board Chairman Matz before a meeting of the Financial Stability Oversight Council at the Treasury Department in March. The NCUA Chairman is one of 10 voting members on the Council.

The proposed rule would:

- Require all CUSOs to file financial reports directly with NCUA and the appropriate state supervisory authorities;
- Limit federally insured, state-chartered credit unions' aggregate cash outlays to a CUSO;
- Require less than adequately capitalized federally insured, state-chartered credit unions to get permission from their regulators before making investments in a CUSO; and
- Require CUSOs to use GAAP accounting, prepare quarterly financial reports, and get annual audits.

Emergency Liquidity. At this time, most federally insured credit unions have no emergency liquidity source beyond indirect access to NCUA's Central Liquidity Facility as a result of membership in a corporate credit union. To ensure that all credit unions have viable options to secure access to reliable federal sources of liquidity in times of financial crises or economic distress, the NCUA Board issued an advance notice of proposed rulemaking in December. The potential new rule would require federally insured credit unions, including corporate credit unions, to demonstrate they have access to emergency liquidity sources.

Loan Participation Protection. Loan participations are a valuable tool for credit unions to diversify loan portfolios, improve earnings, and manage balance sheets. However, loan participations also have the potential to create systemic risk. Large volumes of participated loans tied to a single originator,

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borrower, or industry—or serviced by a single entity—have the potential to impact multiple credit unions if problems occur.

To address this safety and soundness problem, the NCUA Board issued a proposed rule in December that would:

- Impose a 25 percent limit of net worth on loan participations purchased from a single originator;
- Require loan participation purchases involving one borrower or group of associated borrowers to be no more than 15 percent of the purchasing credit union's net worth; and
- Require the originating lender to retain 10 percent of the loan throughout the life of the loan.

#### **Providing Regulatory Relief**

While working to modify or adopt new rules to protect safety and soundness, the NCUA Board took steps in 2011 to streamline, modernize, or eliminate certain regulations affecting credit unions. Some of these regulatory changes included:

Streamlining the Community Development Revolving Loan Fund. In an effort to encourage more low-income credit unions to apply for below-market-rate loans from the Community Development Revolving Loan Fund, the NCUA Board in October approved a final rule to simplify the program. Some of the beneficial changes to the rule included:

• Eliminating the community needs plan requirement as part of the application;

- Allowing a maximum single loan to exceed \$300,000 in certain circumstances;
- Providing flexible repayment of the loan's principal; and
- Creating a new option to use the money to fund a credit union's urgent needs.

NCUA's Office of Small Credit Union Initiatives (OSCUI) will consider loan applications under the revised criteria beginning with the 2012 funding round.

Expansion of RegFlex. In December, the NCUA Board sent out for public comment a proposed rule enabling all federal credit unions to engage in activities permitted by the existing Regulatory Flexibility (RegFlex) rule. The proposed rule would eliminate the charitable contributions rule and add relief provisions to rules that apply to eligible obligations, nonmember deposits, fixed assets, and investments. Under the proposed changes, federal credit unions would no longer have to qualify for a specific RegFlex designation. Currently, the designation goes to credit unions rated CAMEL code 1 and 2.

Modification of Low-Income Credit Union Designation Procedures. To ease the burden on credit unions that seek to prove their low-income designation, the NCUA Board approved a final rule in June that permits federal credit unions to use statistically valid samples of member loan files or surveys to prove their low-income status. The rule change responded to concerns raised by some credit unions that they serve low-income members who live near higher-income neighborhoods.

These credit unions were previously burdened with an unduly difficult alternative to prove their lowincome status.

Treatment of NGNs as Low-Risk Assets. As a way to increase the participation of credit unions in the NGN program, the NCUA Board issued a final rule in March to expand the definition of "low-risk assets" to include debt instruments unconditionally guaranteed by NCUA. NGNs held by credit unions now have a zero-percent risk weighting for purposes of NCUA'a Prompt Corrective Action rule. The NGN program, as noted earlier, is part of the Corporate Resolution Plan.

# Adopting Rules Required by Law

Some rules are required by Congress. In 2011, such rulemakings included:



The NCUA Board during its final meeting of 2011 considered a proposed rule to expand RegFlex to all federal credit unions. The proposed rule would provide regulatory relief to 1,770 credit unions that currently do not have a RegFlex designation.

Remittances. As required by the Dodd-Frank Wall Street Reform and Consumer Protection Act (DFA), the NCUA Board issued a consumer-oriented interim final rule in July and a final rule in November to clarify that remittance transfers are permissible financial services for federal credit unions. The rule also allows federal credit unions to offer variations of remittance transfers to their members and others within the field of membership.

Golden Parachutes/Incentive Pay. As required by DFA, the NCUA Board approved a final rule in May to protect credit union members and guard against lucrative disbursements to executives whose actions may have contributed to a credit union's distressed financial condition. The final rule bars federally insured credit unions that are insolvent, in conservatorship, or have ratings of CAMEL code 4 and 5 from offering golden parachutes.

The final rule defines golden parachutes as payments that are "contingent on the termination of that person's employment and received when the credit union making the payment is troubled, capitalized or insolvent." All federally insured credit unions are banned from paying legal or professional expenses incurred in federal or state administrative proceedings that result in a monetary punishment or cease-and-desist order. Deferred compensation and retirement benefits are allowed under the final rule, and credit unions can still take out liability insurance for executives and volunteers.

Subsequently, the NCUA Board approved minor amendments to the golden parachute rule in November.

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Credit Ratings. DFA also required the NCUA Board to remove references to "nationally recognized statistical rating organization" credit ratings or to substitute these references with other standards of creditworthiness. Under the proposed rule, credit unions would be required to conduct an internal analysis demonstrating that the issuer of the security has a certain, specified capacity to meet its financial commitments. The proposed rule would replace current requirements that an investment have an AA, A, or BB rating with the requirement that the credit union determine that the issuer of the security has a very strong, strong, or adequate capacity to meet its financial commitments.

Net Worth/Equity Ratio. In January, President Obama signed the National Credit Union Authority Clarification Act into law. NCUA had proposed the legislation, known within the agency as the "NCUA toolbox" bill, in 2010 in order to reduce the costs of managing the NCUSIF and the Stabilization Fund.

Among other things, this new law allows NCUA assistance to failing credit unions to be counted as capital by surviving credit unions. Another provision of the law allows NCUA to repay expenditures to the Stabilization Fund without having to first borrow from the U.S. Treasury. This change will save credit unions approximately \$60 million in interest payments over 10 years.

To implement the law, the NCUA Board issued a final rule in September to amend the definition of "net worth" as it appears in the Prompt Corrective Action regulation and the definition of "equity ratio" as it appears in the Requirements for Insurance rule. The final rule also



As a result of a final rule adopted in May, starting in 2012 credit union print ads will need to include the official NCUA insurance sign (above) or a statement that credit union deposits are federally insured by NCUA.

made technical changes in other regulations to ensure clarity and consistency in the use of the term "net worth," as it relates to federally insured credit unions.

#### Safeguarding Consumers

In addition to protecting the safety and soundness of credit unions, NCUA has a duty to safeguard consumers. As such, the agency undertook several key actions in 2011 to better protect consumers.

Advertising Rule. To improve public understanding about and confidence in credit unions' federal insurance coverage, the NCUA Board approved a final rule in May. The rule requires inclusion of a federal insurance coverage statement in more radio and television advertisements, annual reports, and other statements of condition required by law. The rule also dictates the size of the statement required in print advertising to ensure legibility.

Specifically, the final rule defines an advertisement as a "commercial message, in any medium, that is designed to attract public attention or patronage to a product or business." In response to comments from credit unions, the NCUA Board voted to require only the statement in ads 15 seconds or longer. Radio and television ads of that length must include the statement "Federally insured by NCUA." Print ads will need to include a similar statement or the official NCUA insurance sign.

Through the NCUSIF, NCUA insures accounts at federally insured credit unions up to \$250,000. The advertising rule became effective at the start of 2012.

Office of Consumer Protection. Launched in 2010, NCUA's Office of Consumer Protection (OCP) continued and enhanced efforts to protect consumers in 2011. OCP began closely consulting with the new Consumer Financial Protection Bureau (CFPB) created by DFA. CFPB, which opened its doors in July, will write consumer protection rules affecting all credit unions. CFPB has direct supervisory authority over credit unions with assets of \$10 billion or more, but can request to accompany NCUA on examinations of other credit unions.

In addition to consolidating consumer protection examination functions within NCUA, OCP responds to inquiries from credit unions, their members, and consumers involving consumer protection and share insurance matters. Additionally, OCP processes member complaints filed against federal credit unions. By centralizing the member complaint process, NCUA has been able to provide consistent service to credit union members in resolving disputes with their federal credit union.

# Enhanced Assistance to Credit Unions

In keeping with NCUA's mission to ensure the safety and soundness of the credit union system, the agency expanded and enhanced efforts to provide assistance to credit unions in 2011. This assistance took the form of online training and webinars, in-person workshops, credit union consulting, grants and loans through the Community Development Revolving Loan Fund, and educational materials posted on NCUA's website. Examples of some of NCUA's notable credit union assistance efforts during 2011 follow.

# Providing Financial Literacy and Online Training

To help federal credit union board members better understand financial statements, the agency unveiled a one-hour training module. The low-cost training introduced financial concepts and key financial statement terms to board members with non-financial backgrounds. The training module covers income statements, statements of cash flow, and balance sheets. NCUA designed the training to help credit unions comply with a rule that took effect in July. The regulation requires that all board members of a federal credit union have a working familiarity of basic finance and accounting practices.

During 2011, NCUA also taped and released a free training video: "An Introduction to OSCUI." Available online and by DVD, the informational, half-hour video provides an overview of OSCUI's

#### MANAGEMENT'S DISCUSSION AND ANALYSIS

role within NCUA. The video includes program descriptions, testimonials, and practical tips to access OSCUI's services. The video also highlights four programs for small credit unions, including NCUA's consulting assistance, training, financial assistance, and partnerships with government, non-profit, and private organizations.

In 2012, NCUA anticipates building on this initial video by producing more OSCUI-related training videos and beginning an economic update series on YouTube featuring analysis from NCUA's Office of the Chief Economist.

### Helping Small and Low-Income Credit Unions

OSCUI, which the agency created in 2004, redoubled efforts in 2011 to provide assistance to small and low-income credit unions. In June, William L. Myers became OSCUI's director. As noted earlier, OSCUI worked in 2011 to streamline the rules for the Community Development Revolving Loan Fund in order to enhance the availability of grants and loans for credit unions. Some other key activities of OSCUI in 2011 included:

Workshops for Small Credit Unions. OSCUI continued to conduct workshops throughout the country to help credit unions to learn about what resources are available, solve certain challenges, and exchange ideas with other credit unions. In all, OSCUI held 83 free educational seminars during the year at which more than 5,000 individuals participated.

In 2011, OSCUI workshops focused on assisting credit unions in complying with the board member financial literacy rule. In light of the changes to the corporate credit union system, the workshops also reviewed how to perform due diligence on selecting payment services providers.

Consulting Services. Through OSCUI's consulting services, NCUA helped small credit unions to improve their operations, as well as provide additional services to their members. During 2011, OSCUI's direct-assistance experts invested 9,924 hours consulting with small, low-income, and community development credit unions. A total of 342 credit unions and 13 new credit union organizers received consulting service assistance in 2011.

Financial Assistance. NCUA remains committed to assisting the work of community development credit unions. The Community Development Revolving Loan Fund is a key mechanism by which NCUA supports the work of these institutions. Administered by OSCUI, the fund provides financial assistance in the form of technical assistance grants and loans to help credit unions provide services, undertake certain programs, and stimulate economic activities in their communities. In 2011, OSCUI reimbursed \$1.3 million in technical assistance grants to 225 credit unions. This amount includes reimbursements for awards from 2009 and 2010.

In addition, OSCUI served as NCUA's liaison to several other government programs that provided significant resources to credit unions, including two programs administered by the U.S. Department of the Treasury. The Community Development Financial Institutions Fund awarded a total of \$25 million in grants among 25 credit unions in 2011. NCUA also worked closely in 2010 with the Treasury Department's Community Development Capital Initiative, which awarded more than \$67 million in total grants to nearly 50 credit unions in the form of secondary capital.

#### **Efficient Management**

While NCUA devoted considerable resources to regulating and providing assistance to credit unions in 2011, the agency recognizes that good financial stewardship begins at home. As such, the agency has sought to spend its resources effectively and efficiently, without sacrificing either the agency's core mission of protecting safety and soundness or the goal of making NCUA a desirable place to work.

#### **Reducing Budget Increases**

In July, NCUA completed a mid-session budget reprogramming. The NCUA Board directed offices to promote stewardship of agency funds, increase efficiencies, and reduce line items whenever possible. As a result of the review, the Board reduced the 2011 Operating Budget by \$2 million. This reduction helped offset 2012 budget requirements.

In November, the NCUA Board then approved a \$236.8 million budget for 2012, which increases spending by 5.1 percent over the \$225.4 million



Board Member Fryzel reviews documents during the budget presentation at the November open Board meeting. Behind him is NCUA Executive Director David M. Marquis.

originally budgeted. The increase was less than half of the agency's 12 to 13 percent budget growth rates in recent years. The budget funds 1,259.5 full-time equivalent positions, which includes 26 new examination-related positions for experts in lending, capital markets, information systems, supervision, and troubled institutions. The additions were needed as the agency continues the transition to a 12-month examination cycle.

# Negotiating a Budget-Neutral Collective Bargaining Agreement

In November, NCUA and the National Treasury Employees Union (NTEU) signed a new, three-year collective bargaining agreement. NTEU represents approximately 950 of NCUA's employees.

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In 2011, NCUA and NTEU worked collectively to reach an agreement in the face of difficult national economic circumstances. The two sides discussed and negotiated a total of 27 articles on major topics such as employee pay and benefits, travel expense reimbursement, promotions, employee rights, employee time and leave, and health and wellness.

The final agreement modernized NCUA's employee benefits package to make it competitive with the other federal financial regulatory agencies as required by Congress. To offset the costs of the enhanced retirement and health care benefits, the employees agreed to a pay freeze. The trade of pay for benefits will have a neutral effect on the 2012 budget and will help control costs in future years.

## Increasing Employee Satisfaction

In order to make NCUA as efficient and effective as possible, management is committed to improving the



NCUA Board Chairman Matz and NTEU President Colleen Kelley sign a new collective bargaining agreement that freezes pay and controls costs.

workplace environment. In 2011, NCUA's workforce expressed increased satisfaction with NCUA as a place to work.

Each year, the Partnership for Public Service uses the results from the annual Federal Employee Viewpoint Survey by the U.S. Office of Personnel Management to develop the "Best Places to Work" in the federal government rankings. NCUA's performance improved by seven places during 2011, ranking 16 of 35 small federal agencies as the best place to work. The Partnership for Public Service also ranked NCUA as the best small federal agency to work for employees under 40 and the fourth best place for women.

Additionally, NCUA ranked in the top 10 for talent management, results-oriented performance culture, and job satisfaction in the 2011 Federal Employee Viewpoint Survey. The survey cited NCUA for improvement in the "leadership and knowledge management" category. In 2012, NCUA management will continue Chairman Matz's goal of making the agency an employer of choice.

### **Emphasizing Examiner Training**

To achieve its mission, NCUA must train its employees to effectively perform their jobs. Credit union examiners, in particular, require specialized skills and knowledge.

In 2011, 196 NCUA staff and 66 state examiners attended one or more of the new examiner training classes, accounting for 766 individual training slots. In

addition to new examiner training, NCUA delivered a total of 1,896 internal training slots during the year to NCUA staff and state examiners.

Additionally, 242 NCUA examiners and other staff participated in training provided by the Federal Financial Institutions Examination Council. This interagency council provides timely, cost-efficient, state-of-the-art training programs on specialized subjects for examiners and staff.

### **Enhancing NCUA's Diversity**

NCUA took several actions to enhance the agency's diversity in 2011. As required by DFA, NCUA opened the doors of the Office of Minority and Women Inclusion (OMWI) in January. The agency selected Tawana James, a long-time NCUA employee and senior leader, as the first OMWI director.

With five employees, NCUA's OMWI is tasked with ensuring the enforcement of the DFA's provisions



OMWI Director Tawana James and Board Chairman Matz cut the ribbon opening the door of NCUA's new Office Minority and Women Inclusion.

involving diversity, civil rights, and the promotion of minority and women hiring and contracting practices throughout the credit union industry.

OMWI created standards to increase participation of minority- and women-owned businesses in the agency's contracts. At the same time, OMWI performed outreach at various national conferences to inform and invite minority- and women-owned businesses to participate in contracting opportunities at NCUA.

In 2011, NCUA awarded \$49.6 million in contracts, of which \$6.8 million (13.8 percent) went to minority-and women-owned businesses. Notably, as part of the NGN program to sell \$28.3 billion worth of securities, NCUA included four minority- and women-owned firms in the 19-member securities selling group. These businesses constituted more than 20 percent of the financial firms engaged in selling these securities.

To improve the diversity of NCUA's workforce, especially in areas where diversity efforts have fallen short, OMWI worked with other units within NCUA to establish tracking systems to help identify barriers to minority recruitment, hiring, advancement, development, and retention. OMWI, in conjunction with the Office of Human Resources and NCUA's Equal Opportunity Programs, is developing programs to measure the effectiveness of current recruitment methods. In this system, applicants may indicate how they learned about the vacancies and provide information on race, national origin, and gender.

### Effective Communication, Outreach, and Coordination

The agency took several major steps during 2011 to enhance communications, conduct outreach, and facilitate interagency coordination.

## Tapping into Technology for Better Communication

In 2011, NCUA took steps to enable credit unions to increase their interactions with the agency online. NCUA's Office of the Chief Information Officer (OCIO) continued to support the agency's mission and programs by maintaining and enhancing a strong end-user computing platform, robust enterprise network infrastructure, and a modern web and social media presence.

OCIO's Technical Support Desk provided assistance to agency staff, credit unions, and the general public on information technology issues ranging from hardware and communication devices to software, Call Reports, and use of the agency website. During the course of 2011, the desk fielded 15,886 calls.

OCIO successfully completed a number of key initiatives in 2011, including a comprehensive redesign of www.ncua.gov, the agency's primary website for credit unions, and the launch of www. mycreditunion.gov, a website aimed at providing credit union members and all American consumers



In 2011, NCUA redesigned and unveiled a new version of the agency's website. The improved website contains a more intuitive design for locating information.

with the information needed to make better, more informed financial decisions.

In November, NCUA launched its completely restructured www.ncua.gov website and rolled out the second phase of www.mycreditunion.gov adding 60 more pages to the consumer website. There were 1.5 million pages viewed between the websites for the last two months of 2011. Public interest in both websites has greatly increased in the last year.

OCIO's initiatives have allowed NCUA to remain at the forefront of federal agencies in implementing new technologies. NCUA's Office of Inspector General has found that the agency needs to make additional improvements in existing technology to better protect user data, but the report commended NCUA's efforts to improve security configurations, contingency planning, procedures for overseeing external service providers, and security for NCUA's servers and desktops. The report additionally highlighted OCIO's implementation of continuing education requirements for information technology employees and efforts to establish a fully integrated monitoring system.

### Launching Bilingual Consumer-Oriented Websites

In March, NCUA launched www.mycreditunion.gov as part of the Office of Consumer Protection's outreach efforts. Consumers now have a one-stop, streamlined experience to learn more about credit unions.



To better equip individuals with the tools they need to make smarter financial decisions, NCUA unveiled www.mycreditunion.gov in 2011 during National Consumer Protection Week.

The new, NCUA consumer-oriented website, which incorporates the latest web technologies, contains information about saving, borrowing, and managing credit, as well as how to get a free credit report each year. The website also explains how credit unions work, where to find a credit union to join, and even how to start a credit union. Additionally, www.mycreditunion. gov provides important pointers to help consumers resolve complaints with their credit union and protect themselves against financial scams.

In August, the agency released a Spanish version of www.mycreditunion.gov. According to the U.S. Census Bureau, the U.S. Hispanic population jumped by 43 percent in the last decade, topping 50 million and comprising about 1 out of 6 Americans. NCUA recognizes the need to reach this growing group of consumers. The translated site, espanol. mycreditunion.gov, provides Spanish-speaking consumers with relevant information about credit unions, reinforcing the point that money deposited in federally insured credit unions remains safe and protected up to \$250,000.

## Unveiling the Stabilization Fund and NGN Websites

As noted earlier in the discussion about corporate credit unions, in December, NCUA incorporated two micro-websites within the www.ncua.gov family. The Corporate System Resolution Costs and the NGN Program Information webpages provide current and transparent information. These online resources also convey complex material in simple terms to stakeholders, using graphics, charts, and descriptive text.

### Increasing Access to Information and Saving Paper

NCUA continues to aggressively promote the NCUA Express and NCUA CU Express systems that distribute agency communications by email. In the last year, NCUA has used these systems to send more than 1 million emails to credit unions, board directors, and the public.

The two electronic information distribution systems have saved countless sheets of paper and greatly reduced the environmental costs of mail delivery.

## Raising Awareness of Federal Insurance

In 2011, NCUA continued a public awareness campaign featuring the well-known financial adviser to millions, Suze Orman. The campaign seeks to inform the public that federally insured credit unions are a safe place to save with accounts protected up to \$250,000.

By year's end, the NCUA-Safe campaign had reached more than 190 million Americans by television, cable, radio, web, and print outlets. During the yearend holiday shopping season, the NCUA-Safe campaign also appeared for a second year in a row on an electronic billboard in New York City's Times Square. In all, the agency has spent less than a penny per person reached by the campaign.

The actual value of donated advertising for the NCUA-Safe campaign topped \$9.6 million in 2011, compared



After answering questions about credit union regulations, Board Member Hyland (seated, second from right) poses with representatives from the Northwest Credit Union Association in October.

with the cost of \$1.6 million for campaign production and distribution. So, the campaign returned \$6 for every \$1 spent. During the nine months when the campaign received the greatest visibility, credit union membership increased by nearly 1 million, from 90.5 million to 91.4 million members.

The campaign will end in August 2012.

### **Testifying before Congress**

As part of NCUA's many outreach efforts, Chairman Matz testified before the Senate Banking Committee in June and the House Financial Services Financial Institutions Subcommittee in October in favor of legislation that would raise the cap on member business loans. Raising the Federal Credit Union Act's cap on member business lending would improve credit unions' risk environment by giving more credit unions an opportunity to prudently grow their portfolios. Portfolio diversification would improve the safety and soundness of credit unions, too.



Chairman Matz testifies in favor of lifting the cap on member business lending at a House Financial Institutions Subcommittee hearing in October.

In September, NCUA Executive Director David Marquis also told the House Financial Services Financial Institutions Subcommittee that credit unions could do even more to serve the underbanked and unbanked populations if Congress lifted some regulatory roadblocks. Among other things, NCUA recommended that single common bond and community-chartered credit unions be allowed to add underserved areas to their fields of membership.

At this time, the Federal Credit Union Act permits only multiple common bond credit unions to add underserved areas.

## Facilitating Interagency Coordination

In 2011, Chairman Matz continued to represent NCUA as a voting member on the Financial Stability Oversight Council created by DFA. In April, NCUA

also took over the helm of the Federal Financial Institutions Examination Council (FFIEC) for the first time in more than 20 years. NCUA Board Chairman Debbie Matz succeeded Federal Deposit Insurance Corporation Board Chairman Sheila C. Bair as the head of the FFIEC.

Established by Congress in 1979, the FFIEC establishes uniform principles, standards, and report forms for the federal examination of financial institutions, makes recommendations to promote uniformity in the supervision of financial institutions, and conducts schools for examiners. The FFIEC's member agencies include NCUA, CFPB, the Board of Governors of the Federal Reserve System, the Federal Deposit Insurance Corporation, the Office of the Comptroller of the Currency, and the State Liaison Committee.



NCUA Board Chairman Matz (center) chairs a December meeting of the Federal Financial Institutions Examination Council. In April, NCUA took over the leadership of the FFIEC for the first time in more than 20 years.

## Answering Credit Union Questions

Throughout 2011, NCUA pursued an active external communications plan.

Chairman Matz, Board Member Hyland, and Board Member Fryzel continued their practice of regularly speaking at national and state industry conferences to explain recent regulatory actions and policy changes. Together, the Board made more than two dozen appearances around the country and met with thousands of representatives in the credit union industry.

In addition, NCUA has increasingly used technology to reach out to stakeholders. As a way of giving the credit union industry and other interested parties an opportunity to hear directly from NCUA leaders, the Chairman and staff regularly held free webinars in 2011. These online town hall meetings provided transparency about NCUA initiatives and continued an open dialog with credit union officials.

In 2011, NCUA also communicated with the credit union industry through the NCUA Report, the agency's flagship publication. This free, monthly newsletter provides information about NCUA's proposals, policies, regulations, and initiatives, as well as economic events and local trends affecting the credit union industry. Using principles of plain writing, NCUA uses this publication to clearly explain what actions the agency is taking and why they are necessary.



Chairman Matz and Board Member Fryzel share a light moment before the open NCUA Board meeting in February.

## Using Clearer, Plainer Language

NCUA knows that no matter how well intentioned the agency's rules and policies may be, they will be less effective if the public has difficulty understanding the documents. NCUA, therefore, worked in 2011 to implement the Plain Writing Act, which became law in October 2010. The law seeks to help users of government documents to find what they need, understand what they find, and use what they find to meet their needs.

In 2011, NCUA designated the Deputy Executive Director as the primary senior official responsible for implementing the act. NCUA then worked to communicate the law's requirements within the agency and to train employees in plain writing.

In September, NCUA also launched a plain writing webpage found at the bottom of the agency's homepage. Beginning in 2012, NCUA will post annual



Board Member Fryzel (second from left) addresses executives and staff of the Polish and Slavic Federal Credit Union in February at a branch groundbreaking event in Bridgeview, Illinois.

compliance reports on www.ncua.gov describing the agency's continuing compliance with the Plain Writing Act.

## A Successful Year and Stronger Credit Unions

In conclusion, NCUA had a successful and productive year. As a result of NCUA's actions, diligence within the industry, and an improved economic environment, the credit union system is safer and stronger.

NCUA has remained vigilant in ongoing efforts to ensure the health of the industry, while not overburdening credit unions with unnecessary regulations. To this end, NCUA has adopted and implemented policies that establish a stronger foundation to ensure that the credit union industry thrives and continues to serve their members in a safe and sound manner into the future.



Performance Results
Summary

## Summary of 2011 Performance Results by Strategic Goal

The National Credit Union Administration's mission is to provide through regulation and supervision, a safe and sound credit union system that promotes confidence in the national system of cooperative credit. The agency also has a vision to protect consumer rights and member deposits. Throughout 2011, NCUA implemented initiatives designed to continue meeting this mission

and vision.

In the agency's ongoing efforts in 2011 to regulate credit unions responsibly and prothe **NCUSIF** tect from losses, NCUA relied on the 2011-2014 Strategic Plan. The five main objectives in NCUA's 2011 Annual Performance Budget support and complement goals outlined in the 2011-2014 Strategic Plan. These objectives included:

- Further develop a regulatory environment that is transparent and effective.
- Issue clearly articulated and easily understood regulations.
- Cultivate an environment that fosters a diverse, well-trained, and motivated staff.

To measure performance, NCUA has established two or more performance goals within each of these five core strategic objectives. Each performance goal also includes one or more indicators and targets. NCUA reviews performance goals each quarter. This review

formance results.

### and assessment allows the agency to make adjustments to better enhance per-

As requested by the Office of Management and Budget (OMB), NCUA has additionally established several high priority performance goals from among its annual performance goals. As defined by OMB, short-term these goals have a high direct value to the public and resolve

challenges that will lead to improved effectiveness or efficiency that could not be overcome without directing agency resources to their achievement.

### 2011 Performance Results Highlights

- The NCUSIF ended the year with an equity ratio of 1.30 percent, up 2 basis points over vear-end 2010.
- The NCUSIF's net position grew 9 percent in 2011 to \$10.8 billion.
- The growth of credit union insured shares was nearly 5 percent.
- Federally insured credit union failures dropped by more than 40 percent to 16 failures from 28 failures in 2010.
- The total amount of losses associated with credit union failures dropped 75 percent to \$55 million from \$221 million in 2010.
- The total assets of CAMEL code 4 and 5 credit unions fell 32 percent to \$29.4 billion from \$43.3 billion.
- All four of NCUA's permanent funds received clean audit opinions.
- Ensure a safe, sound, and healthy credit union system.
- Promote credit union access to all eligible persons.

NCUA's high priority performance goals represent those goals deemed the highest priority to meet NCUA's mission. They receive enhanced focus and priority for resources to ensure they are achieved. In 2011, NCUA's high priority performance goals included:

- Monitor and control risk in the credit union system, as measured by a reduction in losses to the NCUSIF.
- Stabilize the corporate credit union system, as measured by the corporate credit union system interim leverage ratio improvement.
- Ensure consumer credit unions that are members of bridge corporate credit unions transition from the bridge corporates without disruption of member services.

To ensure a smooth transition from the bridge corporate credit unions, the NCUA Board added the third high priority performance goal in 2011. NCUA achieved all three of the agency's high priority performance goals for 2011.

In all, NCUA established 18 performance goals for 2011. NCUA improved its overall performance in 2011 over 2010 by achieving 13 of these 18 performance goals. NCUA also partially achieved one additional performance goal by year-end 2011 and completed it by January 31, 2012.

With respect to the other performance goals, NCUA moved two of them to 2012 due to insufficient data to establish a baseline. NCUA did not achieve the remaining two performance goals in 2011 related to fair lending and the hiring target for Hispanic employees. Because of enhanced enforcement and reporting, the number of fair lending violations increased during 2011. To increase the agency's Hispanic workforce, NCUA has put into place a more aggressive recruitment campaign to significantly increase potential Hispanic applicants.

A summary of NCUA's performance in 2011 by each of the agency's five strategic goals follows.

## Ensure a safe, sound, and healthy credit union system

NCUA's consumer and corporate credit union supervision programs, as well as the agency's insurance and asset management programs contribute to the strategic goal of ensuring a safe, sound, and

Chart 1

Goal	Indicator	Target	Results
Monitor and control credit union risk	Percent of annual examinations completed <sup>1</sup>	100 percent	Achieved
	Losses to NCUSIF	Decrease from previous year	Achieved
Improve stability of the corporate credit union system	Corporate credit union system interim leverage ratio	4 percent	Achieved

<sup>1</sup>All federal credit unions will receive annual examinations and all federally insured, state-chartered credit unions with assets over \$250 million will receive either a joint annual examination with a State Supervisory Authority or an independent insurance examination by NCUA.

healthy credit union system. In 2011, as detailed in Chart 1, NCUA achieved all three of the performance goals associated with this strategic goal.

Within this strategic goal, the NCUA Board also added a high priority performance goal of ensuring consumer credit unions that are members of bridge corporate credit unions transition from the bridge corporates without disruption of member services. NCUA met this performance goal, as well.

Some additional notable accomplishments with respect to this 2011 strategic goal included:

- NCUA required each undercapitalized corporate credit union to develop and implement a capital compliance plan.
- NCUA issued policy to disclose NCUA CAMEL ratings to federally insured, state-chartered credit unions (FISCUs) during all insurance reviews and supervision contacts in which NCUA examiners are onsite. This policy change provides greater transparency to FISCUs and shares risk perspectives to more effectively communicate and document weaknesses and concerns related to insurance risk at each credit union and with the appropriate State Supervisory Authority.
- NCUA increased consumer credit union awareness of adequate planning for, and access to, emergency liquidity. The Board issued an advance notice of proposed rulemaking to request public comment on the scope and requirements of a regulation to require federally insured credit unions to have access to backup federal liquidity sources for use in times of financial emergency and distressed economic circumstances.
- NCUA issued 17 letters to credit unions and four letters to federal credit unions on issues like:
  - The state of the credit union system;

- Changes to U.S. Savings Bond sales;
- The impact of U.S. debt downgrades;
- Online member authentication guidance compliance;
- Residential mortgage foreclosure concerns; and
- Duties of federal credit union boards of directors.
- NCUA revised the agency's rules and regulations to implement the "NCUA Toolbox" legislation that became law in January 2011. The amendments to the Federal Credit Union Act clarify NCUA's authority to make Stabilization Fund expenditures without borrowing from the U.S. Treasury and amended the definitions of equity ratio and net worth.

## Promote credit union access to all eligible persons

NCUA's Office of Small Credit Union Initiatives, Office of Consumer Protection, and Office of Public and Congressional Affairs contribute to the strategic goal of promoting credit union access to all eligible persons. In 2011, as detailed in Chart 2, NCUA achieved four of the five performance goals within this strategic goal and delayed implementation of one goal as a result of insufficient data to establish a baseline.

Some additional notable achievements with respect to this 2011 strategic goal included:

 NCUA conducted a national media campaign featuring Suze Orman, a financial advisor to millions of Americans, beginning in the last quarter of 2010 to educate consumers

### PERFORMANCE RESULTS SUMMARY

that credit unions are a safe place to save. By the end of 2011, the NCUA-Safe campaign had reached more than 190 million consumers on television, cable, newspaper, online, billboard, and other outlets. During the nine months when the campaign received the greatest visibility, credit union membership increased from 90.5 million to 91.4 million members.

- As required by the Dodd-Frank Act, the NCUA Board issued a consumer-oriented interim final rule in July and a final rule in November to clarify that remittance transfers are permissible financial services for federal credit unions. The rule also allows federal credit unions to offer variations of remittance transfers to members and others within their fields of membership.
- In an effort to encourage more low-income credit unions to apply for below-market-rate loans from the Community Development Revolving Loan Fund, the NCUA Board in October approved a final rule to simplify the program. Some of the beneficial changes to the rule included:
  - Eliminating the community needs plan requirement as part of the application;

- Allowing a maximum single loan to exceed \$300,000 in certain circumstances;
- Providing flexible repayment of the loan's principal; and
- Creating a new option to use the money to fund a credit union's urgent needs.
- To ease the burden on credit unions that seek to prove their low-income designation, the NCUA Board approved a final rule in June. The regulation permits federal credit unions to use statistically valid samples of member loan files or surveys to prove their low-income status.

#### Chart 2

Goal	Indicator	Target	Results
Further implement the Office of Consumer Protection	Office of Consumer Protection fully staffed and call center fully operational	Third Quarter 2011	Achieved
Assist low-income credit unions in increasing	Number of new grant applicant credit unions	Increase from previous year	Achieved
accessibility of credit union services	Percent of appropriated funds expended	100 percent	Achieved
Increase public knowledge of NCUA and NCUSIF benefits	Educational campaign ad landing webpage views <sup>2</sup>	Increase throughout year	Achieved
	Percent of phone calls received by consumer hotline related to NCUSIF that are satisfactorily resolved	Establish benchmark in 2011	Establishment of baseline moved to 2012 due to insufficient data

<sup>&</sup>lt;sup>2</sup> The ad landing page is a webpage containing NCUA's educational campaign. It is reached when a person clicks on an online ad which links to the educational campaign landing page at http://www.ncua.gov/NCUAsafe.aspx.

# Further develop a regulatory environment that is transparent and effective

NCUA's Office of Consumer Protection and the agency's supervision program work to develop a regulatory environment that is transparent and effective for consumers. Because of enhanced enforcement and reporting, the number of fair lending violations increased during 2011. As a result, NCUA did not achieve one of the performance goals within this strategic goal. NCUA also moved the establishment of a baseline for consumer hotline complaints to 2012 due to insufficient data.

In addition to the performance indicators highlighted in Chart 3, some notable accomplishments within this 2011 strategic goal included:

- As noted in the first strategic goal, NCUA issued a policy to disclose NCUA CAMEL ratings to FISCUs during all insurance reviews and supervision contacts in which NCUA examiners are onsite in order to provide greater transparency for regulated credit unions.
- The Office of Consumer
  Protection completed the
  transfer of credit union member
  complaints from NCUA's five
  regions in July 2011. NCUA now
  provides consistent service to
  credit union members in resolving
  disputes with their credit unions.

## Issue clearly articulated and easily understood regulations

Each one of NCUA's offices contributes to the strategic performance goal of issuing clearly articulated and easily understood regulations. As noted in Chart 4, NCUA achieved all three performance goals within this strategic goal in 2011.

Some additional accomplishments within this 2011 strategic goal included:

- The NCUA Board passed amendments to align the NCUA Strategic Plan and 2011 Annual Performance Budget with the Government Performance and Results Act Modernization Act of 2011. This law directs federal agencies to increase transparency and reporting of their performance results, simplify the language of the documents, and focus on enhancing effectiveness and efficiency.
- NCUA met or exceeded the requirements of Executive Order 13579 issued to ensure

Chart 3

Goal	Indicator	Target	Results
Promote a	Equal Credit	Decrease from	Not Achieved
regulatory	Opportunity Act	prior year	
environment	violations		
that enables	II M .		
credit unions	Home Mortgage Disclosure Act violations		
to increase	Disclosure Act violations		
accessibility	Fair Housing Act		
of services to	violations		
consumers	Truth in Lending Act violations		
	Number of complaints pertaining to regulations received in consumer hotline	Establish baseline in 2011 and continue to decrease	Establishment of baseline moved to 2012 due to insufficient data

### PERFORMANCE RESULTS SUMMARY

that independent regulatory agencies design cost-effective regulations to promote economic growth and job creation. NCUA achieved these objectives by conducting regular reviews of regulations, inviting public participation, facilitating coordination with other regulators and State Supervisory Authorities, modernizing existing rules, targeting new rules to minimize compliance costs, and integrating publicly available data.

• To increase public understanding of the agency's rules and programs, NCUA published each month the *NCUA Report*, a publication aimed at educating credit union managers and board directors. During 2011, readership of the publication continued to increase.

#### Chart 4

Goal	Indicator	Target	Results
Increase communications	Town hall meetings	Improve attendance from prior year	Achieved
with stakeholders to yield a more transparent and	Webinars on regulatory topics	Improve attendance from prior year	Achieved
effective regulatory environment  Small credit union training events		Improve attendance from prior year	Achieved

#### Chart 5

Goal	Indicator	Target	Results
Increase staffing in line with projected needs to accommodate the enhanced examination schedule	Examiner position vacancy rate	Decrease from 2010	Achieved
Enhance training to update the knowledge and skill level of staff so they can meet changing environmental challenges	Attendance rate of new training courses	Establish baseline in 2011	Achieved
Increase representation and participation rates of underrepresented	NCUA staff/Civilian Labor Force – Hispanics	Decrease gap	Not Achieved
minorities in the NCUA workforce	NCUA staff/Civilian Labor Force – Targeted Disabilities	Decrease gap	Achieved
Establish the Office of Minority and Women Inclusion	Office staffed and processes established	100 percent by Fourth Quarter 2011	Partially Achieved (Fully staffed – January 2012)

# Cultivate an environment that fosters a diverse, well-trained, and motivated staff

NCUA's human resources and diversity efforts contribute greatly to the strategic goal of cultivating an environment that fosters a diverse, well-trained, and motivated staff. In 2011, as noted in Chart 5, NCUA

achieved three of the five performance goals within this strategic goal. NCUA also partially achieved the performance goal related to the establishment of the Office of Minority and Women Inclusion by year's end, and fully achieved the goal by January 2012. As noted earlier, NCUA additionally has put into place a more aggressive recruitment campaign to significantly increase potential Hispanic applicants in

order to meet the hiring target for Hispanic employees in future years.

Some other achievements within this 2011 strategic goal included:

- NCUA improved in the Partnership for Public Service rankings of the "Best Places to Work" within the federal government. NCUA ranked as the best small federal agency to work for employees under 40 and the fourth best place for women.
- In the U.S. Office of Personnel Management's annual Federal Employees Viewpoint Survey, NCUA ranked in the top ten for talent management, results-oriented performance culture, and job satisfaction. The survey also cited NCUA for improvement in the "leadership and knowledge management" category.
- NCUA established the Office of Minority and Women Inclusion in January 2011.

## Budget and Expenditures by Program

The NCUA original budget for 2011 totaled \$225.4 million. NCUA allocated the majority of its budget, nearly \$128.0 million, to insurance programs and related activities, followed by \$82.4 million for corporate and consumer credit union supervision programs.

The remaining programs consist of \$5.4 million to small credit union initiatives, \$4.8 million to consumer protection, and \$4.8 million to asset management. NCUA proportionally allocates general and administrative costs to each program. Agency wide, utilization of original budget funds was 95.9 percent in 2011.

NCUA also budgeted for 1,214 full-time equivalent workers in 2011. NCUA allocated the majority of its workforce to insurance programs and related activities, followed by corporate and consumer credit union supervision programs. At year's end, NCUA had 1,187 full-time equivalent employees on board.

#### Chart 6

Program	Doll (in Mil		Percent		t Full-Time Equivalents		Percent	
	Budgeted	Actual	Budgeted	Actual	Budgeted	Actual	Budgeted	Actual
Supervision	\$82.4	\$79.4	36.6%	36.7%	439	429	36.2%	36.4%
Insurance	\$128.0	\$123.6	56.8%	57.2%	682	671	56.2%	56.5%
Small Credit Union Initiatives	\$5.4	\$4.6	2.4%	2.1%	26	25	2.1%	2.0%
Consumer Protection	\$4.8	\$4.8	2.1%	2.2%	30	37	2.5%	3.1%
Asset Management	\$4.8	\$3.7	2.1%	1.8%	37	25	3.0%	2.0%
Total	\$225.4	\$216.1			1,214	1,187		

The accompanying Chart 6 provides a more detailed overview of NCUA's budget, staff, and expenditures in 2011.

### Prior Year Performance Results

Ensure a safe, sound, and healthy credit union system

The charts below outline NCUA's prior performance results for 2006–2010 using the agency's five strategic goals for 2011. Those boxes with "N/A" in the performance goal assessment section represent new performance goals for 2010 or 2011.

Objective 1.1 – Monitor and control credit union risk							
Measures	2006	2007	2008	2009	2010		
Percentage of federally insured credit unions receiving an annual examination <sup>3</sup>	N/A	N/A	N/A	N/A	N/A		
Losses to the NCUSIF (in millions) <sup>4</sup>	\$2.5	\$186.4	\$290.4	\$625.1	\$738		
Objective 1.2 – The corporate credit union system is stabilized <sup>5</sup>							
Measures	2006	2007	2008	2009	2010		
Corporate credit union system interim leverage ratio	6.86%	6.12%	(5.42%)	(3.07%)	1.21%		

Promote credit union access to all eligible persons

Objective 2.1 – Establish the Office of Consumer Protection								
Measures	2006	2007	2008	2009	2010			
OCP is fully staffed	N/A	N/A	N/A	N/A	50%			
Objective 2.2 – Assist low-income credit unions in increasing accessibility of financial services								
Measures	2006	2007	2008	2009	2010			
Number of new grant applicant credit unions	N/A	N/A	N/A	N/A	N/A			
Percent of appropriated funds expended <sup>6</sup>	145.8%	158.8%	118.9%	102.6%	100%			
Objective 2.3 – Increase public knowledge of NCUA and NCUSIF benefits								
Measures	2006	2007	2008	2009	2010			
NCUA ad landing website page visits	N/A	N/A	N/A	N/A	4,800			

<sup>&</sup>lt;sup>3</sup> Includes federally insured, state-chartered credit unions with assets greater than \$250 million receiving a joint examination with the State Supervisory Authority.

<sup>&</sup>lt;sup>4</sup> Indicates consumer credit union losses versus Stabilization Fund expenses.

<sup>&</sup>lt;sup>5</sup> In 2009 and 2010, NCUA liquidated U.S. Central Federal Credit Union, Western Corporate Federal Credit Union, Southwest Corporate, and Members United Corporate Federal Credit Union and formed a bridge corporate credit union in each case. NCUA transferred the negative capital associated with these four corporate credit unions Asset Management Estates. Additionally, NCUA liquidated Constitution Corporate and transferred its operations to Members United Bridge Corporate.

<sup>&</sup>lt;sup>6</sup> Amounts expended include appropriated funds plus income. The income stream can fluctuate for several reasons, including a spike in loan pay-offs or fluctuation in the interest rate.

Further develop a regulatory environment that is transparent and effective

Objective 3.1 – Provide greater transparency and clarification of consumer compliance regulations						
Measures	2006	2007	2008	2009	2010	
Equal Credit Opportunity Act violations	121	102	83	85	77	
Home Mortgage Disclosure Act violations	64	51	53	48	29	
Fair Housing Act violations	24	21	13	9	10	
Truth in Lending Act violations	283	289	292	298	255	
Number of complaints pertaining to regulations received in consumer hotline	N/A	N/A	N/A	N/A	N/A	

Issue clearly articulated and easily understood regulations

Objective 4.1 – Increased communications with stakeholders yield a more transparent and effective regulatory environment						
Measures	2006	2007	2008	2009	2010	
Participation – Town hall meetings	N/A	N/A	N/A	N/A	N/A	
Participation – Webinars on regulatory topics	N/A	N/A	N/A	N/A	N/A	
Participation – Small credit union workshops and roundtables (by number of credit unions)	1,060	1,106	1,490	1,703	1,112	

Cultivate an environment that fosters a diverse, well-trained, and motivated staff

Objective 5.1 – Increase staffing in line with projected needs to accommodate enhanced examination schedule							
Measures	2006	2007	2008	2009	2010		
Vacancy rate for examination positions	6.9%	7.09%	8.93%	4.78%	8.05%		
Objective 5.2 – Enhand staff	ce training t	o update th	ne knowled	ge and skill	level of		
Measures	2006	2007	2008	2009	2010		
Attendance rate for new training courses	N/A	N/A	N/A	N/A	N/A		
Objective 5.3 – Increase representation and participation rates of Hispanics and people with targeted disabilities in NCUA workforce							
Measures	2006	2007	2008	2009	2010		
NCUA staff/Civilian Labor Force – Hispanic	N/A	N/A	N/A	N/A	N/A		
NCUA staff/Civilian Labor Force – Targeted Disabilities	N/A	N/A	N/A	N/A	N/A		
Objective 5.4 – Establish the Office of Minority and Women Inclusion							
Measure	2006	2007	2008	2009	2010		
Office fully staffed and processes established	N/A	N/A	N/A	N/A	N/A		



Financial Section

# Overview of NCUA's Permanent Fund Programs

NCUA operates four permanent funds—the National Credit Union Share Insurance Fund, the Operating Fund, the Central Liquidity Facility, and the Community Development Revolving Loan Fund. All four funds received unqualified or "clean" audit opinions for 2011. A summary of each fund follows.

The National Credit Union Share Insurance Fund (NCUSIF) is the federal fund created by Congress in 1970 to insure member deposits in credit unions. Administered by NCUA, the NCUSIF is backed by the "full faith and credit" of the U.S. Government. As of year-end 2011, the NCUSIF protected the deposits of 91.8 million members up to \$250,000 at federally insured credit unions.

The NCUA **Operating Fund**, in conjunction with the NCUSIF, finances the agency's operations.

The Central Liquidity Facility provides liquidity for all member credit unions and can invest in U.S. Government and agency obligations, deposits of federally insured institutions, and shares or deposits in credit unions.

The NCUA Community Development Revolving Loan Fund provides loans and grants to low-income designated credit unions.

In addition to the NCUSIF, the Operating Fund, the Central Liquidity Facility, and the Community Development Revolving Loan Fund, NCUA operates the Temporary Corporate Credit Union Stabilization Fund (Stabilization Fund), which Congress created to spread out the costs of paying for the recent corporate credit union failures over time. The Stabilization Fund will sunset in 2021. To facilitate transparency, NCUA separately posted the results of the 2011 independent audit of the Stabilization Fund at www.ncua.gov on June 22, 2012.

# Message from NCUA's Chief Financial Officer

I am pleased to present the 2011 financial statements for the four permanent funds of the National Credit Union Administration (NCUA):

- the National Credit Union Share Insurance Fund (NCUSIF);
- the Operating Fund;
- the Central Liquidity Facility; and
- the Community Development Revolving Loan Fund.



Mary Ann Woodson Chief Financial Officer

Our independent financial auditors have once again rendered unqualified or "clean" opinions for all four permanent funds. The steadfast commitment and dedication of many individuals across the agency has contributed to this consistent success, as well as the agency's unwavering emphasis on building an environment of effective internal controls. I am also pleased that our independent auditors' reports on compliance and on internal control over financial reporting did not identify any significant deficiencies or material weaknesses.

Altogether, the auditors' reports and accompanying financial statements confirm our commitment to transparency, accountability, and stewardship to the President, Congress, credit unions, and the American public.

Additionally, NCUA is in full compliance with all applicable laws such as the Federal Managers' Financial Integrity Act, the Prompt Payment Act, the Debt Collection and Improvement Act, and the Federal Information Security Management Act. As required by the Improper Payments Information Act, we have determined that NCUA's programs are not susceptible to a high risk of significant improper payments.

Despite the stresses in the financial services industry resulting from the recent financial crisis, the strength of the NCUSIF grew in 2011. As of December 31, 2011, the fund's equity ratio exceeded its normal operating level of 1.30 percent. When the Temporary Corporate Credit Union Stabilization Fund has an outstanding loan from the U.S. Treasury, Congress has required NCUA to transfer funds above the normal NCUSIF operating level to the Stabilization Fund.

Accordingly, NCUA transferred \$278.6 million from the NCUSIF to the Stabilization Fund, helping to reduce future credit union assessments for the Corporate System Resolution.

During 2011, NCUA also added two new websites focused on the costs related to the Corporate Resolution Plan and the NCUA Guaranteed Notes. As we look forward, NCUA will continue our focus on transparency by updating these websites semi-annually.

Looking to 2012 and beyond, we have every confidence that NCUA will accomplish its safety and soundness mission in an effective and fiscally responsible manner.

Sincerely,

Mary Ann Woodson

Chief Financial Officer

Mary Ann Woodson

## National Credit Union Share Insurance Fund

Financial Statements as of and for the Years Ended December 31, 2011 and 2010



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

#### **Independent Auditors' Report on Financial Statements**

Inspector General, National Credit Union Administration and The Board of Directors, National Credit Union Administration:

We have audited the accompanying balance sheet of the National Credit Union Share Insurance Fund (NCUSIF) as of December 31, 2011 and 2010, and the related statements of net cost and changes in net position, and statement of budgetary resources (hereinafter referred to as "financial statements") for the years then ended. These financial statements are the responsibility of the NCUSIF's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the NCUSIF's internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the National Credit Union Share Insurance Fund as of December 31, 2011 and 2010, and its net costs, changes in net position, and budgetary resources for the years then ended in conformity with U.S. generally accepted accounting principles.

In accordance with *Government Auditing Standards*, we have also issued our reports dated February 15, 2012, on our consideration of the NCUSIF's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations and contracts and other matters. The purpose of those reports is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. Those reports are an integral part of an audit performed in accordance with *Government Auditing Standards* and should be read in conjunction with this report in assessing the results of our audits.



February 15, 2012

#### BALANCE SHEETS

As of December 31, 2011 and 2010

(Dollars in thousands)

	2	011		2010	
ASSETS					
INTRAGOVERNMENTAL					
Fund Balance with Treasury (Note 2)	\$	423	\$	1,551	
Investments, Net - U.S. Treasury Securities (Note 3)	Ψ	11,392,576	Ψ	10,848,272	
Accounts Receivable - Note due from the National		,-,-,-,-		,	
Credit Union Administration Operating Fund (Note 4)		15,756		17,097	
Accounts Receivable - Other		10		-	
Accrued Interest Receivable (Note 3)		81,707		72,359	
Total Intragovernmental Assets		11,490,472		10,939,279	
PUBLIC					
Accounts Receivable - Capitalization Deposits from Insured					
Credit Unions, Net (Note 4)		30		183	
Accounts Receivable - Premium Assessments from Insured					
Credit Unions, Net (Note 4)		73		2,036	
General Property, Plant, and Equipment, Net		18		38	
Capital Note Receivable, Net (Note 5)		70,000		-	
Accrued Interest Receivable - Capital Note (Note 5)		150		-	
Other - Receivables from Asset Management Estates (AMEs), Net (Note 6)		114,741		143,278	
Total Public Assets		185,012		145,535	
TOTAL ASSETS	\$	11,675,484	\$	11,084,814	
LIABILITIES					
INTRAGOVERNMENTAL					
Accounts Payable - Due to the Temporary Corporate Credit Union					
Stabilization Fund	\$	-	\$	194	
Accounts Payable - Due to the National Credit Union Administration					
Operating Fund (Note 9)		1,182		2,857	
Other - Distribution Payable to the Temporary Corporate Credit Union					
Stabilization Fund (Note 8)		278,641			
Total Intragovernmental Liabilities		279,823		3,051	
PUBLIC					
Accounts Payable		166		433	
Other - Insurance and Guarantee Program Liabilities (Note 7)		606,617		1,225,281	
Total Public Liabilities		606,783		1,225,714	
TOTAL LIABILITIES		886,606		1,228,765	
Commitments and Contingencies (Note 7)					
NET POSITION					
Contributed Capital (Note 12)		7,805,718		7,485,159	
Cumulative Result of Operations		2,983,160		2,370,890	
Total Net Position		10,788,878		9,856,049	
TOTAL LIABILITIES AND NET POSITION					

#### STATEMENTS OF NET COST

For the Years Ended December 31, 2011 and 2010 (Dollars in thousands)

	2011		2010	
GROSS COSTS				
Operating Expenses (Note 9)	\$	132,358	\$	117,004
Interest Expense on Borrowings (Note 9)		-		41,227
Fee on Early Retirement of Borrowings from the National Credit				
Union Administration Central Liquidity Fund (Note 9)		-		7,599
Provision for Insurance Losses				
Reserve Expense (Reduction) (Note 7)		(525,678)		737,596
AME Receivable Bad Debt Expense (Reduction) (Note 6)		(6,730)		(2,034)
Total Gross Costs		(400,050)		901,392
LESS FARNED REVENUES				
Interest Revenue on Note Receivable from the National Credit				
Union Administration Operating Fund (Note 4)		(344)		(397)
Interest Revenue on Capital Note (Note 5)		(150)		-
Interest Revenue on Loans (Note 9)		-		(41,227)
Fee on Early Retirement of Loans to Corporates (Note 9)		-		(7,599)
Insurance and Guarantee Premium Revenue (Note 9)		(543)		(929,952)
Total Earned Revenues		(1,037)		(979,175)
TOTAL NET COST/(INCOME) OF OPERATIONS	\$	(401,087)	\$	(77,783)

#### STATEMENTS OF CHANGES IN NET POSITION

For the Years Ended December 31, 2011 and 2010

(Dollars in thousands)

	2011		2010	
CUMULATIVE RESULTS OF OPERATIONS				_
Beginning Balances	\$	2,370,890	\$	1,967,147
BUDGETARY FINANCING SOURCES				
Non-Exchange Revenue				
Interest Revenue - Investments (Note 3)		226,011		216,921
Other				
Distribution to the Temporary Corporate Credit Union				
Stablization Fund (Note 8)		(278,641)		-
OTHER FINANCING SOURCES				
Non-Exchange Revenue				
Net Unrealized Gain/(Loss) - Investments (Note 3)		263,813		109,039
Total Financing Sources		211,183		325,960
Net Income from/(Cost of) Operations		401,087		77,783
Net Change		612,270		403,743
CUMULATIVE RESULTS OF OPERATIONS		2,983,160		2,370,890
CONTRIBUTED CAPITAL (Note 12)				
Beginning Balances		7,485,159		7,067,139
Change in Contributed Capital		320,559		418,020
CONTRIBUTED CAPITAL		7,805,718		7,485,159
NET POSITION	\$	10,788,878	\$	9,856,049

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#### NATIONAL CREDIT UNION SHARE INSURANCE FUND

#### STATEMENTS OF BUDGETARY RESOURCES For the Years Ended December 31, 2011 and 2010 (Dollars in thousands)

	2011		2010	
BUDGETARY RESOURCES (Notes 9, 10, 11 & 14)				_
Unobligated Balance, brought forward, January 1	\$	10,430,194	\$	9,190,828
Budget Authority:				
Spending Authority from Offsetting Collections:		505.451		11 600 115
Collected Change in Receivables from Federal Sources		705,451 9,358		11,628,115 1,305
Change in Receivables from Federal Sources Anticipated Nonexpenditure Transfer		(278,641)		1,505
TOTAL BUDGETARY RESOURCES	Φ.		<u> </u>	20.920.249
TOTAL BUDGETARY RESOURCES	<u>\$</u>	10,866,362	<u>\$</u>	20,820,248
STATUS OF BUDGETARY RESOURCES				
Obligations Incurred: Reimbursable	\$	413,154	\$	10,390,054
Unobligated Balance: Exempt from Apportionment		10,453,208		10,430,194
TOTAL STATUS OF BUDGETARY RESOURCES	\$	10,866,362	\$	20,820,248
CHANGE IN OBLIGATED BALANCE				
Obligated Balance, net:				
Unpaid Obligations, brought forward, January 1	\$	4,279	\$	62,321
Uncollected Customer Payments from Federal Sources, brought forward, January 1		(72,359)		(71,054)
Total, Unpaid Obligated Balance, brought forward, January 1		(68,080)		(8,733)
Obligations Incurred, Net		413,154		10,390,054
Gross Outlays		(415,723)		(10,448,096)
Change in Uncollected Customer Payments from Federal Sources		(9,358)		(1,305)
TOTAL, UNPAID OBLIGATED BALANCE, NET, END OF PERIOD	\$	(80,007)	\$	(68,080)
OBLIGATED BALANCE, NET, END OF PERIOD				
Unpaid Obligations, end of period	\$	1,710	\$	4,279
Uncollected Customer Payments from Federal Sources, end of period		(81,717)		(72,359)
TOTAL, UNPAID OBLIGATED BALANCE, NET, END OF PERIOD	\$	(80,007)	\$	(68,080)
NET OUTLAYS				
Gross Outlays	\$	415,723	\$	10,448,096
Offsetting Collections	Ψ	(705,451)	Ψ.	(11,628,115)
TOTAL NET OUTLAYS	\$	(289,728)	\$	(1,180,019)
TOTAL TOTAL TO	<u> </u>	(20),720)	Ψ	(1,100,01)

#### NOTES TO FINANCIAL STATEMENTS AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2011 AND 2010

#### 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### **Reporting Entity**

The National Credit Union Share Insurance Fund (NCUSIF) was created by Title II of the *Federal Credit Union Act* (FCU Act), 12 U.S.C. 1781 et seq., as amended. The NCUSIF was established as a revolving fund in the Treasury of the United States (U.S. Treasury), under management of the National Credit Union Administration (NCUA) Board of Directors (NCUA Board) for the purpose of insuring member share deposits in all Federal Credit Unions (FCUs) and in qualifying state-chartered credit unions requesting insurance.

The NCUA exercises direct supervisory authority over FCUs and coordinates required supervisory involvement with the state chartering authorities for state chartered credit unions insured by the NCUSIF. Federally insured (insured) credit unions are required to report certain financial and statistical information to NCUA on a quarterly basis, and are subject to periodic examination by the NCUA. Information derived through the supervision and examination process provides the NCUSIF with the ability to identify insured natural person credit unions experiencing financial difficulties that may require assistance from the NCUSIF.

Assistance from the NCUSIF may be in the form of a waiver of statutory reserve requirements, liquidity assistance in the form of a guaranteed line of credit pursuant to Section 208 of the FCU Act, permanent cash assistance in the form of a subordinated note pursuant to Section 208 of the FCU Act or other such form. In some cases, a merger partner for the credit union may be sought. Mergers between financially troubled credit unions and stronger credit unions may also require the NCUSIF assistance. Merger assistance may be in the form of cash assistance, purchase of certain assets by the NCUSIF, and/or guarantees of the values of certain assets (primarily loans). When a credit union is no longer able to continue operating and the merger and assistance alternatives are not practical, the NCUSIF will liquidate the credit union, pay members' shares up to the maximum insured amount, and dispose of its assets.

#### Fiduciary Responsibilities

Fiduciary activities are the collection or receipt, management, protection, accounting, investment, or disposition by the Federal Government of cash or other assets, in which non-federal individuals or entities have an ownership interest that the Federal Government must uphold. NCUA's Asset Management and Assistance Center (AMAC) conducts liquidations and performs management and recovery of assets for failed credit unions. Assets and liabilities of liquidated credit unions reside in Asset Management Estates (AMEs). These assets and liabilities are held in part, for the primary benefit of non-federal parties and therefore are considered fiduciary in accordance with Federal Accounting Standards Advisory Board (FASAB) Statement of Federal Financial Accounting Standards (SFFAS) No. 31, "Accounting for Fiduciary Activities." Fiduciary assets are not assets of the Federal Government and therefore are not recognized on the Balance Sheet. Additionally, NCUA entity assets are non-fiduciary.

#### Sources of Funding

Deposits insured by the NCUSIF are backed by the full faith and credit of the United States. The NCUSIF has multiple sources of funding. Each insured credit union is required to deposit and maintain in the NCUSIF 1.0 percent of its insured shares. The NCUA Board may also assess premiums to all insured credit unions, as provided by the FCU Act.

In addition, the NCUSIF has borrowing authority, shared with the Temporary Corporate Credit Union Stabilization Fund (TCCUSF), from the U.S. Treasury, and the ability to borrow from the NCUA's Central Liquidity Facility (CLF).

#### Recent Legislation

In January 2011, *The National Credit Union Authority Clarification Act*, Public Law 111-382 (2011), amended the FCU Act by clarifying NCUA's authority to make TCCUSF expenditures without borrowing from the U.S. Treasury.

The National Credit Union Authority Clarification Act amended the FCU Act to permit the NCUA Board to assess a special premium with respect to each insured credit union in an aggregate amount that is reasonably calculated to make any pending or future TCCUSF expenditures, in addition to existing authority to make assessments to repay U.S. Treasury advances. The National Credit Union Authority Clarification Act also stated that "the Board take into consideration any potential impact on credit union earnings that such an assessment may have" and requires the premium be paid not later than 60 days after the date of the assessment. The National Credit Union Authority Clarification Act also amended the definitions of "equity ratio" and "net worth," as further described in Note 12.

#### **Basis of Presentation**

The NCUSIF's financial statements have been prepared from its accounting records in accordance with the FASAB SFFAS. FASAB is recognized by the American Institute of Certified Public Accountants as the official accounting standards-setting body of the Federal Government. The format of the financial statements and notes is in accordance with the form and content guidance provided in Office of Management and Budget (OMB) Circular A-136, *Financial Reporting Requirements*, revised October 27, 2011.

Consistent with SFFAS No. 34, "The Hierarchy of Generally Accepted Accounting Principles, Including the Application of Standards Issued by the Financial Accounting Standards Board," NCUA applies Financial Accounting Standards Board (FASB) guidance for instances where no applicable FASAB guidance is available (e.g. securities classified as available-for-sale).

#### **Basis of Accounting**

In its accounting structure, the NCUSIF records both proprietary and budgetary accounting transactions. Following the accrual method of accounting, revenues are recognized when earned and expenses are recognized when incurred, without regard to the actual collection or payment of cash.

Federal budgetary accounting recognizes the obligation, borrowing authorities, and other fund resources upon the establishment of a properly documented legal liability, which may be different from the recording of an accrual-based transaction. The recognition of budgetary accounting transactions is essential for compliance with legal controls over the use of federal funds and compliance with budgetary laws.

NCUA, including the NCUSIF, is exempt from requirements under the Federal Credit Reform Act of 1990 (2 U.S.C. Section 661e (a) (1)).

#### Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles (GAAP) for the Federal Government requires management to make estimates and assumptions that affect the following:

- Reported amounts of assets and liabilities
- Disclosure of contingent assets and liabilities at the date of the financial statements
- The amounts of revenues and expenses reported during that period.

Actual results could differ from estimates. Significant items subject to those estimates and assumptions include (i) reserves for probable losses and contingencies related to Insurance and Guarantee Program Liabilities; (ii) the amount and timing of recoveries, if any, related to any claims paid and settlement of the guarantee liabilities; and (iii) allowance amounts established for loan loss related to permanent cash assistance provided to insured credit unions. The current economic environment has increased the degree of uncertainty inherent in those estimates and assumptions.

#### Fund Balance with Treasury

Fund Balance with Treasury (FBWT) is the aggregate amount of the NCUSIF's accounts with the Federal Government's central accounts, from which the NCUSIF is authorized to make expenditures and pay liabilities. The entire FBWT is a revolving fund type.

#### **Investments**

Investment securities primarily consist of marketable U.S. Treasury securities of varying maturities (debt securities). The NCUSIF also holds non-marketable U.S. Treasury overnight securities purchased and reported at par value, which are classified as held to maturity. All marketable securities are carried as available-for-sale, in accordance with FASB Accounting Standards Codification (ASC) 320, "Investments – Debt and Equity Securities."

Interest earned and unrealized holding gains and losses on U.S. Treasury securities are excluded from net costs and reported as components of non-exchange revenue. Realized gains and losses from the sale of available-for-sale securities are determined on a specific identification basis.

The NCUSIF reviews all U.S. Treasury securities that are in an unrealized loss position for other-than-temporary impairment (OTTI). The NCUSIF evaluates its U.S. Treasury securities on a monthly basis. An investment security is deemed impaired if the fair value of the investment is less than its amortized cost. Amortized cost includes adjustments (if any) made to the cost basis of an investment for accretion, amortization, and previous OTTI. To determine whether impairment is OTTI, the NCUSIF takes into consideration whether it has the intent to sell the security. The NCUSIF also considers available evidence to assess whether it more likely than not will be required to sell the debt security before the recovery of its amortized cost basis. If the NCUSIF intends to sell, or more likely than not will be required to sell the security before recovery of its amortized cost basis, OTTI shall be considered to have occurred.

Premiums and discounts are amortized or accreted over the life of the related available-for-sale security as an adjustment to yield using the effective interest method.

#### **Accounts Receivable**

Accounts receivable represent the NCUSIF's claims for payment from other entities. Gross receivables are reduced to net realizable value by an allowance for doubtful accounts as further discussed below. The NCUSIF's accounts receivable has two components: Intragovernmental and Public. Intragovernmental accounts receivable represent receivables between the NCUSIF and another

#### NCUA 2011 ANNUAL REPORT

reporting entity within the Federal Government. Public accounts receivable represent accounts receivable between the NCUSIF and a non-federal entity.

#### Capitalization Deposits from Insured Credit Unions

Each insured credit union pays to and maintains with the NCUSIF a capitalization deposit amount equal to 1.0 percent of its insured shares. A receivable and associated non-exchange revenue is recognized upon invoicing.

#### Premium Assessments from Insured Credit Unions

The NCUA Board has the statutory authority according to the FCU Act Section 202, *Administration of the Insurance Fund*, to assess insured credit unions for a premium charge. The NCUA Board may assess each insured credit union a premium charge for insurance in an amount stated as a percentage of insured shares outstanding as of the most recently ended reporting period if the NCUSIF's equity ratio, as defined, is less than 1.3 percent. When the NCUA Board projects that the equity ratio will, within six months, fall below 1.2 percent, the NCUA Board shall establish and implement a restoration plan within 90 days, which meets the statutory requirements and any further conditions that the NCUA Board determines appropriate. In order to meet statutory requirements, the plan must provide that the equity ratio will meet or exceed the minimum amount specified (1.2 percent) before the end of the 8-year period beginning upon the implementation of the plan (or such longer period as the NCUA Board may determine to be necessary due to extraordinary circumstances).

Premium receivable refers to premium charge amounts that have been billed to insured credit unions, but have not been received as of the reporting date. As the premium assessments are collected, the portion billed on behalf of the TCCUSF is recorded as a payable to the TCCUSF.

#### Allowance for Doubtful Accounts

An allowance for doubtful accounts is the NCUSIF's best estimate of the amount of losses in an existing receivable. Based on an assessment of collectability, the NCUSIF calculates an allowance on an individual account basis for public accounts receivable. An account may be impaired or written off if it is probable that the NCUSIF will not collect all principal and interest contractually due. No allowance is calculated for intragovernmental accounts receivable, as these are deemed to be fully collectible.

#### **Accrued Interest Receivable**

The NCUSIF recognizes accrued interest receivable for amounts of interest contractually earned but not yet received.

#### **Capital Note Receivable**

Capital note receivables represent loans to insured credit unions as authorized by the NCUA Board under Section 208 of the FCU Act. Any related allowance for loss represents the difference between the funds disbursed and the expected repayment from the insured credit unions.

#### Other - Receivables from Asset Management Estates

Receivables from AMEs include claims to recover payments made by the NCUSIF to satisfy obligations to insured shareholders and to recoup administrative expenses paid on behalf of AMEs. Any related allowance for loss represents the difference between the funds disbursed and obligations incurred and the expected repayment from the AMEs pursuant to the liquidation payment priorities set forth in 12 Code of Federal Regulations (CFR) Section 709.5(b). Assets held by the AMEs are the main source of repayment of the NCUSIF's receivables from the AMEs. The recoveries from these AME assets are paid to the NCUSIF to the extent a receivable is due for share payout obligations and administrative expenses.

The allowance for losses on receivables from AMEs are based on asset recovery rates, and come from several sources including:

- Actual or pending AME asset disposition data
- Asset valuation data based upon the performance, quality, and type of the assets in the portfolio
- Estimated liquidation costs based on information from similar recently failed credit unions
- Estimated AME specific administrative expenses based upon complexity and expected duration of the AME.

Asset recovery rates are evaluated during the year, but remain subject to uncertainties because of potential changes in economic and market conditions.

#### **Distribution Payable**

In accordance with SFFAS No. 5, "Accounting for Liabilities of the Federal Government", the NCUSIF records a non-exchange liability, per Section 202(c)(3) of the FCU Act, *Distributions from Fund Required*, for unpaid amounts due as of the reporting date, as discussed herein.

## **Insurance and Guarantee Program Liabilities**

In accordance with SFFAS No. 5, all federal insurance and guarantee programs, except social insurance and loan guarantee programs, should recognize a liability for:

- Unpaid claims incurred, resulting from insured events that have occurred as of the reporting date
- A contingent liability when an existing condition, situation, or set of circumstances involving
  uncertainty as to possible loss exists, and the uncertainty will ultimately be resolved when one or
  more probable future events occur or fail to occur
- A future outflow or other sacrifice of resources that is probable.

The NCUSIF records a contingent liability for potential losses relating to insured credit unions. Through NCUA's supervision process, NCUA applies a supervisory rating system to assess each credit union's relative health in the adequacy of Capital, the quality of Assets, the capability of Management, the quality and level of Earnings, and the adequacy of Liquidity (CAMEL), applying a value ranging from "1" (strongest) to "5" (weakest). The contingent liability is derived by applying expected failures based on CAMEL ratings and historical loss rates. In addition, credit union specific analysis is performed on those credit unions where failure is imminent or where additional information is available that may affect the estimate of losses.

Liabilities for loss contingencies also arise from claims, assessments, litigations, fines, penalties, and other sources. These loss contingencies are recorded when it is probable that a liability has been incurred and the amount of the assessment and/or remediation can be reasonably estimated. Legal costs incurred in connection with loss contingencies are expensed as incurred.

#### **Net Position and Contributed Capital**

Each insured credit union pays and maintains with the NCUSIF a capitalization deposit in the amount equal to 1.0 percent of its insured shares. The NCUSIF reports the capitalization deposits from member credit unions as contributed capital. This amount is included in the NCUSIF's Balance Sheets and Statements of Changes in Net Position.

#### **Revenue Recognition**

#### Exchange Revenue

Exchange revenues arise and are recognized when a Federal Government entity provides goods and services to the public or to another Federal Government entity for a price. Exchange revenue primarily consists of premium assessments, the purpose of which is to recover the losses of the credit union system.

## Non-Exchange Revenue

Non-exchange revenues are inflows of resources that the Federal Government demands or receives by donation. Such revenues are recognized when a specifically identifiable, legally enforceable claim to resources arises, to the extent that collection is probable (more likely than not) and the amount is reasonably estimable.

Each insured credit union pays to and maintains with the NCUSIF a capitalization deposit amount equal to 1.0 percent of its insured shares. This amount is recognized as non-exchange revenue upon receipt. In accordance with SFFAS No. 7, "Accounting for Revenue and Other Financing Sources and Concepts for Reconciling Budgetary and Financial Accounting," interest revenue on investments in U.S. Treasury securities is recognized as non-exchange revenue because the main source of funds for investments comes from capital deposits. Additionally, unrealized holding gains and losses on investments in U.S. Treasury securities are excluded from net costs and reported as a component of non-exchange revenue.

## **Tax-Exempt Status**

The NCUSIF is exempt from Federal income taxes under Section 501(c)(1) of the Internal Revenue Code.

#### Reclassification

Certain prior year amounts have been reclassified to conform to the current year presentation.

#### 2. FUND BALANCE WITH TREASURY

FBWT balances and status at December 31, 2011 and 2010, consisted of the following (in thousands):

	 2011	2010		
Total Fund Balance with Treasury: Revolving Funds	\$ 423	\$	1,551	
Status of Fund Balance with Treasury:				
Unobligated Balance - Available Obligated Balances Not Yet Disbursed Non-Budgetary FBWT Accounts Non-FBWT Budgetary Accounts	\$ 10,453,208 1,710 (10,651,420) 196,925	\$	10,430,194 4,279 (10,360,563) (72,359)	
Total	\$ 423	\$	1,551	

As a revolving fund, the FBWT is used for continuing business-like activities. The NCUSIF collects premiums and capitalization deposits, which in turn are invested in U.S. Treasury securities. The proceeds are primarily held to cover insurance losses and are also used for merger assistance, liquidations, and other administrative expenses, without requirement for annual appropriations. FBWT

contains monies available for future obligations as well as monies obligated for current activities. Non-budgetary FBWT accounts, which consist of investments, reduce the status of fund balance. Non-FBWT Budgetary Accounts consist of budgetary receivables and nonexpenditure transfers.

During 2011, the FBWT account was increased by maturing investments in U.S. Treasury securities. The FBWT account was decreased by purchases of U.S. Treasury securities and amounts expended for the purposes of the share insurance program. As of December 31, 2011, there were no unreconciled differences between U.S. Treasury records and balances reported on the NCUSIF's general ledger.

#### 3. INVESTMENTS

The FCU Act, Section 203(c), as amended, provides guidance regarding U.S. Treasury security investments. All investments at the NCUSIF pertain to marketable (available-for-sale) U.S. Treasury securities of varying maturities and non-marketable (held to maturity) U.S. Treasury daily overnight securities. Premiums or discounts on available-for-sale securities are amortized using the effective interest method.

As of December 31, 2011 and 2010, the carrying amount, gross unrealized holding gains, gross unrealized holding losses, and fair value of U.S. Treasury securities were as follows:

			Amortized (Premium)		Interest	Inv	estments, Net	N	et Unrealized		Carrying/
	 Cost		Discount		Receivable		(Par)		Gain (Loss)		Fair Value
(Dollars in thousands)											
As of December 31, 2011:											
Available-for-Sale	\$ 10,560,623	\$	(177,145)	\$	81,707	\$	10,120,000	\$	450,200	\$	10,833,678
Held to Maturity	 558,898		n/a	_			558,898		n/a		558,898
Total	\$ 11,119,521	\$	(177,145)	\$	81,707	\$	10,678,898	\$	450,200	\$	11,392,576
As of December 31, 2010:											
Available-for-Sale	\$ 10,127,327	\$	(135,992)	\$	72,359	\$	9,720,000	\$	186,387	\$	10,177,722
Held to Maturity	 670,550	_	n/a	_			670,550		n/a	_	670,550
Total	\$ 10,797,877	\$	(135,992)	\$	72,359	\$	10,390,550	\$	186,387	\$	10,848,272

Maturities of U.S. Treasury securities as of December 31, 2011 and 2010 were as follows:

	2011		2010	
(Dollars in thousands)	I	Fair value	I	Fair value
Held to Maturity (Overnights)	\$	558,898	\$	670,550
Available-for-sale:				
Due prior to one year		1,627,172		1,627,609
Due after one year through five years		7,785,740		7,190,675
Due after five years through ten years		1,420,766		1,359,438
	\$	11,392,576	\$	10,848,272

There were no realized gains or losses in 2011 and 2010.

The following table presents gross unrealized losses on investment securities, for which OTTI has not been recognized, in addition to the fair values of those securities, aggregated by investment classification and length of time the investments have been in a loss position, at December 31, 2011 and 2010.

	Duratio	Duration of Losses - Less than 12 months							
	Unrealized		Unrealized						
(Dollars in thousands)	Losses		Gains		Fair Value				
As of December 31, 2011: Available-for-sale:									
U.S. Treasury securities	\$ (72)	\$	450,272	\$	10,833,678				
As of December 31, 2010: Available-for-sale: U.S. Treasury securities	\$ (50,119)	\$	236,506	\$	10,177,722				

#### 4. ACCOUNTS RECEIVABLE

## **Intragovernmental – Accounts Receivable**

Note Due from the NCUA Operating Fund

In 1992, the NCUSIF lent approximately \$42 million to the NCUA Operating Fund, pursuant to a 30-year note secured by the NCUA premises in Alexandria, Virginia. Interest income recognized was approximately \$344 thousand and \$397 thousand for 2011 and 2010, respectively. The note receivable balance as of December 31, 2011 and 2010 was approximately \$15.8 million and \$17.1 million, respectively.

The variable rate on the note is equal to the NCUSIF's prior-month yield on investments. The average interest rate during 2011 and 2010 was 2.10 percent and 2.24 percent respectively. The interest rate as of December 31, 2011 and 2010 was 2.01 percent and 2.14 percent, respectively.

As of December 31, 2011, the above note requires principal repayments as follows (in thousands):

Years Ending December 31	~	Secured Term Note			
2012	\$	1,341			
2013		1,341			
2014		1,341			
2015		1,341			
2016		1,341			
Thereafter		9,051			
Total	\$	15,756			

#### **Public – Accounts Receivable**

Capitalization Deposits from Insured Credit Unions

As of December 31, 2011 and 2010, the capitalization deposits due from insured credit unions were \$30 thousand and \$183 thousand, respectively.

Premium Assessments from Insured Credit Unions

As of December 31, 2011 and 2010, assessments due from insured credit unions were \$73 thousand and \$2.0 million, respectively.

As none of these amounts were deemed uncollectible, the allowance for doubtful accounts on public accounts receivable as of December 31, 2011 and 2010 was zero.

#### 5. CAPITAL NOTE RECEIVABLE

As of December 31, 2011, the NCUSIF had two outstanding capital notes due from insured credit unions. The capital note receivables totaled \$80.0 million and the related allowance for loss was \$10.0 million, for a net capital note receivable of \$70.0 million as of December 31, 2011. These capital notes are subordinated to all shareholders, creditors, and any other such financial obligations.

Per the terms of the capital notes, principal shall be the original value of the notes. Accrued interest on the notes is due and payable on a semi-annual basis, until the notes are paid in full. Interest on these notes have fixed and variable terms. There were no outstanding capital notes as of December 31, 2010.

As of December 31, 2011, the accrued interest receivable for the capital notes totaled \$150 thousand.

#### 6. OTHER - RECEIVABLES FROM ASSET MANAGEMENT ESTATES

As of December 31, 2011 and 2010, the receivable from AMEs was \$932.0 million and \$920.9 million, and the related allowance for loss was \$817.3 million and \$777.6 million, for a net receivable from AMEs of \$114.7 million and \$143.3 million, respectively.

	 e Year Ended aber 31, 2011	For the Year Ended December 31, 2010	
(Dollars in thousands)			
Gross Receivable from AME	\$ 932,061	\$	920,848
Allowance for Loss beginning balance	777,570		516,414
AME Receivable Bad Debt			
Expense (Reduction)	(6,730)		(2,034)
Increase in Allowance from Transfers	80,955		223,134
Charges, Net	-		40,056
Write-off of Cancelled Charters	 (34,474)		
Allowance for Loss ending balance	 817,321		777,570
Receivable from AME, Net	\$ 114,740	\$	143,278

#### 7. OTHER LIABILITIES – INSURANCE AND GUARANTEE PROGRAM LIABILITIES

NCUA identifies credit unions experiencing financial difficulty through NCUA's supervisory and examination process. On both a general and specific case basis, management determines the estimated losses from these supervised credit unions. NCUA also evaluates overall economic trends and monitors potential system-wide risk factors, such as increasing levels of consumer debt, bankruptcies, and delinquencies. NCUA applies the CAMEL rating system to assess an insured credit union's financial condition and operations. The CAMEL rating system is a tool to measure risk and allocate resources for supervisory purposes. NCUA periodically reviews the CAMEL rating system to respond to continuing economic and regulatory changes in the credit union industry. For general reserve requirements, risk profile categories are established based on the CAMEL ratings of problem credit unions, and probable failure and loss rates are applied based on historical data. The anticipated losses

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are net of estimated recoveries from the disposition of the assets of failed credit unions. The total reserves for both identified and anticipated losses resulting from supervised credit union failures were \$606.6 million and \$1.23 billion as of December 31, 2011 and 2010, respectively.

In exercising its supervisory function, the NCUSIF will occasionally extend guarantees of assets (primarily loans) to third-party purchasers or existing credit unions in order to facilitate mergers. The NCUSIF would be obligated upon borrower nonperformance. No such guarantees were outstanding during 2011 and 2010, or as of December 31, 2011 and 2010.

In addition, the NCUSIF may grant a guaranteed line-of-credit to a third-party lender, such as a corporate credit union or bank, if a particular credit union were to have a current or immediate liquidity concern and the third-party lender refuses to extend credit without a guarantee. The NCUSIF would thereby be obligated if the insured credit union failed to perform. Total line-of-credit guarantees of credit unions as of December 31, 2011 and 2010 were approximately \$115.0 million and \$75.5 million, respectively. The insured credit unions borrowed \$15.4 million and zero, from the third-party lender, under these line-of-credit guarantees as of December 31, 2011 and 2010, respectively. At December 31, 2011 and 2010, the NCUSIF reserved \$2.1 million and \$1.4 million, respectively, for these guaranteed lines-of-credit. The guarantees expire in March 2012.

On rare occasions, the NCUSIF may provide indemnifications as part of a merger assistance or purchase and assumption agreement to acquiring credit unions. Such indemnifications make the NCUSIF contingently liable based on the outcome of any legal actions. There were no such indemnification contingencies as of December 31, 2011 and 2010, respectively.

The activity in the Insurance and Guarantee Program Liabilities from supervised credit unions and AMEs for the years ended December 31, 2011 and 2010 was as follows:

	 ne Year Ended nber 31, 2011	For the Year Ended December 31, 2010		
(Dollars in thousands)				
Beginning balance	\$ 1,225,281	\$	715,846	
Reserve Expense (Reduction)	(525,678)		737,596	
Insurance losse claims paid	(105,099)		(277,801)	
Net Estimated Recovery/Claim on AMEs	 12,113		49,640	
Ending balance	\$ 606,617	\$	1,225,281	

The Insurance and Guarantee Program Liabilities at December 31, 2011 and 2010, were comprised of the following:

- Specific reserves were \$16.4 million and \$173.5 million, respectively. Specific reserves are identified for those credit unions where failure is imminent or where additional information is available that may affect the estimate of losses
- General reserves were \$590.2 million and \$1,051.8 million, respectively.

In addition to these recorded contingent liabilities, additional adverse performance in the financial services industry could result in additional losses to the NCUSIF. The ultimate losses for insured credit unions will largely depend upon future economic and market conditions, and accordingly, could differ significantly from these estimates.

#### 8. OTHER LIABILITIES – DISTRIBUTION PAYABLE

Per Section 202(c)(3) of the FCU Act, *Distributions from Fund Required*, the NCUA Board shall effect a pro rata distribution to insured credit unions after each calendar year, if:

- (i) any loans to the NCUSIF from the Federal Government, and any interest on those loans, have been repaid;
- (ii) the NCUSIF's equity ratio exceeds the normal operating level of 1.3 percent; and
- (iii) the NCUSIF's available assets ratio exceeds 1.0 percent.

The amount of share distribution should equal the maximum possible amount that does not reduce the NCUSIF's equity ratio below the normal operating level of 1.3 percent, and does not reduce the NCUSIF's available assets ratio below 1.0 percent.

At the end of any calendar year in which the TCCUSF or the NCUSIF has an outstanding advance from the U.S. Treasury, the NCUSIF is prohibited from making the distribution to insured credit unions described in Section 202(c)(3) of the FCU Act. As of December 31, 2011, the TCCUSF had an outstanding advance from the U.S. Treasury. In lieu of the distribution described in that section, the NCUSIF shall make a distribution to the TCCUSF of the maximum amount possible that does not reduce the NCUSIF's equity ratio below the normal operating level of 1.3 percent and does not reduce the NCUSIF's available assets ratio below 1.0 percent.

As of December 31, 2011, the NCUSIF recorded an estimate for the distribution payable due to the TCCUSF totaling approximately \$278.6 million, thereby bringing the equity ratio down to its normal operating level of 1.3 percent. As of December 31, 2011, the NCUSIF's available assets ratio was 1.32 percent. The equity ratio and available assets ratio calculations are discussed in Note 12. The amount is expected to be paid in the first half of 2012, upon receipt of certification of certain insured share information from insured credit unions.

#### 9. INTRAGOVERNMENTAL COSTS AND EXCHANGE REVENUE

Program costs and revenues are separated between intragovernmental and public to facilitate government-wide financial reporting. Intragovernmental revenue and expenses arise from transactions with other federal entities. Public revenue and expenses arise from transactions with domestic and foreign persons and organizations outside of the Federal Government.

Intragovernmental Costs and Exchange Revenue	 he Year Ended nber 31, 2011	For the Year Ended December 31, 2010		
(Dollars in thousands)				
Intragovernmental Costs	\$ 129,985	\$	162,410	
Public Costs (Reduction)	 (530,035)		738,982	
Total	 (400,050)		901,392	
Intragovernmental Exchange				
Revenue	(344)		(397)	
Public Exchange Revenue	 (693)		(978,778)	
Total	 (1,037)		(979,175)	
Net Cost/(Income)	\$ (401,087)	\$	(77,783)	

Certain administrative services are provided to the NCUSIF by the NCUA Operating Fund. The NCUSIF is charged by the NCUA Operating Fund for these services based upon an annual allocation factor approved by the NCUA Board and derived from a study of actual usage. The allocation factor was 58.9 percent and 57.2 percent to the NCUSIF for 2011 and 2010, respectively. The cost of the

services allocated to the NCUSIF, which totaled approximately \$130.0 million and \$113.6 million for 2011 and 2010, respectively, is reflected as an expense in the Statements of Net Cost. These transactions are settled monthly. As of December 31, 2011 and 2010, amounts due to the NCUA Operating Fund for allocated administrative expenses were \$1.2 million and \$2.9 million, respectively. The following table provides a breakdown of the administrative services provided to the NCUSIF by the NCUA Operating Fund.

Administrative Services Reimbursed to the NCUA Operating Fund	 ne Year Ended aber 31, 2011	 e Year Ended aber 31, 2010	
(Dollars in thousands)			
Employee Salaries	\$ 73,271	\$ 64,218	
Employee Benefits	20,996	17,931	
Employee Travel	15,313	12,912	
Contracted Services	9,107	8,294	
Administrative Costs	8,518	7,855	
Rent, Communications, and Utilities	 2,780	 2,374	
Total Services Provided by the NCUA			
Operating Fund	\$ 129,985	\$ 113,584	

#### 10. AVAILABLE BORROWING AUTHORITY, END OF PERIOD

The NCUSIF shares \$6.0 billion in borrowing authority from the U.S. Treasury with the TCCUSF. As of December 31, 2011, the TCCUSF had \$3.5 billion in borrowing outstanding from the U.S. Treasury. As a result, the NCUSIF had \$2.5 billion in available borrowing authority shared with the TCCUSF.

Under the FCU Act, the NCUSIF also has the ability to borrow from the CLF. The NCUSIF is authorized to borrow from the CLF up to the amount of the CLF's unused borrowing authority. As of December 31, 2011 and 2010, the CLF had \$10.0 billion and \$35.0 billion available capacity to borrow under its current promissory notes, respectively, and such funds are available through March 31, 2012 and 2011, respectively. The borrowing authority amounts are referenced to subscribed capital stock of the CLF. This continued level of borrowing authority is dependent on the outcome of several future events, including the decisions about the resolution of the U.S. Central Bridge Corporate Federal Credit Union (USC Bridge).

At December 31, 2011 and 2010, the NCUSIF had \$12.5 billion and \$41.0 billion, respectively, in total available borrowing authority under promissory notes with the U.S Treasury and through the available CLF capacity.

## 11. DISCLOSURES RELATED TO THE STATEMENTS OF BUDGETARY RESOURCES

The Statements of Budgetary Resources discloses total budgetary resources available to the NCUSIF, and the status of resources as of December 31, 2011 and 2010. Activity impacting budget totals of the overall Federal Government budget is recorded in the NCUSIF's Statements of Budgetary Resources budgetary accounts. As of December 31, 2011 and 2010, the NCUSIF's resources in budgetary accounts were \$10.9 billion and \$20.8 billion and undelivered orders were \$362 thousand and \$795 thousand, respectively. All liabilities are covered by budgetary resources, excluding the Insurance and Guarantee Program Liabilities, because they are contingent liabilities and do not require budgetary resources until the liabilities are no longer contingent. All obligations incurred by the NCUSIF are reimbursable. The NCUSIF is exempt from OMB apportionment control.

Budgetary resources listed on the NCUSIF's statements and the budgetary resources found in the budget of the Federal Government differ because the NCUSIF's statements are prepared as of December 31, calendar year, rather than as of September 30, the Federal Government's fiscal year end.

#### 12. CONTRIBUTED CAPITAL

The Credit Union Membership Access Act of 1998 (CUMAA) mandated changes to the NCUSIF's capitalization provisions effective January 1, 2000. Each insured credit union shall pay to and maintain with the NCUSIF a deposit in an amount equaling 1.0 percent of the credit union's insured shares. Under Section 1782(c) of the FCU Act, the amount of each insured credit union's deposit is adjusted as follows, in accordance with procedures determined by the NCUA Board, to reflect changes in the credit union's insured shares: (i) annually, in the case of an insured credit union with total assets of not more than \$50.0 million; and (ii) semi-annually, in the case of an insured credit union with total assets of \$50.0 million or more. The annual and semi-annual adjustments are based on member share deposits outstanding as of December 31 of the preceding year and June 30 of the current year, respectively. The 1.0 percent contribution is returned to the insured credit union in the event that its insurance coverage is terminated, or is obtained from another source, or the operations of the NCUSIF are transferred from the NCUA Board. As of December 31, 2011 and 2010, contributed capital owed to the NCUSIF totaled \$30 thousand and \$183 thousand respectively. As of December 31, 2011 and 2010, contributed capital due to insured credit unions was zero.

Beginning in 2000, the CUMAA mandated that distributions to insured credit unions are determined from specific ratios, which are based upon year-end reports of insured shares. Accordingly, distributions associated with insured shares at year-end are declared and paid in the subsequent year. This was updated with the passage of the Helping Families Act of 2009 which states that at the end of any calendar year in which the TCCUSF has an outstanding advance from the U.S. Treasury, the NCUSIF is prohibited from making the distribution to insured credit unions as described above. In lieu of the distribution, the NCUSIF shall make a distribution to the TCCUSF for the maximum amount possible that does not reduce the NCUSIF's equity ratio below the normal operating level of 1.3 percent and does not reduce the current available assets ratio below 1.0 percent.

Pursuant to the FCU Act, the NCUSIF calculated and initiated a distribution to the TCCUSF in the estimated amount of \$278.6 million, which is recognized as a payable as of December 31, 2011. Thus, the NCUSIF's calculated equity ratio as of December 31, 2011 and 2010 was 1.30 percent and 1.28 percent, based on an estimated total insured shares as of December 31, 2011 and actual insured shares as of December 31, 2010, of \$795.3 billion and \$757.9 billion, respectively. Total contributed capital as of December 31, 2011 and 2010 was \$7.8 billion and \$7.5 billion, respectively.

The NCUSIF equity ratio is calculated as the ratio of contributed capital plus cumulative results of operations excluding net cumulative unrealized gains and losses on investments, to the aggregate amount of the insured shares in all insured credit unions.

The calculated available assets ratio as of December 31, 2011 was 1.32 percent based on total estimated insured shares as of December 31, 2011 of \$795.3 billion. The NCUSIF available assets ratio, as defined by the FCU Act, is calculated as the ratio of (A) the amount determined by subtracting (i) direct liabilities of the NCUSIF (including the distribution payable to the TCCUSF) and contingent liabilities for which no provision for losses has been made, from (ii) the sum of cash and the market value of unencumbered investments authorized under Section 203(c), to (B) the aggregate amount of the insured shares in all insured credit unions.

#### 13. FIDUCIARY ACTIVITIES

Fiduciary activities are the collection or receipt, management, protection, accounting, investment, and disposition by an AME of cash and other assets, in which non-federal individuals or entities have an ownership interest. Fiduciary assets are not assets of the Federal Government. Fiduciary activities are not recognized on the financial statements, but are reported on schedules in the notes to the financial statements in accordance with SFFAS No. 31, "Accounting for Fiduciary Activities."

The NCUA Board, as liquidating agent of the AMEs, disburses obligations owed by and collects money due to the liquidating credit unions through AMAC.

	For th	ne Year Ended	For the Year Ended		
Schedule of Fiduciary Activity	Decen	nber 31, 2011	<b>December 31, 2010</b>		
(Dollars in thousands)					
Fiduciary Net Liabilities, beginning of year	\$	(781,264)	\$	(516,414)	
Revenues					
Interest on Loans		7,535		8,545	
Other Fiduciary Revenues		1,691		1,835	
Expenses					
Professional & Outside Services Expenses		(7,501)		(7,906)	
Compensation and Benefits		(1,729)		(2,989)	
Other Expenses		336		(3,099)	
Net Change in Recovery Value of Assets and Liabilities					
Net Gain/(Loss) on Loans		(25,144)		(281,294)	
Net Gain/(Loss) on Real Estate Owned		712		3,574	
Other, Net Gain/(Loss)		(52,705)		16,484	
Decrease/(Increase) in Fiduciary Net Liabilities		(76,805)		(264,850)	
Write off of Fiduciary Liabilities for					
Cancelled Charters		34,475		-	
Fiduciary Net Liabilities, end of year	\$	(823,594)	\$	(781,264)	

Revenues consist of cash collected during the liquidation of assets held within the AME. Gains and losses include the revaluation of assets, as well as the disposition of assets and adjustments to liabilities, which contribute to the change in fiduciary net assets/liabilities.

Schedule of Fiduciary Net Assets/Liabilities	As of l	December 31, 2011	As of Dec	cember 31, 2010
(Dollars in thousands)				
Fiduciary Assets				
Loans	\$	96,755	\$	120,271
Real Estate Owned		31,687		36,798
Other Fiduciary Assets		7,954		7,720
Total Fiduciary Assets		136,396		164,789
Fiduciary Liabilities				
Insured Shares		8,595		2,510
Secured Claims		1,400		-
Accrued Liquidation Expenses		7,290		5,957
Unsecured Claims		7,793		12,851
Uninsured Shares		2,851		3,887
Due to NCUSIF		932,061		920,848
Total Fiduciary Liabilities		959,990		946,053
Total Fiduciary Net Assets/(Liabilities)	\$	(823,594)	\$	(781,264)

# 14. RECONCILIATION OF NET COST OF OPERATIONS TO BUDGET

The Reconciliation of Net Cost of Operations to Budget explains the difference between the budgetary net obligations and the proprietary net cost of operations. As of December 31, 2011 and 2010, the Reconciliation of Net Cost of Operations to Budget consisted of the following:

Reconciliation of Net Cost of Operations to Budget	As of Dec	ember 31, 2011	As of December 31, 2010		
(Dollars in thousands)	-	_			
Resources Used to Finance Activities:					
Budgetary Resources Obligated					
Budgetary Obligations Incurred	\$	413,154	\$	10,390,054	
Less Spending Authority from Offsetting Collections and					
Change in Receivables from Federal Sources		(714,809)		(11,629,420)	
Net Obligations	-	(301,655)		(1,239,366)	
Other Resources:					
Net Unrealized Gain/(Loss)		(263,813)		(109,039)	
<b>Total Resources Used to Finance Activities</b>		(565,468)		(1,348,405)	
D. H. L. F. H. N. D. 4 Cd. N. C. 4 CO. 4					
Resources Used to Fund Items Not Part of the Net Cost of Operations:					
Change in Budgetary Resources Obligated for Goods and					
Services Not Yet Received		432		(32,531)	
Resources that Fund Expenses Recognized in Prior Periods		(2,136)		(23,993)	
Change in Uncollected Customer Payments		-		(1,305)	
Change in Capital Deposit Receivable from Insured Credit Unions		153		17,628	
Change in Contributed Capital		320,559		418,020	
Capital Deposits in Transit at Beginning of Year		-		(17,570)	
Resources that Finance the Acquisition of Assets		2,508		(5,358)	
Change in Accounts Receivable from the Operating Fund		1,341		1,341	
Change in Liability for Advances and Prepayments		-		(2,257)	
Change in Premium Receivable from Insured Credit Unions		1,963		10,865	
Change in Receivables from Asset Management Estates		28,537		61,161	
Capital Note Receivable		(70,000)		_	
Other Resources or Adjustments to Net Obligated Resources		(,,			
that do not Affect Net Cost of Operations		413,986		109,039	
Total Resources Used to Fund Items Not Part of the		,		207,007	
Net Cost of Operations		697,343		535,040	
Net Cost of Operations	-	097,343	-	333,040	
Resources Used to Finance the Net Cost of Operations	-	131,875		(813,365)	
Components of Net Cost of Operations that will not					
Require or Generate Resources in the Current Period					
Provision for Insurance Losses					
Reserve Expense (Reduction)		(525,678)		737,596	
AME Receivable Bad Debt Expense (Reduction)		(6,730)		(2,034)	
Increase in Exchange Revenue		(574)		-,,	
Components not Requiring or Generating Resources		(57.1)			
Depreciation Expense		20		20	
Total Components of Net Cost of Operations That Do Not	-				
•		(522.062)		725 502	
Require or Generate Resources During the Reporting Period		(532,962)		735,582	
Net Cost/ (Income) from Operations	\$	(401,087)	\$	(77,783)	

#### 15. SUBSEQUENT EVENTS

Subsequent events have been evaluated from the Balance Sheet date through February 15, 2012, which is the date the financial statements were available to be issued. Management determined that there were no items to disclose as of December 31, 2011.

#### REQUIRED SUPPLEMENTARY INFORMATION (UNAUDITED)

#### **Risk Assumed Information**

#### **Insurance and Guarantee Program Liabilities**

As of December 31, 2011, the aggregate outstanding insured shares of the insured credit unions were approximately \$795.3 billion. This amount represents the maximum potential future guarantee payments that the NCUSIF could be required to make under the share insurance program, without consideration of any possible recoveries. Additionally, pursuant to Section 217 (b)(2)(A) of the FCU Act, to the extent that the required funding for the guarantee obligations exceeds the funds available in the TCCUSF, the NCUSIF will provide the necessary funds. These amounts bear no relationship to the NCUSIF's anticipated losses.

As discussed previously herein, NCUA identifies credit unions at risk of failure through the supervisory and examination process, and estimates losses based upon economic trends and credit unions' financial condition and operations. NCUA also evaluates overall economic trends and monitors potential credit union system-wide risk factors, such as increasing levels of consumer debt, bankruptcies, and delinquencies. NCUA applies the CAMEL rating system to assess a credit union's financial condition and operations. The CAMEL rating system is a tool to measure risk and allocate resources for supervisory purposes. NCUA periodically reviews the CAMEL rating system to respond to continuing economic and regulatory changes in the credit union industry. The aggregate amount of reserves recognized for credit unions at risk of failure was \$606.6 million and \$1.23 billion as of December 31, 2011 and 2010, respectively. At December 31, 2011 and 2010, the general reserves were \$590.2 million and \$1,051.8 million, respectively. At December 31, 2011 and 2010, the specific reserves resulting from supervised credit unions' failures were \$16.4 million and \$173.5 million, respectively.

While certain risk factors remain elevated, as compared to pre-2009, the decrease in the NCUSIF's aggregate reserve of \$618.7 million from 2010 to 2011 is partly attributable to certain improving metrics, specifically a declining trend in the number of credit union failures, resolution of certain troubled credit unions, a reduction in assets in credit unions with the highest risk ratings, and lower delinquencies and charge-offs. The trend in 2011 contrasts with the trend in 2010 when the NCUSIF's aggregate reserve increased by \$466.5 million due to the slow pace of economic recovery and concerns with real estate values, a negative trend in credit union CAMEL codes, the potential for a larger number of failures, and concern with the cost of failures.

# **Fees and Premiums**

During 2011, the NCUA Board did not assess premiums to insured credit unions from the NCUSIF. During 2010, the NCUA Board assessed a premium of \$930.0 million on the insured credit unions for the NCUSIF to restore its equity ratio to the normal operating level of 1.3 percent.

#### Sensitivity, Risks and Uncertainties of the Assumptions

As discussed previously herein, the NCUA estimates the anticipated losses resulting from insured credit union failures using an internal model that applies failure and loss rates based on historical data to troubled credit unions identified through the CAMEL rating system under various scenarios. Historical

trends are not indicative of future performance. Actual losses could differ materially from the anticipated losses recorded by the NCUSIF as of December 31, 2011.

The development of assumptions for key input variables of our estimation model is a highly subjective process that involves significant judgment and will change over time. Future values are difficult to estimate, especially over longer timeframes. Key assumptions in the modeling include failure and loss rates. The failure rate is developed based on actual failures and historical migration trends in the CAMEL ratings, and incorporates the NCUA's expectations and assumptions about macroeconomic trends such as unemployment rate and level of consumer debt, as well as credit union system-wide factors such as delinquencies, bankruptcies and charge-offs. The loss rate is developed based on historical loss experience from actual failures, and incorporates the NCUA's expectations and assumptions about anticipated recoveries. The assumptions developed for the estimation model are periodically evaluated by the NCUA to determine the reasonableness of those assumptions over time.

The NCUSIF general reserve is sensitive to assumptions made about the failure and loss rates under various scenarios in the Monte Carlo simulation. Changing our assumptions for observed variations in failure rates and loss rates results in a wide range of losses, as compared to \$590.2 million in anticipated losses recognized on the NCUSIF's balance sheet at December 31, 2011. The assumptions used to estimate the anticipated losses will require continued calibration and refinement.

#### **Liquidity Risk and Capital Resources**

As discussed previously herein, the NCUSIF has multiple sources of funding including (1) deposits contributed by the insured credit unions, as provided by the FCU Act, (2) cumulative earnings retained by the NCUSIF, (3) premium assessments on the insured credit unions, as necessary, as provided by the FCU Act, (4) borrowings from the U.S. Treasury, and (5) borrowings from the CLF. The NCUSIF's status as a revolving fund in the U.S. Treasury ensures access to sufficient funds in meeting the NCUSIF's obligation under the Insurance and Guarantee Program for the insured credit unions.

#### Contributed Capital

Each insured credit union is required to deposit and maintain in the NCUSIF 1.0 percent of its insured shares. At December 31, 2011, the NCUSIF had total contributed capital from insured credit unions of \$7.8 billion based on the total insured shares of \$782.5 billion as of June 30, 2011.

At December 31, 2011, the total insured shares were estimated to be approximately \$795.3 billion, subject to reporting of the insured share amounts by the insured credit unions to NCUA. We expect that the NCUSIF will receive additional deposits of approximately \$147.1 million from the insured credit unions in early 2012, pursuant to the FCU Act.

Cumulative Earnings and Distribution Payable to the TCCUSF In addition to the contributed capital, the NCUSIF has retained approximately \$3.0 billion in cumulative earnings, primarily from earnings on its U.S. Treasury securities investments, at December 31, 2011.

As discussed previously herein, as the result of the NCUSIF's equity ratio being greater than its normal operating level of 1.30 percent and available assets ratio being greater than 1.0 percent, the NCUSIF recorded a distribution payable to the TCCUSF as of December 31, 2011. The NCUSIF's distribution was estimated at \$278.6 million based on the best information available as of December 31, 2011. The amount is expected to be paid in the first half of 2012, upon receipt of certification of certain insured share information from insured credit unions.

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The information used to develop the distribution amount included the total estimated insured shares of \$795.3 billion at December 31, 2011. However, the corresponding estimated increase in contributed capital of approximately \$147.1 million was not included in deriving the distribution amount due to the TCCUSF necessary to bring the equity ratio to 1.3 percent, as mandated by the FCU Act. Additional deposits from the insured credit unions may result in the NCUSIF's equity ratio exceeding the normal operating level of 1.3 percent in early 2012. This could lead to additional distribution from the NCUSIF to the TCCUSF in early 2012.

#### Premium Assessments

As previously discussed herein, the NCUA Board may also assess premiums to all insured credit unions, as provided by the FCU Act. During the year ended December 31, 2011, the NCUA Board did not assess any premiums on the insured credit unions for the NCUSIF.

#### Borrowing Authority from the U.S. Treasury

As previously discussed herein, the NCUSIF has \$6.0 billion in borrowing authority, shared with the TCCUSF, from the U.S. Treasury. On July 27, 2011, the TCCUSF borrowed \$3.5 billion from the U.S. Treasury. At December 31, 2011, the NCUSIF, together with the TCCUSF, had \$2.5 billion in additional borrowing authority available from the U.S. Treasury. The TCCUSF was established in 2009 to accrue the losses of the corporate credit union system and, over time, assess the insured credit union system for such losses. The estimated losses and liquidity needs of the TCCUSF are based on the NCUA's expectations and assumptions about the resolution of failed corporate credit unions, including the disposition and recovery value of their assets. Actual losses of the TCCUSF, including the TCCUSF's funding needs could differ from those estimates, and consequently, the NCUSIF may not have any available borrowing authority from the U.S. Treasury.

#### Borrowing Authority from the CLF

As previously discussed herein, the NCUSIF also has the ability to borrow from the CLF as provided in the FCU Act. At December 31, 2011, the NCUSIF did not have any outstanding borrowing from the CLF.

The CLF is authorized by statute to borrow, from any source, an amount not to exceed twelve times its subscribed capital stock and surplus. The CLF borrows exclusively from FFB. As of December 31, 2011, the CLF had borrowing capacity under its note purchase agreement with the FFB of \$10.0 billion, and such funds are available through March 2012.

At December 31, 2011, approximately \$2.0 billion of the CLF's capital stock is held by USC Bridge on behalf of its member corporate credit unions. The NCUA Board formed USC Bridge and three other bridge corporate credit unions as chartered private enterprises to purchase selected assets, including CLF capital stock held by U.S. Central Federal Credit Union, and assume liabilities and member shares of the liquidated corporate credit unions in order to provide uninterrupted services to the natural person credit unions that were members of the now failed corporate credit unions.

As a part of the Corporate System Resolution Plan, the NCUA Board had been actively pursuing a credit union system-led resolution to the Bridge Corporates to facilitate a number of transitions, including the CLF agent-member structure. As of December 31, 2011, neither USC's members nor NCUA was able to secure the transition of USC's products and services to a successor entity, thereby leading to the agency's decision to wind-down USC's operations in 2012. Accordingly, it is likely that USC Bridge would discontinue its role as the agent group representative for CLF and thereby redeem its capital stock by providing a formal notice to redeem its shares as provided for under the Act. In such an event, during the withdrawal period and subsequent thereto, redemption by CLF of its capital stock from USC Bridge would materially reduce members' equity and, as a result, the borrowing capacity of CLF, and consequently the NCUSIF's available borrowing authority from the CLF.



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# **Independent Auditors' Report on Internal Control Over Financial Reporting**

Inspector General, National Credit Union Administration and The Board of Directors, National Credit Union Administration:

We have audited the balance sheet of the National Credit Union Share Insurance Fund (NCUSIF) as of December 31, 2011 and 2010 and the related statements of net cost and changes in net position, and statement of budgetary resources (hereinafter referred to as "the financial statements") for the years then ended, and have issued our report thereon dated February 15, 2012.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

The management of the NCUSIF is responsible for establishing and maintaining effective internal control. In planning and performing our fiscal year 2011 audit, we considered the NCUSIF's internal control over financial reporting by obtaining an understanding of the NCUSIF's internal control, determining whether internal controls had been placed in operation, assessing control risk, and performing tests of controls as a basis for designing our auditing procedures for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the NCUSIF's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the NCUSIF's internal control over financial reporting. We did not test all internal controls relevant to operating objectives as broadly defined by the *Federal Managers' Financial Integrity Act of 1982*.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis.

Our consideration of internal control over financial reporting was for the limited purpose described in the third paragraph of this report and was not designed to identify all deficiencies in internal control over financial reporting that might be deficiencies, significant deficiencies, or material weaknesses. In our fiscal year 2011 audit, we did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.

This report is intended solely for the information and use of the addressees, NCUSIF's management, OMB, the U.S. Government Accountability Office, and the U.S. Congress and is not intended to be and should not be used by anyone other than these specified parties.

KPMG LLP

February 15, 2012



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

#### **Independent Auditors' Report on Compliance and Other Matters**

Inspector General, National Credit Union Administration and The Board of Directors, National Credit Union Administration:

We have audited the balance sheet of the National Credit Union Share Insurance Fund (NCUSIF) as of December 31, 2011 and 2010, and the related statements of net cost and changes in net position, and statement of budgetary resources (hereinafter referred to as "financial statements") for the years then ended, and have issued our report thereon dated February 15, 2012.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

The management of the NCUSIF is responsible for complying with laws, regulations, and contracts applicable to the NCUSIF. As part of obtaining reasonable assurance about whether the NCUSIF's financial statements are free of material misstatement, we performed tests of the NCUSIF's compliance with certain provisions of laws, regulations, and contracts, noncompliance with which could have a direct and material effect on the determination of the financial statement amounts, and certain provisions of other laws and regulations specified in OMB Bulletin No. 07-04. We limited our tests of compliance to the provisions described in the preceding sentence, and we did not test compliance with all laws, regulations, and contracts applicable to the NCUSIF. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion.

The results of our tests of compliance described in the preceding paragraph of this report disclosed no instances of noncompliance or other matters that are required to be reported herein under *Government Auditing Standards* or OMB Bulletin No. 07-04.

This report is intended solely for the information and use of the addressees, NCUSIF's management, OMB, the U.S. Government Accountability Office, and the U.S. Congress and is not intended to be and should not be used by anyone other than these specified parties.

KPMG LLP

February 15, 2012

# National Credit Union Administration Operating Fund

Financial Statements as of and for the Years Ended December 31, 2011 and 2010, and Independent Auditor's Reports



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

## **Independent Auditors' Report on Financial Reporting**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the accompanying balance sheets of the National Credit Union Administration Operating Fund (OF) as of December 31, 2011 and 2010, and the related statements of revenues, expenses and changes in fund balance, and cash flows (hereinafter referred to as "financial statements") for the years then ended. These financial statements are the responsibility of the OF's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the OF's internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the National Credit Union Administration Operating Fund as of December 31, 2011 and 2010, and its operations, changes in fund balance, and cash flows for the years then ended in conformity with U.S. generally accepted accounting principles.

In accordance with *Government Auditing Standards*, we have also issued our reports dated February 14, 2012, on our consideration of the OF's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, and contracts and other matters. The purpose of those reports is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. Those reports are an integral part of an audit performed in accordance with *Government Auditing Standards* and should be read in conjunction with this report in assessing the results of our audits.



February 14, 2012

# BALANCE SHEETS AS OF DECEMBER 31, 2011 AND 2010 (Dollars in thousands)

(Donars in thousands)	2011	2010
ASSETS	2011	2010
CASH AND CASH EQUIVALENTS (Note 4)	\$36,982	\$32,645
DUE FROM NATIONAL CREDIT UNION SHARE INSURANCE FUND (Note 8)	1,182	2,857
EMPLOYEE ADVANCES	43	50
OTHER ACCOUNTS RECEIVABLE (Note 8)	885	349
PREPAID EXPENSES AND OTHER ASSETS	1,015	1,371
ASSETS HELD FOR SALE (Note 7)	397	696
FIXED ASSETS — Net of accumulated depreciation of \$25,231 and \$23,330		
as of December 31, 2011 and 2010, respectively (Note 5)	31,760	31,673
INTANGIBLE ASSETS — Net of accumulated amortization of \$8,333 and		
\$6,441 as of December 31, 2011 and 2010, respectively (Note 6)	7,367	5,945
TOTAL	\$79,631	\$75,586
LIABILITIES AND FUND BALANCE		
LIABILITIES:		
Accounts payable and accrued other liabilities	\$7,074	\$5,043
Obligations under capital leases (Note 9)	58	24
Accrued wages and benefits	9,295	8,581
Accrued annual leave	12,699	11,401
Accrued employee travel	628	532
Notes payable to National Credit Union Share Insurance Fund (Note 8)	15,756	17,097
Total liabilities	45,510	42,678
COMMITMENTS AND CONTINGENCIES (Notes 8, 9, 12 & 13)		
FUND BALANCE	34,121	32,908
TOTAL	\$79,631	\$75,586

# STATEMENTS OF REVENUES, EXPENSES, AND CHANGES IN FUND BALANCE FOR THE YEARS ENDED DECEMBER 31, 2011 AND 2010

(Dollars in thousands)

	2011	2010
REVENUES:		
Operating fees	\$ 86,197	\$ 86,754
Interest	18	63
Other	1,200	1,234
Total revenues	87,415	88,051
EXPENSES, NET (Note 8):		
Employee wages and benefits	62,194	59,379
Travel	9,809	9,163
Rent, communications, and utilities	1,936	1,773
Contracted services	6,326	6,194
Depreciation and amortization	4,695	5,154
Administrative	1,242	782
Total expenses	86,202	82,445
EXCESS OF REVENUES OVER EXPENSES	1,213	5,606
FUND BALANCE—Beginning of year	32,908	27,302
FUND BALANCE—End of year	\$ 34,121	\$ 32,908

See accompanying notes to financial statements.

# STATEMENTS OF CASH FLOWS FOR THE YEARS ENDED DECEMBER 31, 2011 AND 2010 (Dollars in thousands)

	2011	2010
CASH FLOWS FROM OPERATING ACTIVITIES:		
Excess of revenues over expenses	\$ 1,213	\$ 5,606
Adjustments to reconcile excess of revenues over expenses to net cash provided by operating activ	vities:	
Depreciation and amortization	4,695	5,154
Provision for loss on disposal of employee residences held for sale	305	244
Loss on fixed asset retirements	2	380
(Increase) decrease in assets:		
Due from National Credit Union Share Insurance Fund	1,675	(599)
Employee advances	7	116
Other accounts receivable	(536)	(75)
Prepaid expenses and other assets	356	(361)
(Decrease) increase in liabilities:		
Accounts payable	2,031	2,007
Accrued wages and benefits	714	1,472
Accrued annual leave	1,298	1,479
Accrued employee travel	96	353
Net cash provided by operating activities	11,856	15,776
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchases of fixed assets	(6,146)	(5,649)
Purchases of employee residences held for sale	(1,197)	(1,386)
Proceeds from sale of employee residences held for sale	1,192	941
Net cash used in investing activities	(6,151)	(6,094)
CASH FLOWS FROM FINANCING ACTIVITIES:		
Repayments of notes payable to National Credit Union Share Insurance Fund	(1,341)	(1,341)
Principal payments under capital lease obligations	(27)	(17)
Net cash used in financing activities	(1,368)	(1,358)
NET INCREASE IN CASH AND CASH EQUIVALENTS	4,337	8,324
CASH AND CASH EQUIVALENTS—Beginning of year	32,645	24,321
CASH AND CASH EQUIVALENTS—End of year	\$ 36,982	\$ 32,645
SUPPLEMENTAL DISCLOSURE OF NONCASH ACTIVITIES -		
Acquisition of equipment under capital lease	<u>\$ 61</u>	\$
CASH PAYMENTS FOR INTEREST	\$ 344	\$ 397
See accompanying notes to financial statements.		

# NOTES TO FINANCIAL STATEMENTS AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2011 AND 2010

#### 1. ORGANIZATION AND PURPOSE

The National Credit Union Administration Operating Fund (the "Fund") was created by the Federal credit union Act of 1934. The Fund was established as a revolving fund in the United States Treasury under the management of the National Credit Union Administration (NCUA) Board for the purpose of providing administration and service to the Federal credit union system.

A significant majority of the Fund's revenue is comprised of operating fees paid by Federal credit unions. Each Federal credit union is required to pay this fee based on its prior year asset balances and rates set by the NCUA Board.

#### 2. SIGNIFICANT ACCOUNTING POLICIES

Basis of Presentation – The Fund has historically prepared its financial statements in accordance with accounting principles generally accepted in the United States of America (GAAP), based on standards issued by the Financial Accounting Standards Board (FASB), the private sector standards setting body. The Federal Accounting Standards Advisory Board (FASAB) is the standards setting body for the establishment of GAAP with respect to the financial statements of Federal Government entities. FASAB has indicated that financial statements prepared based upon standards promulgated by FASB may also be regarded as in accordance with GAAP for Federal entities that have issued financial statements based upon FASB standards in the past.

**Basis of Accounting** – The Fund maintains its accounting records in accordance with the accrual basis of accounting. As such, the Fund recognizes income when earned and expenses when incurred. In addition, the Fund records investment transactions when they are executed and recognizes interest on investments when it is earned.

**Related Parties** – The Fund exists within NCUA and is one of five funds managed by the NCUA Board. The other funds managed by the Board, deemed related parties, are:

- a) The National Credit Union Share Insurance Fund (NCUSIF)
- b) The National Credit Union Administration Temporary Corporate Credit Union Stabilization Fund (TCCUSF)
- c) The National Credit Union Administration Central Liquidity Facility (CLF)
- d) The National Credit Union Administration Community Development Revolving Loan Fund (CDRLF).

The Fund supports these related parties by providing office space, information technology services, and supplies, as well as paying employees' salaries and benefits. Certain types of support are reimbursed to the Fund by NCUSIF and CLF based on allocation formulas, as described in Note 8.

Cash Equivalents – Cash equivalents are highly liquid investments with original maturities of three months or less. The Federal credit union Act permits the Fund to invest in United States Government securities or securities with both principal and interest guaranteed by the United States Government. All investments in 2011 and 2010 were cash equivalents and are stated at cost, which approximates fair value.

**Fixed and Intangible Assets** – Buildings, furniture, equipment, computer software, and leasehold improvements are recorded at cost. Computer software includes the cost of labor incurred by both external and internal programmers, and other personnel in the development of the software. Capital leases are recorded at the present value of the future minimum lease payments. Depreciation and amortization are computed by the straight-line method over the estimated useful lives of buildings, furniture, equipment, and computer software, and the shorter of either the estimated useful life or lease term for leasehold improvements and capital leases. Estimated useful lives are 40 years for the building and three to ten years for the furniture, equipment, computer software, and leasehold improvements.

**Long-lived Assets/Impairments** – Fixed and intangible assets, subject to amortization, are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. If the carrying value of the long-lived asset or asset group is not recoverable, an impairment is recognized to the extent that the carrying value exceeds its fair value. Fair value is determined through various valuation techniques, including discounted cash flow models, quoted market values, and third party independent appraisals, as considered necessary.

For impairments, the Fund's policy is to identify assets that are no longer in service, obsolete, or need to be written down, and perform an impairment analysis based on FASB Accounting Standards Codification (ASC) 360-10-35, *Property, Plant, and Equipment*, requirements. Subsequent adjustment to individual asset values are made to correspond with any identified changes in useful lives.

Assets Held for Sale – The Fund holds certain real estate held for sale. Such held for sale assets are ready for immediate sale in their present condition. Real estate held for sale is recorded at the fair value less cost to sell. If an asset's fair value less cost to sell—based on a review of available financial information including but not limited to appraisals, markets analyses, etc.—is less than its carrying amount, the carrying value of the asset is adjusted to its fair value.

Gains on disposition of real estate are recognized upon sale of the underlying asset. The Fund evaluates each real estate transaction to determine if it qualifies for gain recognition under the full accrual method. If the transaction does not meet the criteria for the full accrual method, the appropriate deferral method is used.

**Accounts Receivable** – Receivables include employee travel advances, amounts due from the NCUSIF and CLF, as well as a non-recurring \$381,000 rent incentive associated with an office lease in Alexandria, Virginia. Amounts are stated at face value, as there have been no historical losses and there are no anticipated losses.

**Accounts Payable and Accrued Other Liabilities**— The Fund incurs administrative expenses and liabilities for programs pertaining to related parties that are controlled by the NCUA Board. Accruals are made as expenses are incurred. Accrued other liabilities include contingent liabilities, as described in Note 12.

**Accrued Benefits** – The Fund incurs expenses for retirement plans, employment taxes, workers compensation, transportation subsidies, and other benefits mandated by law. Corresponding liabilities recorded contain both short-term and long-term liabilities, including liabilities under the Federal Employees' Compensation Act (FECA). This act provides income and medical cost protection to covered Federal civilian employees injured on the job, employees who have incurred a work-related occupational disease, and beneficiaries of employees whose death is attributable to a job-related injury or occupational disease.

**Operating Fees** – Each federally chartered credit union is assessed an annual fee based on their assets as of the preceding 31<sup>st</sup> day of December. The fee is designed to cover the costs of providing administration and service to the Federal credit union system. The Fund recognizes this operating fee revenue ratably over the calendar year.

**Revenue Recognition** – Interest revenue and other revenue relating to Freedom of Information Act (FOIA) fees, sales of publications, parking income, and rental income is recognized when earned.

**Income Taxes** – The Fund is exempt from Federal income taxes under Section 501(c)(1) of the Internal Revenue Code.

**Leases** – Operating leases are entered into for the acquisition of office space and equipment as part of administering NCUA's program. The cost of operating leases is recognized on the straight-line method over the life of the lease and includes, if applicable, any reductions resulting from incentives such as rent holidays. The same method is used to recognize income from operating leases. Certain office space for which NCUA is a lessee is subject to escalations in rent, as described in Note 9.

**Fair Value of Financial Instruments** – The following method and assumption was used in estimating the fair value disclosures for financial instruments:

Cash and cash equivalents, receivables from related parties, employee advances, other accounts receivable, accounts and notes payable to NCUSIF, and other accounts payable are recorded at book values, which approximate their respective fair values.

**Use of Estimates** – The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent liabilities at the date of the financial statements, and the reported amounts of revenues and expenses incurred during the reporting period. Significant estimates include the determination of the FECA liability, certain intangible asset values, and if there is any determination of a long-lived asset impairment, the related measurement of the impairment charges.

Commitments and Contingencies – Liabilities for loss contingencies arising from claims, assessments, litigation, fines and penalties, and other sources are recorded when it is probable that a liability has been incurred and the amount can be reasonably estimated. Legal costs incurred in connection with loss contingencies are expensed as incurred.

**Advertising Costs** – Per FASB ASC 720-35-50, *Other Expenses - Advertising Costs* consist primarily of radio and Internet advertisements. Advertising costs are expensed as incurred. The Fund enters into certain contracts for the purpose of advertising. In 2011 and 2010, advertising expenses amounted to approximately \$248,000 and \$1,434,000, respectively.

### 3. NEWLY IMPLEMENTED ACCOUNTING STANDARDS

In January 2010, FASB issued Accounting Standards Update (ASU) 2010-06, Fair Value Measurements and Disclosure (Topic 820): Improving Disclosures about Fair Value Measurements to improve disclosures related fair value measurements. The update requires reporting entities to make new disclosures about recurring or nonrecurring fair value measurements, including significant transfers into and out of level 1 and level 2 fair value measurements, and information on purchases, sales, issuances, and settlements on a gross basis in the reconciliation of level 3 fair value measurements. The accounting standard update is effective for reporting periods beginning after December 15, 2009, except for level 3 reconciliation disclosures, which are effective for periods beginning after December 15, 2010. Adoption of the accounting standard update as it relates to level 1 and level 2 fair value disclosures impacted the Fund's financial statements. Level 3 fair value adjustments occur for assets held for sale, which represents homes from relocated employees. This adoption did not have a material impact on the Fund's balance sheets or statements of operation.

In July 2010, FASB issued Accounting Standards Update 2010-20, *Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses*, providing amendments to ASC Topic 310, *Receivables*. The objective of these amendments is for an entity to provide disclosures that facilitate financial statement user's evaluation of the following: 1) the nature of credit risk inherent in the entity's portfolio of financing receivable, 2) how that risk is analyzed and assessed in arriving at the allowance for credit losses, and 3) the changes and reasons for those changes in the allowance for credit losses. The existing disclosures are amended to require disclosures about an entity's financing receivables on a disaggregated basis. The amendments also require additional disclosures about financing receivables. This adoption did not have a material impact on the Fund's balance sheets or statements of operation.

In 2011, the Fund adopted the ASU 2011-04, *Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in GAAP and International Financial Reporting Standards*, to the accounting standards on *Fair Value Measurements and Disclosures* (FASB ASC Topic 820). The amendment requires common fair value measurement and disclosure in GAAP and International Financial Reporting Standards. Consequently, the amendments change the wording used to describe many of the requirements in GAAP for measuring fair value and disclosing information about fair value measurements. ASU 2011-04 will be effective for the Fund's financial statements as of and for the year ended December 31, 2012. This adoption will not have a material impact on the Fund's balance sheets or statements of operation.

# 4. CASH AND CASH EQUIVALENTS

The Fund's cash and cash equivalents as of December 31, 2011 and 2010 are as follows (in thousands):

	2011	2010
Deposit with U.S. Treasury U.S. Treasury Overnight Investments	\$ 240 36,742	\$ 104 32.541
Total	\$ 36,982	\$ 32,645

As a revolving fund within the U.S. Treasury, the Operating Fund does not hold any cash or cash equivalents outside of Treasury.

#### 5. FIXED ASSETS

Fixed assets, including furniture and equipment, are comprised of the following as of December 31, 2011 and 2010 (in thousands):

	2011	2010
Office building and land	\$ 46,336	\$ 45,039
Furniture and equipment	9,394	8,996
Leasehold improvements	376	_
Equipment under capital leases	99	141
Total	56,205	54,176
Less accumulated depreciation	(25,231)	(23,330)
Assets under construction	786	827
Fixed assets — net	\$ 31,760	\$ 31,673

Depreciation expense for the years ended December 31, 2011 and 2010 totaled \$2,407,000 and \$2,076,000, respectively.

Assets under construction primarily represent costs incurred related to building improvements to the King Street NCUA headquarters office space.

#### 6. INTANGIBLE ASSETS

Intangible assets are comprised of the following as of December 31, 2011 and 2010 (in thousands).

	2011	2010		
Internal-Use software Less accumulated amortization	\$ 13,187 (8,333)	\$ 10,276 (6,441)		
Total	4,854	3,835		
Internal-Use software-in development	2,513	2,110		
Intangible assets — net	\$ 7,367	\$ 5,945		

Internal-use software is computer software that is either acquired externally or developed internally. Amortization expense for the years ended December 31, 2011 and 2010 totaled \$2,288,000 and \$3,078,000, respectively.

Internal-use software that is in development represents costs incurred from the customization of software purchased from external vendors for internal use as well as the cost of software that is developed in-house. This includes upgrades to NCUA's online 5300 data call report system as well as the exam system AIRES, among other software developments.

#### 7. ASSETS HELD FOR SALE

Real estate available for sale purchased by the Fund is from employees enrolled in the agency's home purchase program who are unable to sell their homes in a specified time period. It is the agency's intent to dispose of these properties as quickly as possible. Sales of homes are generally expected to occur within one year, pending market forces. Currently, the Fund owns three homes. Ongoing costs to maintain properties are expensed as incurred. The balance of real estate available for sale as of December 31, 2011 and 2010 was \$397,000 and \$696,000, respectively, net of impairment charges of \$133,000 and \$164,000 as of December 31, 2011 and December 31, 2010, respectively.

#### 8. RELATED PARTY TRANSACTIONS

#### (a) Transactions with NCUSIF

Certain administrative services are provided by the Fund to NCUSIF. The Fund charges NCUSIF for these services based upon an annual allocation factor approved by the NCUA Board and derived from a study of actual usage. The allocation factor was 100% of the expenses of the Office of Corporate Credit Unions to the extent that it exceeds the actual operating fees paid by Federal corporate credit unions, plus 58.9% of all other expenses to NCUSIF for 2011 and 57.2% for 2010. The cost of the services allocated to NCUSIF, which totaled \$129,985,000 and \$113,584,000 for 2011 and 2010, respectively, is reflected as a reduction of the corresponding expenses in the accompanying financial statements. These transactions are settled monthly. As of December 31, 2011 and 2010, amounts due from NCUSIF, under this allocation method, totaled \$1,182,000 and \$2,857,000, respectively.

In 1992, the Fund entered into a commitment to borrow up to \$41,975,000 in a 30-year secured term note with NCUSIF. The monies were drawn as needed to fund the costs of constructing a building in 1993. Interest costs incurred were \$344,000 and \$397,000 for 2011 and 2010, respectively. The notes payable balances as of December 31, 2011 and 2010 were \$15,756,000 and \$17,097,000, respectively. The current portion of the long term debt is \$1,341,000 for both December 31, 2011 and 2010, respectively.

The variable rate on the note is equal to NCUSIF's prior-month yield on investments. The average interest rates during 2011 and 2010 were 2.10% and 2.24%, respectively. The interest rates as of December 31, 2011 and 2010 were 2.01% and 2.14%, respectively.

The secured term note requires principal repayments as of December 31, 2011 as follows (in thousands):

Years Ending December 31	Secured Term Note
2012	\$ 1,341
2013	1,341
2014	1,341
2015	1,341
2016	1,341
Thereafter	9,051
Total	\$ 15,756

#### (b) Transactions with CLF

Certain administrative services are provided by the Fund to CLF. The Fund pays CLF's employee salaries and related benefits, as well as CLF's portion of building and operating costs. Reimbursements of these expenses are determined by applying a ratio of CLF full-time

equivalent employees to the NCUA total, with settlement and payment occurring quarterly. All other CLF reimbursement expenses are paid annually. The costs of the services provided to CLF were \$637,000 and \$483,000 for December 31, 2011 and 2010, respectively, and are reflected as a reduction of the corresponding expenses in the accompanying financial statements.

Other accounts receivable include \$171,000 and \$183,000 of amounts due from the CLF as of December 31, 2011 and 2010, respectively.

# (c) Support of CDRLF

The Fund supports the administration of programs under CDRLF by paying related personnel and other associated costs. The estimation of administrative expenses includes personnel related costs, travel, training, telephone, supplies, printing, and postage.

For the years ending December 31, 2011 and 2010, administrative support to CDRLF is estimated at (in thousands):

	20	2011		2010	
Personnel Other	\$	331 20	\$	387 16	
Total	\$	351	\$	403	

# (d) Support of TCCUSF

The Fund supports the administration of programs under TCCUSF by paying related personnel and other associated costs. The estimation of administrative expenses includes personnel related costs, travel, training, telephone, supplies, printing, and postage.

For the years ending December 31, 2011 and 2010, administrative support to TCCUSF is estimated at (in thousands):

	2011	2010
Personnel Other	\$ 3,6° 10	74 \$ 5,716 04 142
Total	\$ 3,7	<u>\$ 5,858</u>

### (e) Federal Financial Institutions Examination Council (FFIEC)

NCUA is one of the five Federal agencies that fund FFIEC operations. Under FFIEC's charter, NCUA's Chairman is appointed as a Member and currently serves as its Chairman. FFIEC was established on March 10, 1979 as a formal inter-agency body empowered to prescribe uniform principles, standards, and report forms for the Federal examination of financial institutions by NCUA, the Board of Governors of the Federal Reserve System, the Federal Deposit Insurance Corporation, the Office of the Comptroller of the Currency, the Consumer Financial Protection Bureau, and the State Liaison Committee. FFIEC was also established to make recommendations to promote uniformity in the supervision of financial institutions. Additionally, FFIEC provides training to staff employed by Member agencies; the Member agencies are charged for these trainings based on use. For the years ended December 31, 2011 and 2010, FFIEC assessments totaled \$828,000 and \$873,000, respectively. FFIEC's 2012 budgeted assessments to NCUA total \$886,000.

### (f) Real Estate Available for Sale

The Fund purchases homes from employees enrolled in the agency's home purchase program who are unable to sell their homes in a specified time period, as mentioned in Note 7.

#### 9. LEASE COMMITMENTS

**Description of Leasing Agreements -** The Fund has entered into lease agreements with vendors for the rental of office space and office equipment, which includes laptops, printers, monitors, and copiers.

**Operating Leases** – The Fund leases a portion of NCUA's office space under lease agreements that will continue through 2015. Office rental charges amounted to approximately \$1,129,000 and \$566,000, of which approximately \$665,000 and \$324,000 were reimbursed by NCUSIF for 2011 and 2010, respectively. In addition, the Fund leases laptop computers and other office equipment under operating leases with lease terms that will continue through 2016.

**Capital Leases** – The Fund leases copier equipment under lease agreements that run through 2016. Amounts presented in the table below include \$8,000 of imputed interest.

The future minimum lease payments to be paid over the next five years as of December 31, 2011, before reimbursements, are as follows (in thousands):

Years Ending December 31	Operating Leases	•	Capital Leases		
2012	\$ 1,663	\$	20		
2013	1,448		14		
2014	995		14		
2015	508		13		
2016	-		5		
Thereafter					
Total	\$ 4,614	\$	66		

Based on the allocation factor approved by the NCUA Board for 2012, NCUSIF is expected to reimburse the Fund for approximately 59.3% of the future operating lease payments. The Fund, as a lessor, holds operating lease agreements with three tenants, each of whom rents a portion of the Fund's building for retail space. The leases carry five year terms with escalating rent payments. The last of these leases is set to expire in 2015.

The future minimum lease payments to be received from these non-cancelable operating leases at December 31, 2011 are as follows (amounts in thousands):

Years Ending December 31	Rent Payments
2012	\$ 562
2013	576
2014	518
2015	72
2016	-
Thereafter	
Total	\$ 1,728

### 10. RETIREMENT PLANS

Eligible employees of the Fund are covered by Federal Government retirement plans—either the Civil Service Retirement System (CSRS) or the Federal Employees Retirement System (FERS). Both plans are defined benefit retirement plans covering all of the employees of the Fund. FERS is comprised of a Social Security Benefits Plan, a Basic Benefits Plan, and a Savings Plan. Contributions to the plans are based on a percentage of an employee's gross pay. Under the

Savings Plan, employees may also elect additional contributions up to \$16,500 in 2011, and the Fund will match up to 5% of the employee's gross pay. In 2011 and 2010, the Fund's contributions to the plans were approximately \$18,211,000 and \$15,775,000, respectively, of which approximately \$10,726,000 and \$9,024,000, respectively, was allocated to NCUSIF.

These defined benefit plans are administered by the U.S. Office of Personnel Management (OPM), which determines the required employer contribution level. The Fund does not account for the assets pertaining to the above plans, and does not have actuarial data with respect to accumulated plan benefits or the unfunded liability relative to eligible employees. These amounts are reported by OPM and are not allocated to individual employers.

#### 11. FAIR VALUE MEASUREMENTS

The following disclosures of the estimated fair values are made in accordance with the requirements of FASB ASC 820 *Fair Value Measurements and Disclosures*. Fair value is the amount that would be received to sell an asset, or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

The accounting standards established a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (level 1 measurements) and the lowest priority to measurements involving significant unobservable inputs (level 3 measurements). The three levels of the fair value hierarchy are as follows:

- Level 1 inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities that the Fund has the ability to access at the measurement date
- Level 2 inputs are inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly or indirectly
- Level 3 inputs are unobservable inputs for the asset or liability.

The level in the fair value hierarchy within which a fair value measurement in its entirety falls is based on the lowest level input that is significant to the fair value measurement in its entirety.

The Fund has no financial instruments that are subject to fair value measurement on a recurring basis.

The following table presents the carrying amounts and established fair values (in thousands) of the Fund's assets held for sale as of December 31, 2011 and 2010. The impairment charges are recorded within the statement of revenues, expenses and changes in fund balance and represent non-recurring fair value measures.

2011 2010

Amortized Aggregat Cost Basis Fair Value				_	Imp	Total airment narges	ortized Basis	 regate Value	Impa	otal irment arges
Assets held for sale	\$	397	\$	397	\$	133	\$ 696	\$ 696	\$	164

Assets held for sale – Assets held for sale represents residences from relocating employees and is presented at fair value. The fair value measurement recorded during the period includes pending purchase contracts, the lower of list prices or appraisals if less than six months old (if no pending purchase contracts exist), or recent market analyses (if no recent list prices or appraisals are readily available). Additionally, the fair value incorporates an estimated 10 percent reduction in the fair value to recognize expenses associated with closing costs. The Fund believes that these measurements fairly reflect the most current valuation of the assets. Accordingly, the Fund uses level 3 inputs to measure the fair value of these investments.

The carrying values approximate the fair values of certain financial instruments as of December 31, 2011 and 2010, were as follows (in thousands):

	2011		2010	
	Carrying	Estimated	Carrying	<b>Estimated</b>
	Amount	Fair Value	Amount	Fair Value
Cash and cash equivalents	\$36,982	\$36,982	\$32,645	\$32,645
Due from NCUSIF	1,182	1,182	2,857	2,857
Employee advances	43	43	50	50
Obligation under capital lease	58	58	24	24
Notes payable to NCUSIF	15,756	15,756	17,097	17,097

Cash and Cash Equivalents – The carrying amounts for cash and cash equivalents financial instruments approximates fair value as the short-term nature of these instruments does not lead to significant fluctuations in value. Cash equivalents are U.S. Treasury overnight investments.

**Due from NCUSIF** – The carrying amounts for the due from NCUSIF financial instruments approximates fair value, as the amount is scheduled to be paid is within the first quarter of fiscal year 2012.

**Employee Advances** – The carrying amounts for receivables from employees' financial instruments approximates fair value, as the amount is scheduled to be paid in fiscal year 2012.

**Obligation under Capital Lease** – The carrying amounts for the remaining obligations owed on capital leases financial instruments approximates fair value because the underlying interest rates approximates rates currently available to the Fund.

**Notes Payable to NCUSIF** – The carrying amounts for notes payable to NCUSIF financial instruments approximates fair value due to its variable rate nature.

# 12. CONTINGENCIES

NCUA recognizes contingent liabilities when a past event or transaction has occurred, a future outflow or other sacrifice of resources is probable, and the future outflow or sacrifice of resources is measurable. NCUA is party to various routine administrative proceedings, legal actions, and claims brought against it, which has or may ultimately result in settlements or decisions against the agency. For those matters where an estimate is possible and the loss is probable, such amount has been accrued in other liabilities as of December 31, 2011.

### 13. COLLECTIVE BARGAINING AGREEMENT

NCUA has a collective bargaining agreement (CBA) with the National Treasury Employees Union (NTEU) that became effective on November 1, 2011. NTEU is the exclusive representative of approximately 80% of NCUA employees. This agreement will remain in effect for a period of three years from its effective date and will be automatically renewable for additional one year periods until otherwise renegotiated by the parties.

# 14. SUBSEQUENT EVENTS

Subsequent events have been evaluated through February 14, 2012 which is the date the financial statements were available to be issued, and management determined that there are no other items to disclose.



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

#### **Independent Auditors' Report on Internal Control Over Financial Reporting**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the balance sheets of the National Credit Union Administration Operating Fund (OF) as of December 31, 2011 and 2010 and the related statements of revenues, expenses, and changes in fund balance, and cash flows (hereinafter referred to as "financial statements") for the years then ended, and have issued our report thereon dated February 14, 2012.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement.

The management of the OF is responsible for establishing and maintaining effective internal control. In planning and performing our fiscal year 2011 audit, we considered the OF's internal control over financial reporting by obtaining an understanding of the OF's internal control, determining whether internal controls had been placed in operation, assessing control risk, and performing tests of controls as a basis for designing our auditing procedures for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the OF's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the OF's internal control over financial reporting. We did not test all internal controls relevant to operating objectives as broadly defined by the *Federal Managers' Financial Integrity Act of 1982*.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over financial reporting was for the limited purpose described in the third paragraph of this report and was not designed to identify all deficiencies in internal control over financial reporting that might be deficiencies, significant deficiencies, or material weaknesses. In our fiscal year 2011 audit, we did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.

Exhibit I presents the status of prior year significant deficiency.

This report is intended solely for the information and use of the addressees, the fund's management, OMB, the U.S. Government Accountability Office, and the U.S. Congress and is not intended to be and should not be used by anyone other than these specified parties.



February 14, 2012

Exhibit I

## NATIONAL CREDIT UNION ADMINISTRATION OPERATING FUND

### STATUS OF PRIOR YEAR FINDING

2010 Finding	Deficiency Type	2011 Status
Improvements Needed in Financial Accountings and	Significant Deficiency	Closed
Reporting Process	Significant Deficiency	Closed



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

#### **Independent Auditors' Report on Compliance and Other Matters**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the balance sheets of the National Credit Union Administration Operating Fund (OF) as of December 31, 2011 and 2010, and the related statements of revenues, expenses, and changes in fund balance, and cash flows (hereinafter referred to as "financial statements") for the years then ended, and have issued our report thereon dated February 14, 2012.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

The management of the OF is responsible for complying with laws, regulations and contracts applicable to the OF. As part of obtaining reasonable assurance about whether the OF's financial statements are free of material misstatement, we performed tests of the OF's compliance with certain provisions of laws, regulations and contracts, noncompliance with which could have a direct and material effect on the determination of the financial statement amounts, and certain provisions of other laws and regulations specified in OMB Bulletin No. 07-04. We limited our tests of compliance to the provisions described in the preceding sentence, and we did not test compliance with all laws, regulations and contracts applicable to the OF. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion.

The results of our tests of compliance described in the preceding paragraph of this report, disclosed no instances of noncompliance or other matters that are required to be reported herein under *Government Auditing Standards* or OMB Bulletin No. 07-04.

This report is intended solely for the information and use of the addressees, the fund's management, OMB, the U.S. Government Accountability Office, and the U.S. Congress and is not intended to be and should not be used by anyone other than these specified parties.

KPMG LLP

February 14, 2012

## National Credit Union Administration Central Liquidity Facility

Financial Statements as of and for the Years Ended December 31, 2011 and 2010, and Independent Auditor's Reports



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

#### **Independent Auditors' Report on Financial Reporting**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the accompanying balance sheets of the National Credit Union Administration Central Liquidity Facility (CLF) as of December 31, 2011 and 2010, and the related statements of operations, members' equity, and cash flows (hereinafter referred to as "financial statements") for the years then ended. These financial statements are the responsibility of the CLF's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the CLF's internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the National Credit Union Administration Central Liquidity Facility as of December 31, 2011 and 2010, and its operations, members' equity, and cash flows for the years then ended in conformity with U.S. generally accepted accounting principles.

In accordance with *Government Auditing Standards*, we have also issued our reports dated February 13, 2012, on our consideration of the CLF's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts and other matters. The purpose of those reports is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. Those reports are an integral part of an audit performed in accordance with *Government Auditing Standards* and should be read in conjunction with this report in assessing the results of our audits.



February 13, 2012

As of December 31, 2011 and 2010 (Dollars in thousands, except share data)

## **BALANCE SHEETS**

ACCEPTEC	2011		2010		
ASSETS					
Cash and cash equivalents (notes 4 and 7) Accounts receivable (notes 5 and 7) Investments held to maturity (Net of \$622 and \$4,306 unamortized	\$	1,989,641 1,000	\$	1,905	
premium, fair value of \$109,957 and \$1,982,533 as of 2011 and 2010,					
respectively) (notes 6 and 7)		108,872		1,977,556	
Accrued interest receivable (note 7)		145		500	
TOTAL	\$	2,099,658	\$	1,979,961	
LIABILITIES AND MEMBERS' EQUITY					
LIABILITIES:					
Accounts payable (note 7)	\$	219	\$	239	
Other liabilities (notes 7 and 8)		12,310		-	
Dividends payable (note 7)		366		1,479	
Member deposits (notes 7 and 10)		322		329	
Total Liabilities		13,217		2,047	
MEMBERS' EQUITY Capital stock – required (\$50 per share par value authorized: 82,403,220 and 78,236,318 shares; issued and outstanding: 41,201,610					
and 39,118,159 shares as of 2011 and 2010, respectively) (notes 8 and 9)		2,060,081		1,955,908	
Retained earnings		26,360		22,006	
Total members' equity		2,086,441		1,977,914	
TOTAL	\$	2,099,658	\$	1,979,961	

For the Years Ended December 31, 2011 and 2010 (Dollars in thousands)

## STATEMENTS OF OPERATIONS

	2	2011	2010
REVENUE:			
Investment income	\$	8,101	\$ 14,135
Interest on loans		_	 45,610
Total revenue		8,101	 59,745
EXPENSES: (note 13)			
Personnel services		437	344
Personnel benefits		111	83
Other general and administrative expenses		89	56
Total operating expenses		637	483
Interest – Federal Financing Bank notes payable (note 12)		-	45,610
Interest – liquidity reserve		1	2
Total expenses		638	46,095
NET INCOME	\$	7,463	\$ 13,650

For the Years Ended December 31, 2011 and 2010 (Dollars in thousands, except share data)

## STATEMENTS OF MEMBERS' EQUITY

	Capital Stock			
	Shares	Amount	Retained Earnings	Total
BALANCE – December 31, 2009	36,374,558	\$ 1,818,728	\$ 14,124	\$ 1,832,852
Issuance of required capital stock	2,784,248	139,212		139,212
Redemption of required capital stock (note 8)	(40,647)	(2,032)		(2,032)
Dividends declared (\$0.15/share) (notes 9 and 10)			(5,768)	(5,768)
Net income			13,650	13,650
BALANCE - December 31, 2010	39,118,159	1,955,908	22,006	1,977,914
Issuance of required capital stock	2,378,097	118,905		118,905
Redemption of required capital stock (note 8)	(294,646)	(14,732)		(14,732)
Dividends declared (\$0.08/share) (notes 9 and 10)			(3,109)	(3,109)
Net income			7,463	7,463
BALANCE – December 31, 2011	41,201,610	\$ 2,060,081	\$ 26,360	\$ 2,086,441

For the Years Ended December 31, 2011 and 2010 (Dollars in thousands)

## STATEMENTS OF CASH FLOWS

		2011	2010		
CASH FLOWS FROM OPERATING ACTIVITIES:					
Net income	\$	7,463	\$	13,650	
Adjustments to reconcile net income	·	, , , ,		-,	
to net cash provided by operating activities:					
Amortization of premiums		4,927		(1,840)	
Decrease in accrued interest receivable		355		23,091	
Decrease in accounts payable		(20)		(23,492)	
Increase in other liabilities		272			
Net cash provided by operating activities		12,997		11,409	
CASH FLOWS FROM INVESTING ACTIVITIES:					
Purchase of investments		(1,685,858)		(1,220,885)	
Proceeds from maturing investments		3,548,615		1,074,000	
Loan principal repayments/(disbursements) - net		_		18,312,751	
Net cash provided by investing activities		1,862,757		18,165,866	
CASH FLOWS FROM FINANCING ACTIVITIES:					
Issuance of required capital stock		118,905		139,212	
Dividends paid (notes 9 and 10)		(4,222)		(5,664)	
Redemption of required capital stock		(2,694)		(2,032)	
Withdrawal of member deposits		(1,114)		(901)	
Additions to member deposits		1,107		866	
(Repayments of)/proceeds from FFB borrowings - net		<u> </u>		(18,312,751)	
Net cash provided by/(used in) financing activities		111,982		(18,181,270)	
NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS		1,987,736		(3,995)	
CASH AND CASH EQUIVALENTS—beginning of year		1,905		5,900	
CASH AND CASH EQUIVALENTS – end of year	\$	1,989,641	\$	1,905	
SUPPLEMENTAL DISCLOSURE OF CASH FLOW					
INFORMATION – cash paid during the year for interest	\$		\$	69,173	
See accompanying notes to financial statements.					

Notes to Financial Statements
As of and for the Years Ended December 31, 2011 and 2010
(Dollars in thousands, except share data)

#### 1. ORGANIZATION AND PURPOSE

The National Credit Union Administration (NCUA) Central Liquidity Facility (CLF) was created by the National Credit Union Central Liquidity Facility Act (the "Act"). CLF is designated as a mixed-ownership Government corporation under the Government Corporation Control Act. CLF exists within NCUA and is managed by the NCUA Board. CLF became operational on October 1, 1979.

CLF was created to improve the general financial stability of credit unions by serving as a liquidity lender to credit unions experiencing unusual or unexpected liquidity shortfalls. CLF accomplishes its purpose by lending funds, subject to certain statutory limitations, when a liquidity need arises.

CLF is subject to various Federal laws and regulations. CLF's operating budget requires Congressional approval, and CLF may not make loans to members for the purpose of expanding credit union loan portfolios. CLF's investments are restricted to obligations of the U.S. Government and its agencies, deposits in federally insured financial institutions, and shares and deposits in credit unions. Borrowing is limited by statute to 12 times the subscribed capital stock and surplus. See Notes 9 and 12 for further information about the capital stock and the CLF's borrowing authority.

### 2. SIGNIFICANT ACCOUNTING POLICIES

- (a) Basis of Presentation CLF has historically prepared its financial statements in accordance with accounting principles generally accepted in the United States of America (GAAP), based on standards issued by the Financial Accounting Standards Board (FASB), the private-sector standards-setting body. The Federal Accounting Standards Advisory Board (FASAB) is the standards-setting body for the establishment of GAAP with respect to the financial statements of Federal Government entities. FASAB has indicated that financial statements prepared based upon standards promulgated by FASB may also be regarded as in accordance with GAAP for those Federal entities, such as CLF, that have issued financial statements based upon FASB standards in the past.
- (b) **Basis of Accounting** CLF maintains its accounting records on the accrual basis of accounting. CLF recognizes interest income on loans and investments when they are earned, and recognizes interest expense on borrowings when it is incurred. CLF recognizes expenses when incurred. CLF accrues and records dividends on capital stock monthly and pays dividends quarterly.
- (c) Use of Estimates The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, and disclosures of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from management's estimates.
- (d) **Cash and Cash Equivalents** CLF considers all highly liquid investments with a maturity of three months or less when purchased to be cash equivalents.

Notes to Financial Statements
As of and for the Years Ended December 31, 2011 and 2010
(Dollars in thousands, except share data)

(e) **Investments** – By statute, CLF investments are restricted to obligations of the U.S. Government and its agencies, deposits in federally insured financial institutions, and shares and deposits in credit unions. All investments are classified as held-to-maturity under FASB Accounting Standards Codification (ASC) topic 320-10-25-1, *Classification of Investment Securities*, as CLF has the intent and ability to hold these investments until maturity. Accordingly, CLF reports investments at amortized cost. Amortized cost is the face value of the securities plus the unamortized premium or less the unamortized discount.

Premiums and discounts are amortized or accreted over the life of the related held-to-maturity investment as an adjustment to yield using the effective interest method. Such amortization and accretion is included in the "investment income" line item in the Statement of Operations.

CLF records investment transactions when they are made.

(f) **Loans and Allowance for Loan Losses** – Loans, when made to members, are on a short-term or long-term basis. Loans are recorded at the amount disbursed and bear interest at the higher of the Federal Financing Bank Advance Rate or the Federal Reserve Bank Discount Window Primary Credit Rate. By regulation, Member *Liquidity Needs* Loans are made on a fully secured basis. CLF obtains a security interest in the assets of the member equal to at least 110 percent of all amounts due. CLF does not currently charge additional fees for its lending activities.

CLF has form documents in place that reflect the repayment, security, and credit reporting terms applicable to all CLF loans. CLF makes loan disbursements through the corporate credit union network and relies on members of the corporate network to service loans it has made. CLF currently relies on the U.S. Central Bridge Corporate Federal Credit Union (USC Bridge) (in conservatorship) as its agent group representative and master servicer for all loans. USC Bridge relies on the appropriate corporate credit union as its agent to service loans owed by its natural person credit union members. See Note 9 for further information about USC Bridge. CLF requires each corporate credit union acting as a loan servicer to subordinate any claims it might have in the collateral owned by natural person credit unions that may have been pledged to secure an advance from the corporate credit union.

CLF management reviews the allowance for loan losses annually. In determining the allowance for loan losses, when applicable, CLF evaluates the collectability of its loans to members through examining the financial condition of the individual borrowing credit unions and the credit union industry in general.

A loan is considered impaired if it is probable that CLF will not collect all principal and interest actually due. The impairment is measured based on the present value of expected future cash flows discounted at the loan's effective interest rate. CLF does not accrue interest when a loan is considered impaired. When ultimate collectability of the principal balance of the impaired loan is in doubt, all cash receipts on the impaired loan are applied to reduce the principal of such loan until the

## Notes to Financial Statements

As of and for the Years Ended December 31, 2011 and 2010 (Dollars in thousands, except share data)

principal has been recovered, and are recognized as interest income thereafter. Impairment losses are charged against the allowance, and increases in the allowance are charged as bad debt expense.

Loans are written off against the allowance when all possible means of collection have been exhausted and the potential for recovery is considered remote. There was no allowance and no past due loans as of December 31, 2011 and 2010, and there were no write-offs for fiscal years (FY) 2011 and 2010. CLF management considers write-offs remote because all member loans must be collateralized by assets with a minimum of 110 percent of the outstanding loan amount.

CLF recognizes loans when they are issued and related repayments when they are received.

- (g) **Borrowings** CLF's borrowings are recorded when they are received, do not hold premiums or discounts, and are carried at cost. Repayments are recorded when they are made.
- (h) **Tax-Exempt Status** CLF is exempt from Federal income taxes under Section 501(c)(1) of the Internal Revenue Code.
- (i) **Reclassifications** Certain amounts in the financial statements have been reclassified to conform to the current year presentation.
- (j) **Commitments and Contingencies** Liabilities for loss contingencies arising from claims, assessments, litigation, fines, and penalties and other sources are recorded when it is probable that a liability has been incurred and the amount can be reasonably estimated. Legal costs incurred in connection with loss contingencies are expensed as incurred.
- (k) **Related Parties** CLF exists within NCUA and is managed by the NCUA Board. NCUA Operating Fund (OF) provides CLF with information technology, support services, and supplies. In addition, NCUA OF pays CLF's employees' salaries and benefits, as well as CLF's portion of monthly building operating costs. The allocation formula to calculate these expenses is based on the number of full-time employees of the respective entities and the estimated amount of time CLF employees spend performing CLF functions.

#### 3. NEWLY IMPLEMENTED ACCOUNTING STANDARDS

In 2011, CLF adopted Accounting Standards Update (ASU) 2010-06, *Improving Disclosures about Fair Value Measurements*, providing amendments to ASC Topic 820, *Fair Value Measurements and Disclosures*. These amendments require new disclosures pertaining to activity in Level 3 fair value measurements. This adoption did not have a material impact on its balance sheets or statements of operation.

In 2011, CLF adopted FASB issued ASU 2010-20, *Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses*, providing amendments to ASC Topic 310, *Receivables*. The objective of these amendments is for an entity to provide disclosures that facilitate financial statement user's evaluation of the following: 1) the nature of credit risk inherent

Notes to Financial Statements

As of and for the Years Ended December 31, 2011 and 2010 (Dollars in thousands, except share data)

in the entity's portfolio of financing receivable, 2) how that risk is analyzed and assessed in arriving at the allowance for credit losses, and 3) the changes and reasons for those changes in the allowance for credit losses. The existing disclosures are amended to require disclosures about an entity's financing receivables on a disaggregated basis. The amendments also require additional disclosures about financing receivables. This adoption did not have a material impact on its balance sheets or statements of operation.

In 2011, CLF adopted the ASU 2011-04, *Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in GAAP and International Financial Reporting Standards*, to the accounting standards on *Fair Value Measurements and Disclosures* (FASB ASC Topic 820). The amendment requires common fair value measurement and disclosure in GAAP and International Financial Reporting Standards. Consequently, the amendments change the wording used to describe many of the requirements in GAAP for measuring fair value and disclosing information about fair value measurements. ASU 2011-04 will be effective for the Fund's financial statements as of and for the year ended December 31, 2012. This adoption will not have a material impact on its balance sheets or statements of operation.

## 4. CASH AND CASH EQUIVALENTS

CLF's cash and cash equivalents consisted of the following:

	As of December 31, 2011		As of December 31 2010	
U.S. Treasury Securities	\$	1,988,905	\$	1,778
USC Bridge Daily Transaction Share				
Account		447		110
PNC Bank		289		17
Total	\$	1,989,641	\$	1,905

The USC Bridge Daily Transaction Share Account is a variable rate share account used primarily for CLF clearing transactions. The account is available only to CLF. U.S. Treasury securities had an initial term of less than three months when purchased.

#### 5. ACCOUNTS RECEIVABLE

At December 31, 2011, CLF recognized \$1,000 in accounts receivable for the pending receipt of a matured U.S. Treasury Note. The security matured on December 31, 2011 and was removed from investments, but proceeds were not received until January 2012. The allowance for doubtful accounts related to this receivable was zero because U.S. Treasury securities are deemed to be fully collectible.

### Notes to Financial Statements

As of and for the Years Ended December 31, 2011 and 2010 (Dollars in thousands, except share data)

#### 6. INVESTMENTS

The carrying amount, gross unrealized holding gains, gross unrealized losses, and the fair value of held-to-maturity debt securities as of December 31, 2011 and 2010 were as follows:

			Gross	
		Gross	Unrealized	
	Carrying	Unrealized	Holding	
	Amount	Holding Gains	Losses	Fair Value
As of December 31, 2011				
U.S. Treasury Securities:	\$ 108,872	1,085		109,957
As of December 31, 2010				
U.S. Treasury Securities:	\$ 1,977,556	4,977	_	1,982,533

Maturities of debt securities classified as held-to-maturity were as follows:

_	As of Decem	ber, 31 2011	As of December 31, 2010			
	Net		Net			
	Carrying Amount	Aggregate Fair Value	Carrying Amount	Aggregate Fair Value		
Due in one year or less	\$98,849	\$ 99,050	\$ 1,868,391	\$ 1,873,003		
Due after one year through five years	5,009	5,286	104,183	104,416		
Due after five years through ten years	5,014	5,621	4,982	5,114		
Total	\$108,872	\$109,957	\$ 1,977,556	\$ 1,982,533		

#### 7. FAIR VALUE MEASUREMENTS

FASB ASC 820-10-05, *Fair Value Measurements*, defines fair value, establishes a consistent framework for measuring fair value, and expands disclosure requirements for fair value measurements. The standard establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (level 1 measurements) and the lowest priority to measurements involving significant unobservable inputs (level 3 measurements). The three levels of the fair value hierarchy are as follows:

- Level 1 inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities that CLF has the ability to access at the measurement date
- Level 2 inputs are inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly
- Level 3 inputs are unobservable inputs for the asset or liability.

## Notes to Financial Statements

As of and for the Years Ended December 31, 2011 and 2010 (Dollars in thousands, except share data)

The following table presents the carrying amounts and established fair values of CLF's financial instruments as of December 31, 2011 and 2010. The fair value of an instrument is the amount that would be received to sell an asset or would be paid to transfer a liability in an orderly transaction between market participants by the measurement date.

Cash and cash equivalents – The carrying amounts for cash and cash equivalents approximate fair value.

Accounts receivable – The carrying amount for accounts receivable approximates fair value because it represents pending proceeds from a maturing U.S. Treasury security.

*Investments held-to-maturity* – CLF's investments held-to-maturity are all comprised of U.S. Treasury Securities, for which a share price can be readily obtained. The fair value for investments is determined using the quoted market prices at the reporting date (observable inputs).

*Member Deposits* – Funds maintained with CLF in excess of required capital amounts are recorded as member deposits. These deposits are due upon demand; therefore, carrying amounts approximate the fair value.

*Other* – Accrued interest receivable, accounts payable, other liabilities, and dividends payable are recorded at book values, which approximate the respective fair values because of the short maturity of these instruments.

The carrying values and approximate fair values of financial instruments are as follows:

	As of December 31, 2011		,			ecember 31, 2010		
Financial Instruments	Carrying Fair Value Value			Carrying Value		Fair /alue		
Cash and cash equivalents	\$1,989,641	\$1,989,641	\$	1,905	\$	1,905		
Accounts receivable	1,000	1,000		-		-		
Investments held to								
maturity	108,872	109,957	1,	977,556	1,	982,533		
Accrued interest receivable	145	145		500		500		
Accounts payable	219	219		239		239		
Other liabilities	12,310	12,310		-		-		
Dividends payable	366	366		1,479		1,479		
Member deposits	322	322		329		329		

Notes to Financial Statements
As of and for the Years Ended December 31, 2011 and 2010
(Dollars in thousands, except share data)

#### 8. OTHER LIABILITIES

Other liabilities include pending redemptions of capital stock and advance deposits from a future member credit union. CLF reclassified \$12,038 of capital stock to other liabilities in 2011 to reflect the pending redemption of 240,753 shares of required capital stock at the request of a regular (nonagent) member credit union. Capital stock is redeemable upon demand by members, subject to certain conditions as set out in the Act and NCUA regulations. The redemption will occur in 2012. Dividends are paid on these shares until they are redeemed. As of December 31, 2011, other liabilities also include \$272 in advance deposits from a credit union that will become a member in 2012. As of December 31, 2010, there were no pending redemptions or advance deposits.

### 9. CAPITAL STOCK

Membership in CLF is voluntary and is open to all credit unions that purchase a prescribed amount of capital stock. CLF capital stock is non-voting and shares have a par value of \$50. There are two types of membership—regular (natural person credit unions) and agent (through corporate credit unions). Natural person credit unions may borrow from CLF directly as a regular member or indirectly through an agent member.

The capital stock account represents subscriptions remitted to CLF by member credit unions. Regular members' required subscription amounts equal one-half of one percent of their paid-in and unimpaired capital and surplus, one-half of which is required to be remitted to CLF. Agent members' required subscription amounts equal one-half of one percent of the paid-in and unimpaired capital and surplus of all of the natural person credit unions served by the agent member, one-half of which is required to be remitted to CLF. In both cases, member credit unions are required to hold the remaining one-half in assets subject to call by the NCUA Board. These unremitted subscriptions are not reflected in CLF's financial statements. Subscriptions are adjusted annually to reflect changes in the member credit unions' paid-in and unimpaired capital and surplus. Dividends are non-cumulative, and are declared and paid on required capital stock.

In FY1984, CLF accepted an agent membership request from U.S. Central Federal Credit Union (USC) on behalf of its corporate credit union members. CLF appointed USC as the agent group representative and master servicer for all loans extended by CLF. USC relied on the appropriate corporate credit union as its agent to service loans owed by its natural person credit union members.

A member of CLF whose capital stock account constitutes less than five percent of the total capital stock outstanding may withdraw from membership in CLF six months after notifying the NCUA Board of its intention. A member whose capital stock account constitutes five percent or more of the total capital stock outstanding may withdraw from membership in CLF two years after notifying the NCUA Board of its intention. As of December 31, 2011, CLF had one member withdrawal request pending \$12,038. As of December 31, 2010, CLF had no member withdrawal requests pending.

Notes to Financial Statements
As of and for the Years Ended December 31, 2011 and 2010
(Dollars in thousands, except share data)

The required capital stock is redeemable upon demand by the members, subject to certain conditions as set out in the Act and NCUA regulations; however, the stock is not deemed "mandatorily redeemable" as defined in FASB ASC 480-10-25-7, *Mandatorily Redeemable Financial Instruments*; therefore capital stock is classified in permanent equity.

On September 24, 2010, the NCUA Board announced the Corporate System Resolution Program (CSRP). The CSRP is a multi-stage plan for stabilizing the corporate credit union system, providing short-term and long-term funding to resolve a portfolio of securities held by the failed corporate credit unions, and establishing a new regulatory framework for corporate credit unions.

As a part of the CSRP, the NCUA Board liquidated five corporate credit unions, including USC on October 1, 2010, and placed them in the Asset Management Estate (AME) status.

To facilitate the resolution process, the NCUA Board chartered four bridge corporate credit unions (Bridge Corporates) including USC Bridge. The Bridge Corporates were established to function in a temporary capacity and were formed by the NCUA Board as chartered private enterprises to purchase selected assets, including CLF capital stock held by USC, and assume liabilities and member shares of the five liquidated corporate credit unions in order to provide uninterrupted services to the natural person credit unions that were members of the now failed corporate credit unions. As of December 31, 2011 and 2010, \$1,995,670 and \$1,885,176 of CLF capital stock was held by USC Bridge (in conservatorship), respectively, on behalf of its member corporate credit union members.

As a part of the CSRP, the NCUA Board had been actively pursuing a credit union system-led resolution to the Bridge Corporates to facilitate a number of transitions, including the CLF agent-member structure. As of December 31, 2011, neither USC's members nor NCUA was able to secure the transition of USC's products and services to a successor entity, thereby leading to the agency's decision to wind-down USC's operations in 2012. Accordingly, it is likely that USC Bridge would discontinue its role as the agent group representative for CLF and thereby redeem its capital stock by providing a formal notice to redeem its shares as provided for under the Act. In such an event, during the withdrawal period and subsequent thereto, redemption by CLF of its capital stock from USC Bridge would materially reduce members' equity and, as a result, the borrowing capacity of CLF. The ultimate outcome of the CSRP may include future NCUA Board action. Capital stock redemptions are funded through a reduction of cash. CLF investment decisions in 2011 were managed with the goal of preserving maximum liquidity to meet any redemption requests during a period of uncertainty resulting from changes caused by the CSRP. CLF, per the Act, has between six and 24 months to fulfill/fund any redemption requests from members depending on their capital stock account.

Notes to Financial Statements

As of and for the Years Ended December 31, 2011 and 2010 (Dollars in thousands, except share data)

CLF's capital stock accounts were composed of the following as of December 31, 2011 and 2010:

	As of Decem	ber 31, 2011	As of Decei	ember 31, 2010		
	Shares	Amount	Shares	Amount		
Regular members Agent members	1,288,203 39,913,407	\$ 64,411 1,995,670	1,414,633 37,703,526	\$ 70,732 1,885,176		
Total	41,201,610	\$ 2,060,081	39,118,159	\$ 1,955,908		

Dividends on capital stock are declared based on available earnings and the dividend policy set by the NCUA Board. Dividends are accrued monthly based on prior quarter-end balances and paid on the first business day after the quarter-end. The dividend rates paid on capital stock for both regular and agent members change quarterly.

### 10. MEMBER DEPOSITS

Member deposits represent amounts remitted by members over and above the amount required for membership. Interest is paid on member deposits at a rate equivalent to the dividend rate paid on required capital stock.

### 11. CONCENTRATION OF CREDIT RISK

In January 2009, the NCUA Board announced two additional actions, which provided immediate enhancement to the corporate credit union system's liquidity and capital positions. One of these actions was a temporary NCUSIF guarantee of member shares in corporate credit unions. The guarantee covers all shares through December 31, 2012 and included CLF's deposit in the USC Daily Transaction Share Account.

### 12. BORROWING AUTHORITY

CLF is authorized by statute to borrow, from any source, an amount not to exceed 12 times its subscribed capital stock and surplus. Until October 1, 2008, Congress, through the appropriations process, placed a limit on gross obligations at \$1,500,000. However, effective October 1, 2008, under Public Law 110-329, *Consolidated Security, Disaster Assistance, and Continuing Appropriations Act, 2009*, Congress took action to remove the annual borrowing limitation of \$1,500,000 to enable CLF to borrow up to its full statutory authority. As of December 31, 2011 and 2010, CLF's statutory borrowing authority was \$49,758,251 and \$47,205,862, respectively.

As described above, the borrowing authority amounts are referenced to subscribed capital stock of the CLF. This continued level of borrowing authority is likely to be materially reduced, and this

Notes to Financial Statements
As of and for the Years Ended December 31, 2011 and 2010
(Dollars in thousands, except share data)

change, if any, is dependent on the outcome of several future events, including the decisions about the USC Bridge (in conservatorship) agent-member arrangement.

CLF borrows exclusively from Federal Financing Bank (FFB). NCUA maintains a note purchase agreement with FFB on behalf of CLF. Under the terms of its agreement, CLF borrows from FFB as needed. Under terms prescribed by the note purchase agreement, CLF executes promissory notes in amounts as necessary and renews them annually. Advances made under the current promissory notes cannot exceed \$10,000,000 and cannot mature later than March 31, 2013. During 2010, CLF borrowed amounts totaling \$5,000 from FFB under one loan agreement, which CLF then loaned to a member credit union. During 2011, CLF did not borrow any funds from FFB. As of December 31, 2011 and 2010, CLF had \$10,000,000 and \$35,000,000 available capacity to borrow under its current promissory notes, respectively, and such funds are available through March 31, 2012 and 2011, respectively.

As of December 31, 2011, CLF was in compliance with its borrowing authority.

### 13. RELATED PARTY TRANSACTIONS

NCUA OF pays the salaries and related benefits of CLF's employees, CLF's building and operating costs. Expenses are allocated by applying the ratio of CLF full-time equivalent employees to the NCUA total. These expenses are reimbursed to NCUA OF quarterly. All other CLF reimbursement expenses are paid annually. The total amount charged by NCUA was approximately \$637 and \$483, respectively, for December 31, 2011 and 2010. Accounts payable includes approximately \$171 and \$183, respectively, for December 31, 2011 and 2010, due to NCUA OF for services provided.

### 14. SUBSEQUENT EVENTS

Management evaluated all events and transactions that occurred after December 31, 2011 through February 13, 2012, which is the date CLF issued these financial statements.

Two regular members merged with an agent member (continuing credit union). CLF received notice on January 18, 2012 from the continuing credit union of its intent to withdrawal the two regular members' capital stock which was valued at \$873 and \$119, respectively, as of December 31, 2011.



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#### **Independent Auditors' Report on Internal Control Over Financial Reporting**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the balance sheets of the National Credit Union Administration Central Liquidity Fund (CLF) as of December 31, 2011 and 2010 and the related statements of operations, members' equity, and cash flows (hereinafter referred to as "financial statements") for the years then ended, and have issued our report thereon dated February 13, 2012.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement.

The management of the CLF is responsible for establishing and maintaining effective internal control. In planning and performing our fiscal year 2011 audit, we considered the CLF's internal control over financial reporting by obtaining an understanding of the CLF's internal control, determining whether internal controls had been placed in operation, assessing control risk, and performing tests of controls as a basis for designing our auditing procedures for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the CLF's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the CLF's internal control over financial reporting. We did not test all internal controls relevant to operating objectives as broadly defined by the *Federal Managers' Financial Integrity Act of 1982*.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis.

Our consideration of internal control over financial reporting was for the limited purpose described in the third paragraph of this report and was not designed to identify all deficiencies in internal control over financial reporting that might be deficiencies, significant deficiencies, or material weaknesses. In our fiscal year 2011 audit, we did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.

This report is intended solely for the information and use of the addressees, the fund's management, OMB, the U.S. Government Accountability Office, and the U.S. Congress and is not intended to be and should not be used by anyone other than these specified parties.

KPMG LLP

February 13, 2012



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

#### **Independent Auditors' Report on Compliance and Other Matters**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the balance sheets of the National Credit Union Administration Central Liquidity Facility (CLF) as of December 31, 2011 and 2010, and the related statements of operations, members' equity, and cash flows (hereinafter referred to as "financial statements") for the years then ended, and have issued our report thereon dated February 13, 2011.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

The management of the CLF's is responsible for complying with laws, regulations and contracts, applicable to the CLF. As part of obtaining reasonable assurance about whether the CLF's financial statements are free of material misstatement, we performed tests of the CLF's compliance with certain provisions of laws, regulations and contracts, noncompliance with which could have a direct and material effect on the determination of the financial statement amounts, and certain provisions of other laws and regulations specified in OMB Bulletin No. 07-04. We limited our tests of compliance to the provisions described in the preceding sentence, and we did not test compliance with all laws, regulations and contracts applicable to the CLF. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion.

The results of our tests of compliance described in the preceding paragraph of this report, disclosed no instances of noncompliance or other matters that are required to be reported herein under *Government Auditing Standards* or OMB Bulletin No. 07-04.

This report is intended solely for the information and use of the addressees, the fund's management, OMB, the U.S. Government Accountability Office, and the U.S. Congress and is not intended to be and should not be used by anyone other than these specified parties.

KPMG LLP

February 13, 2012

## National Credit Union Administration Community Development Revolving Loan Fund

Financial Statements as of and for the Years Ended December 31, 2011 and 2010, and Independent Auditor's Reports



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

### **Independent Auditors' Report on Financial Statements**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the accompanying balance sheets of the National Credit Union Administration Community Development Revolving Loan Fund (CDRLF) as of December 31, 2011 and 2010, and the related statements of operations, changes in fund balance, and cash flows (hereinafter referred to as "financial statements") for the years then ended. These financial statements are the responsibility of the CDRLF's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the CDRLF's internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the CDRLF as of December 31, 2011 and 2010, and its results of operations, changes in fund balance, and cash flows for the years then ended in conformity with U.S. generally accepted accounting principles.

In accordance with *Government Auditing Standards*, we have also issued our reports dated February 13, 2012, on our consideration of the CDRLF's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters.

The purpose of those reports is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. Those reports are an integral part of an audit performed in accordance with *Government Auditing Standards* and should be read in conjunction with this report in assessing the results of our audits.

KPMG LLP

February 13, 2012

## BALANCE SHEETS AS OF DECEMBER 31, 2011 AND 2010

ASSETS	2011	2010
Cash and Cash Equivalents (Notes 4 and 8)	\$ 14,371,893	\$ 11,566,056
Loans Receivable (Notes 6, 7, and 8)	2,756,164	5,482,614
Interest Receivable (Note 8)	6,772	12,984
Total	\$ 17,134,829	\$ 17,061,654
LIABILITIES AND FUND BALANCE  Liabilities — Accrued Technical Assistance (Note 8)	\$ 1,513,828	\$ 2,194,094
Fund Balance:		
Fund Capital (Note 5) Accumulated Earnings	13,565,689 2,055,312	 13,387,777 1,479,783
Total Fund Balance	 15,621,001	 14,867,560
Total	\$ 17,134,829	\$ 17,061,654

## STATEMENTS OF OPERATIONS FOR THE YEARS ENDED DECEMBER 31, 2011 AND 2010

	2011			2010		
SUPPORT AND REVENUES:						
Interest on Cash Equivalents	\$	2,681	\$	6,497		
Interest on Loans		41,761		72,925		
Appropriation Revenue (Note 5)		1,069,588		1,250,000		
Total Support and Revenues		1,114,030		1,329,422		
EXPENSES:						
Technical Assistance (Note 2)		1,153,780		1,394,720		
Cancellation of Aged Technical Assistance (Note 2)		(615,339)		-		
Provision for Loan Losses		60		48		
Total Expenses		538,501		1,394,768		
NET INCOME/(LOSS)	\$	575,529	\$	(65,346)		

## STATEMENTS OF CHANGES IN FUND BALANCE FOR THE YEARS ENDED DECEMBER 31, 2011 AND 2010

	Fund Capital										
	Fo		Fo	r Technical		Total Fund		Accumulated		<b>Total Fund</b>	
	For Loans		Assistance		Capital		<b>Earnings</b>		Balance		
December 31, 2009	\$	13,387,777	\$	1,250,000	\$	14,637,777	\$	1,545,129	\$	16,182,906	
Appropriations Received (Note 5)		-		_		-		-		_	
Appropriations Expended		-		(1,250,000)		(1,250,000)		-		(1,250,000)	
Appropriations Expired		-		-		-		-		-	
Net Loss		-		-		-		(65,346)		(65,346)	
December 31, 2010		13,387,777		-		13,387,777		1,479,783		14,867,560	
Appropriations Received (Note 5)		-		1,250,000		1,250,000		-		1,250,000	
Appropriations Expended		-		(1,069,588)		(1,069,588)		-		(1,069,588)	
Appropriations Expired		-		-		-		-		-	
Appropriation Rescission		-		(2,500)		(2,500)		-		(2,500)	
Net Income		-		-		-		575,529		575,529	
December 31, 2011	\$	13,387,777	\$	177,912	\$	13,565,689	\$	2,055,312	\$	15,621,001	

## STATEMENTS OF CASH FLOWS FOR THE YEARS ENDED DECEMBER 31, 2011 AND 2010

	2011		2010
CASH FLOWS FROM OPERATING ACTIVITIES:			
Net Income/(Loss)	\$ 575,529	\$	(65,346)
Adjustments to Reconcile Net Income/(Loss) to Net Cash Used in			
Operating Activities:			
Appropriations Expended	(1,069,588)		(1,250,000)
Changes in Assets and Liabilities:			
Decrease in Interest Receivable	6,212		6,209
(Decrease)/Increase in Accrued Technical Assistance	(680,266)		590,030
Other	 60	_	
Net Cash Used in Operating Activities	(1,168,053)		(719,107)
CASH FLOWS FROM INVESTING ACTIVITIES:			
Loan Principal Repayments	2,726,390		3,607,388
Loan Disbursements	 		(271,515)
Net Cash Provided by Investing Activities	2,726,390		3,335,873
CASH FLOWS FROM FINANCING ACTIVITIES:			
Appropriations Received 2011/2012	1,250,000		-
Appropriation Rescission	 (2,500)		<u>-</u>
Net Cash Provided by Financing Activities	1,247,500		-
NET INCREASE IN CASH AND CASH EQUIVALENTS	2,805,837		2,616,766
CASH AND CASH EQUIVALENTS — Beginning of Year	 11,566,056		8,949,290
CASH AND CASH EQUIVALENTS — End of Year	\$ 14,371,893	\$	11,566,056

NOTES TO FINANCIAL STATEMENTS AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2011 AND 2010

### 1. NATURE OF ORGANIZATION

The Community Development Revolving Loan Fund (CDRLF) for credit unions was established by an act of Congress (Public Law 96-123, November 20, 1979) to stimulate economic development in low-income communities. The National Credit Union Administration (NCUA) and the Community Services Association (CSA) jointly adopted Part 705 of NCUA Rules and Regulations, governing administration of CDRLF, on February 28, 1980.

Upon the dissolution of CSA in 1983, administration of CDRLF was transferred to the Department of Health and Human Services (HHS). From 1983 through 1990, CDRLF was dormant.

The Community Development Credit Union Transfer Act (Public Law 99-609, November 6, 1986) transferred CDRLF administration back to NCUA. The NCUA Board adopted amendments to Part 705 of NCUA Rules and Regulations on September 16, 1987, and began making loans/deposits to participating credit unions in 1990.

The purpose of CDRLF is to stimulate economic activities in the communities served by low-income credit unions, which is expected to result in increased income, ownership, and employment opportunities for low-income residents, and other economic growth. The policy of NCUA is to revolve the loans to qualifying credit unions as often as practical in order to gain maximum impact on as many participating credit unions as possible.

### 2. SIGNIFICANT ACCOUNTING AND OPERATIONAL POLICIES

Basis of Presentation – CDRLF has historically prepared its financial statements in accordance with accounting principles generally accepted in the United States of America (GAAP), based on standards issued by the Financial Accounting Standards Board (FASB), the private sector standards setting body. The Federal Accounting Standards Advisory Board (FASAB) is the standards setting body for the establishment of GAAP with respect to the financial statements of Federal Government entities. FASAB has indicated that financial statements prepared based upon standards promulgated by FASB may also be regarded as in accordance with GAAP for Federal entities that have issued financial statements based upon FASB standards in the past.

**Basis of Accounting** – CDRLF reports its financial statements on the accrual basis of accounting in conformity with GAAP.

**Cash Equivalents** – The Federal Credit Union Act permits CDRLF to make investments in United States Government Treasury securities. All investments in 2011 and 2010 were cash

equivalents and were stated at cost, which approximates fair value. Cash equivalents are highly liquid investments with original maturities of three months or less.

**Loans Receivable and Allowance for Loan Losses** – Historically, per regulation, CDRLF loans were limited to a maximum amount of \$300,000 per credit union with a fixed annual percentage rate of not more than 3% and not less than 1%. Per NCUA policy, loans issued after January 1, 2002, carried a fixed rate of 1%. Interest and principal were repaid on a semiannual basis beginning six months and one year, respectively, after the initial distribution of the loan. The maximum term of each loan was five years. Loan demand was very low and CDRLF did not issue any new loans in 2011.

During its October 2011 board meeting, the NCUA Board approved changes to Rule 705. The changes update the rule to increase transparency, and are intended to improve its organization, structure and ease of use by credit unions consistent with the mission of CDRLF, including increasing loan demand. The final rule became effective December 2, 2011, and eliminates specific reference to the range of interest rates that may be charged on a loan from the Fund. Instead, it references the CDRLF's Interest Rate Policy, which is located on NCUA's website. It provides greater flexibility regarding matching requirements as the mandatory requirement was removed. The update also allows loan amounts in excess of \$300,000 to be considered. Implementation of revised Rule 705 will take place in 2012.

A provision for loans considered to be uncollectible is charged to the income statement when such losses are probable and reasonably estimable. Provisions for significant uncollectible amounts are credited to an allowance for loan losses, while de minimis amounts are directly charged-off or recovered. Management continually evaluates the adequacy of the allowance for loan losses based upon prevailing circumstances and an assessment of collectability risk of the total loan portfolio as well as historical loss experience. On the basis of this analysis, no allowance for loan losses was necessary as of December 31, 2011 and 2010. Accrual of interest is discontinued on nonperforming loans when management believes collectability is doubtful.

**Accrued Technical Assistance** - CDRLF issues technical assistance grants to low-income credit unions. Technical assistance expense is recognized when CDRLF makes a formal commitment to the recipient credit union for technical assistance and other grants. Starting in 2011, CDRLF performed a manual review of long term unspent grant awards (e.g. outstanding awards past the period of eligibility) and completed formal steps to rescind substantially all of these grants. As a result \$615,339 was recognized as Cancellation of Aged Technical Assistance in the statement of operations. These technical assistance awards were originally awarded from the accumulated earnings and reverted back to accumulated earnings upon rescission.

The monies cancelled from multiyear funds will be returned to U. S. Treasury if appropriated and subject to a cancellation period, usually five years after being appropriated.

**Overhead Expenses** – NCUA provides certain general and administrative support to CDRLF, including salaries and certain supplies. The value of these contributed services is not charged to CDRLF.

**Revenue Recognition** – Appropriation revenue is recognized as the related technical assistance expense is recognized. Total appropriation revenues will differ from total technical assistance expenses because not all technical assistance is funded by appropriations. Interest income on cash and cash equivalents and on loans is recognized when earned.

**Use of Estimates** – The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, as well as the disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from management's estimates.

**Income Taxes** – CDRLF is exempt from Federal income taxes under Section 501(c)(1) of the Internal Revenue Code.

Commitments and Contingencies – Liabilities for loss contingencies arising from claims, assessments, litigation, fines, and penalties and other sources are recorded when it is probable that a liability has been incurred and the amount can be reasonably estimated. Legal costs incurred in connection with loss contingencies are expensed as incurred.

### 3. NEWLY IMPLEMENTED ACCOUNTING STANDARDS

In 2011, CDRLF adopted the Accounting Standards Update (ASU) 2011-04, Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in GAAP and International Financial Reporting Standards, to the accounting standards on Fair Value Measurements and Disclosures (FASB ASC Topic 820). The amendment requires common fair value measurement and disclosure in GAAP and International Financial Reporting Standards. Consequently, the amendments change the wording used to describe many of the requirements in GAAP for measuring fair value and disclosing information about fair value measurements. ASU 2011-04 will be effective for the Fund's financial statements as of and for the year ended December 31, 2012. This adoption will not have a material impact on its balance sheets or statements of operation.

In January 2010, ASU 2010-06, *Improving Disclosures about Fair Value Measurements*, provided an amendment to ASC Topic 820, *Fair Value Measurements and Disclosures*. These amendments require new disclosures pertaining to activity in Level 3 fair value measurements. This adoption did not have a material impact on its balance sheets or statements of operation.

In July 2010, ASU 2010-20, *Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses*, provided an amendment to ASC Topic 310, *Receivables*. The objective of these amendments is for an entity to provide disclosures that facilitate financial statement user's evaluation of the following: 1) the nature of credit risk inherent in the entity's portfolio of financing receivable, 2) how that risk is analyzed and assessed in arriving at the allowance for credit losses, and 3) the changes and reasons for those changes in the allowance for credit losses. The existing disclosures are amended to require disclosures about an entity's financing receivables on a disaggregated basis. The amendments also require additional disclosures about financing receivables. This adoption did not have a material impact on its

balance sheets or statements of operation as the outstanding loans are fairly homogeneous in their nature and risk characteristics.

## 4. CASH AND CASH EQUIVALENTS

CDRLF's cash and cash equivalents as of December 31, 2011 and December 31, 2010 are as follows:

	2011	2010
Deposit U.S. Treasury	\$ 4,371,893	\$ 5,566,056
U.S. Treasury Overnight Investments	10,000,000	6,000,000
	\$14,371,893	\$ 11,566,056

### 5. GOVERNMENT REGULATIONS

CDRLF is subject to various Federal laws and regulations. Assistance, which includes lending and technical assistance, is limited to the amount appropriated by Congress to date for CDRLF, which includes accumulated earnings. Federally-chartered and state-chartered credit unions with a low-income designation are eligible to participate in CDRLF's loan and technical assistance program.

Since inception, Congress has appropriated \$13.4 million for the revolving loan component of the program, and this component is governed by Part 705 of NCUA Rules and Regulations.

During the year ended December 31, 2011, CDRLF received appropriations for technical assistance in the amount of \$1,250,000 for Federal fiscal years (FY) 2011-2012. Of the \$1,250,000 appropriation, \$1,069,588 was expended as of December 31, 2011. These amounts were designated to be used for technical assistance, and no amounts were designated to be used as revolving loans. The appropriations for technical assistance for FY 2011-2012 are not yet subject to cancellation as it expires on September 30, 2012.

CDRLF received no appropriation in 2010 as it was received from Congress in December of 2009.

In 2011, \$2,500 of the Federal FY 2011–2012 appropriation was rescinded.

No appropriations were remitted to the U.S. Treasury in 2010 upon expiration for the year of FY 2005.

## 6. LOANS RECEIVABLE

Receivables consisted of the following as of December 31, 2011 and 2010.

		2011		2010
Balance as of beginning of year	\$	5,482,614	\$	8,818,487
Add: Loans disbursed		_		271,515
Less: Loan repayments		(2,726,390)		(3,607,388)
Less: Other	(60)			
Loans receivable as of end of year	\$	2,756,164	\$	5,482,614
Changes in the allowance for loan losses consisted of the following:				
Balance as of beginning of year	\$	-	\$	-
Decrease (increase) in allowance				
Accounts for loan losses as of end of year	\$		\$	
Loans receivable, net as of end of year	\$	2,756,164	\$	5,482,614

Loans outstanding as of December 31, 2011, are scheduled to be repaid during the following subsequent years:

	2011
2012	\$ 1,690,615
2013	521,912
2014	491,909
2015	51,728
2016	
Loans Outstanding	2,756,164
Allowance for loan losses	
Total Loans Receivable	\$2,756,164

CDRLF has the intent and ability to hold its loans to maturity. CDRLF anticipates realizing the carrying amount in full.

### 7. CONCENTRATION OF CREDIT RISK

As of December 31, 2011 and December 31, 2010, there are no significant geographic or individual counterparty concentrations of credit risk in the loan portfolio. As discussed in Note 1, CDRLF provides loans to credit unions that serve predominantly low-income communities.

NCUA Rules and Regulations Section 705.7 permits the classification of the loan in the participating credit union's accounting records as a non-member deposit. As a non-member deposit, \$250,000 per credit union is insured by the National Credit Union Share Insurance Fund (NCUSIF), a related party. The aggregate amount of uninsured loans totaled \$0 and \$7,021 as of December 31, 2011 and 2010, respectively.

#### 8. ESTIMATED FAIR VALUE OF FINANCIAL INSTRUMENTS

The fair value hierarchy prioritizes the inputs to valuation techniques used to measure fair value. The hierarchy gives the highest priority to unadjusted quoted prices in active markets for identical assets or liabilities (level 1 measurements) and the lowest priority to measurements involving significant unobservable inputs (level 3 measurements). The three levels of the fair value hierarchy are as follows:

- Level 1 inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities that CDRLF has the ability to access at the measurement date
- Level 2 inputs are inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly
- Level 3 inputs are unobservable inputs for the asset or liability.

The fair value of an instrument is the amount that would be received to sell an asset or would be paid to transfer a liability in an orderly transaction between market participants by the measurement date.

**Loans Receivable** – Fair value is estimated using an income approach by discounting each individual loan's projected future cash flow. CDRLF believes that the discount rate reflects the pricing and is commensurate with the risk of the loans to CDRLF. Loans are valued yearly on December 31, 2011.

**Other** – The carrying amounts for cash and cash equivalents, interest receivable, and accrued technical assistance approximate fair value because of the short maturity of these instruments.

The following table presents the carrying value amounts and established fair values of CDRLF's financial instruments as of December 31, 2011 and 2010.

	2011				2010				
	<b>Carrying Amount</b>		Estimated Fair Value		<b>Carrying Amount</b>		Estimated Fair Valu		
Assets:									
Cash and cash equivalents	\$	14,371,893	\$	14,371,893	\$	11,566,056	\$	11,566,056	
Loans receivable		2,756,164		2,776,792		5,482,614		5,496,833	
Interest receivable		6,772		6,772		12,984		12,984	
Liabilities:									
Accrued technical assistance		1,513,828		1,513,828		2,194,094		2,194,094	

#### 9. RELATED PARTY TRANSACTIONS

NCUA, in supporting the activities of CDRLF, provides for the administration of CDRLF. The administrative costs paid by NCUA's Operating Fund (OF) are directly related to the percentage of employee's time spent on CDRLF. The administrative cost calculation takes into account the employees' salary, benefits, travel, training, and certain "other" costs (e.g., telephone, supplies, printing, and postage).

For the years ending December 31, 2011 and 2010, NCUA, through the OF, paid the following overhead expenses on behalf of CDRLF:

	2011	2010
Employee Other	\$ 330,651 19,989	\$ 387,233 15,519
Total	\$ 350,640	\$ 402,752

#### 10. SUBSEQUENT EVENTS

Subsequent events have been evaluated through February 13, 2012, which is the date the financial statements were available to be issued, and management determined that there are no other items to disclose.



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#### **Independent Auditors' Report on Internal Control Over Financial Reporting**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the balance sheets of the National Credit Union Administration Community Development Revolving Loan Fund (CDRLF) as of December 31, 2011 and 2010 and the related statements of operations, changes in fund balance, and cash flows (hereinafter referred to as "financial statements") for the years then ended, and have issued our report thereon dated February 13, 2012.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement.

The management of the CDRLF is responsible for establishing and maintaining effective internal control. In planning and performing our fiscal year 2011 audit, we considered the CDRLF's internal control over financial reporting by obtaining an understanding of the CDRLF's internal control, determining whether internal controls had been placed in operation, assessing control risk, and performing tests of controls as a basis for designing our auditing procedures for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the CDRLF's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the CDRLF's internal control over financial reporting. We did not test all internal controls relevant to operating objectives as broadly defined by the *Federal Managers' Financial Integrity Act of 1982*.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis.

Our consideration of internal control over financial reporting was for the limited purpose described in the third paragraph of this report and was not designed to identify all deficiencies in internal control over financial reporting that might be deficiencies, significant deficiencies, or material weaknesses. In our fiscal year 2011 audit, we did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.

This report is intended solely for the information and use of the addressees, the fund's management, OMB, the U.S. Government Accountability Office, and the U.S. Congress and is not intended to be and should not be used by anyone other than these specified parties.

KPMG LLP

February 13, 2012



KPMG LLP Suite 12000 1801 K Street, NW Washington, DC 20006

#### **Independent Auditors' Report on Compliance and Other Matters**

Inspector General, National Credit Union Administration and the Board of Directors, National Credit Union Administration:

We have audited the balance sheets of the National Credit Union Administration Community Development Revolving Loan Fund (CDRLF) as of December 31, 2011 and 2010, and the related statements of operations, changes in fund balance, and cash flows (hereinafter referred to as "financial statements") for the years then ended, and have issued our report thereon dated February 13, 2012.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and Office of Management and Budget (OMB) Bulletin No. 07-04, *Audit Requirements for Federal Financial Statements*, as amended. Those standards and OMB Bulletin No. 07-04 require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

The management of the CDRLF is responsible for complying with laws, regulations, contracts, and grant agreements applicable to the CDRLF. As part of obtaining reasonable assurance about whether the CDRLF's financial statements are free of material misstatement, we performed tests of the CDRLF's compliance with certain provisions of laws, regulations, contracts, grant agreements, and noncompliance with which could have a direct and material effect on the determination of the financial statement amounts, and certain provisions of other laws and regulations specified in OMB Bulletin No. 07-04. We limited our tests of compliance to the provisions described in the preceding sentence, and we did not test compliance with all laws, regulations, contracts, and grant agreements applicable to the CDRLF. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion.

The results of our other tests of compliance described in the preceding paragraph of this report disclosed no instances of noncompliance or other matters that are required to be reported herein under *Government Auditing Standards* or OMB Bulletin No. 07-04.

This report is intended solely for the information and use of the addressees, the fund's management, OMB, the U.S. Government Accountability Office, and the U.S. Congress and is not intended to be and should not be used by anyone other than these specified parties.

KPMG LLP

February 13, 2012



# Statistical Data

## National Credit Union Share Insurance Fund Ten-Year Trends

Fiscal year	2002	2003	2004	2005	<b>2006</b> <sup>3</sup>	2007	2008	2009	<b>2010</b> <sup>4</sup>	2011
Income (in thousands)										
Premium	_	_	_	_	_	_	_	\$727,466	\$929,952	\$543
Investment income 1	\$213,252	\$151,175	\$124,836	\$175,017	\$264,895	\$320,163	\$390,922	\$188,774	\$216,921	\$226,011
Other income	\$1,226	\$760	\$515	\$645	\$1,326	\$1,166	\$4,737	\$33,319	\$49,223	\$494
Total income <sup>5</sup>	\$214,478	\$151,935	\$125,351	\$175,662	\$266,221	\$321,329	\$395,659	\$949,559	\$1,196,096	\$227,048
Expenses (in thousands)										
Operating <sup>5</sup>	\$85,367	\$85,025	\$81,405	\$80,473	\$82,056	\$79,218	\$81,516	\$134,624	\$165,830	\$132,358
Insurance losses	\$12,513	\$38,043	\$(3,424)	\$20,940	\$2,548	\$186,397	\$290,354	\$625,140	\$735,562	\$(532,408)
Total expenses	\$97,880	\$123,068	\$77,981	\$101,413	\$84,604	\$265,615	\$371,870	\$759,764	\$901,392	\$(400,050)
Net income (in thousands) <sup>5</sup>	\$116,598	\$28,867	\$47,370	\$74,249	\$181,617	\$55,714	\$23,789	\$189,795	\$294,704	\$627,098
Data highlights										
Total equity (in millions) 2	\$5,607	\$6,073	\$6,359	\$6,618	\$6,978	\$7,261	\$7,677	\$8,957	\$9,670	\$10,339
Equity as a percentage of shares in insured credit unions	1.27%	1.27%	1.27%	1.28%	1.30%	1.29%	1.26%	1.23%	1.28%	1.30%
NCUSIF loss per \$1,000 of insured shares	\$0.03	\$0.08	\$0.00	\$0.04	\$0.00	\$0.33	\$0.47	\$0.86	\$0.97	\$(0.67)
Operating ratios										
Premium income	_	_	_	_	_	_	_	76.6%	77.8%	0.3%
Investment income	99.4%	99.5%	99.6%	99.6%	99.5%	99.6%	98.8%	19.9%	18.1%	99.5%
Other Income	0.6%	0.5%	0.4%	0.4%	0.5%	0.4%	1.2%	3.5%	4.1%	0.2%
Operating expenses	39.8%	56.0%	64.9%	45.8%	30.8%	24.7%	20.6%	14.2%	13.9%	58.3%
Insurance losses	5.8%	25.0%	(2.7)%	11.9%	1.0%	58.0%	73.4%	65.8%	61.5%	-234.5%
Total expenses	45.6%	81.0%	62.2%	57.7%	31.8%	82.7%	94.0%	80.0%	75.4%	-176.2%
Net income	54.4%	19.0%	37.8%	42.3%	68.2%	17.3%	6.0%	20.0%	24.6%	276.2%
Involuntary liquidations commenced										
Number	14	8	14	10	12	8	15	16	18	15
Share payouts (in thousands)	\$40,003	\$7,774	\$88,746	\$27,137	\$19,799	\$195,325	\$648,620	\$713,112	\$701,145	\$586,852
Share payouts as a percentage of total insured shares	0.009%	0.002%	0.018%	0.005%	0.004%	0.035%	0.106%	0.098%	0.093%	0.074%
Shares in liquidated credit unions -last call report (in thousands)	\$97,093	\$31,421	\$105,368	\$32,513	\$23,768	\$578,880	\$916,822	\$990,931	\$870,435	\$459,403

 $<sup>^{\</sup>rm 1}$  2008 includes \$106 million gain on sale of U.S. Treasury Securities.

<sup>&</sup>lt;sup>2</sup> Equity does not include unrealized gain (loss) from U.S. Treasury securities held as "Available for Sale Securities" beginning in 2008.

<sup>&</sup>lt;sup>3</sup> Amounts for 2006 and 2007 represent the carrying value of guarantees as determined under FIN 45, "Guarantor's Accounting and Disclosure Requirements."

<sup>&</sup>lt;sup>4</sup> The NCUSIF adopted Federal Accounting Standards Advisory Board (FASAB) accounting standards beginning in 2010. For the purpose of this table, total income includes both exchange and non-exchange revenue.

<sup>&</sup>lt;sup>5</sup> 2009-2011 Total Income excludes Stabilization Income, 2009-2011 Operating Expense excludes Stabilization Expense, and 2009-2011 Net Income excludes Stabilization Income and Expense.

Fiscal year	2002	2003	2004	2005	2006	2007	<b>2008</b> <sup>3</sup>	2009	2010	2011	
Mergers—fiscal year											
Assisted	1	5	7	5	4	5	3	12	10	1	
Unassisted	271	166	331	260	281	237	253	207	193	212	
Section 208 (FCU Act) assista	ance to avoi	d liquidatio	n (in thousa	ands)							
Capital notes and other cash advances outstanding	\$0	\$0	\$0	\$0	\$15,000	\$0	\$0	\$11,000,000	-	\$80,000	
Non-cash guaranty accounts	\$156	\$8,251	\$70	\$4,798	\$679	\$233,088	\$126,340	\$7,451	\$108,046	\$199,945	
Number of active cases	3	10	1	8	4	6	5	9	5	9	
Number of problem case ins	ured credit ı	unions (CAN	MEL code 4	<b>&amp;</b> 5)							
Number	211	217	255	280	240	211	271	351	365	409	
Shares (millions)	\$2,901	\$3,568	\$4,350	\$5,771	\$5,323	\$5,300	\$16,314	\$41,587	\$38,510	\$26,285	
Problem case shares as a percentage of insured share	0.66% s	0.74%	0.87%	1.12%	0.96%	0.94%	2.33%	5.35%	4.74%	3.31%	
December 31	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	
Shares in insured credit unio	ns (in millior	ns) 1									
Federal credit unions	\$238,912	\$262,420	\$276,395	\$285,713	\$296,469	\$308,917	\$333,311	\$393,296	\$410,480	\$430,319	
State credit unions	\$202,552	\$215,056	\$222,573	\$229,909	\$237,724	\$251,915	\$276,163	\$331,501	\$345,471	\$363,253	
Total shares	\$441,464	\$477,476	\$498,968	\$515,622	\$534,193	\$560,832	\$609,474	\$724,798	\$755,951	\$793,572	
Number of member account	s in insured	credit unio	ns (in thous	ands) <sup>2</sup>							
Federal credit unions	76,554	79,819	81,668	84,556	87,869	88,543	90,418	91,854	92,648	93,691	
State credit unions	62,597	62,489	63,585	64,632	67,432	69,513	72,351	74,324	75,661	76,627	
Total	139,151	142,308	145,253	149,188	155,302	158,056	162,769	166,178	168,310	170,318	
Number of insured credit uni	ons										
Federal credit unions	5,953	5,776	5,572	5,393	5,189	5,036	4,847	4,714	4,589	4,447	
State credit unions	3,735	3,593	3,442	3,302	3,173	3,065	2,959	2,840	2,750	2,647	
Total	9,688	9,369	9,014	8,695	8,362	8,101	7,806	7,554	7,339	7,094	
Insured shares as a percentage all credit union shares	e of 91.2%	90.4%	89.7%	89.0%	88.9%	88.7%	96.7%	96.3%	96.1%	95.9%	
State credit union portion of insured shares	45.9%	45.0%	44.6%	44.4%	44.5%	44.9%	45.2%	45.7%	45.7%	45.8%	

 $<sup>^{\</sup>rm 1}$  Total insured shares in natural person credit unions.

 $<sup>^{\</sup>rm 2}$  Does not include nonmember accounts.

 $<sup>^{3}</sup>$  2008 data updated to account for many call report corrections because of Stabilization Fund expense.

## Federal Credit Union Ten-Year Summary

Federal credit unions December 31 (dollar amounts in millions)

	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Number of credit unions	5,953	5,776	5,572	5,393	5,189	5,036	4,847	4,714	4,589	4,447
Number of members	44,610,949	46,155,018	46,857,723	47,913,908	48,254,366	48,474,331	49,130,191	49,604,483	50,081,400	50,743,403
Assets	\$301,238	\$336,612	\$358,704	\$377,826	\$394,130	\$417,579	\$447,124	\$482,684	\$500,075	\$525,633
Loans outstanding	\$181,767	\$202,898	\$223,878	\$249,521	\$270,418	\$289,170	\$309,277	\$311,154	\$306,276	\$308,845
Shares	\$261,819	\$291,485	\$308,318	\$321,831	\$333,914	\$349,101	\$373,366	\$408,832	\$427,603	\$449,316
Reserves <sup>1</sup>	\$12,227	\$12,881	\$13,342	\$13,368	\$14,096	\$14,580	\$14,866	\$15,087	\$15,875	\$16,643
Undivided earnings	\$20,855	\$23,526	\$26,054	\$28,855	\$31,580	\$33,368	\$33,073	\$33,168	\$34,615	\$36,939
Gross ncome	\$19,676	\$19,764	\$20,302	\$22,796	\$26,137	\$29,304	\$29,877	\$28,990	\$28,680	\$27,771
Operat ng expenses	\$10,158	\$11,239	\$12,128	\$13,308	\$13,900	\$13,523	\$15,320	\$14,711	\$16,139	\$16,733
Dividends	\$6,369	\$5,199	\$4,683	\$5,930	\$8,398	\$10,588	\$9,684	\$7,421	\$5,483	\$4,373
Reserve transfers										
Net income <sup>2</sup>	\$3,082	\$3,273	\$3,351	\$3,295	\$3,419	\$2,910	\$158	\$935	\$2,468	\$3,541
Percent change										
Total assets	11.5	11.7	6.6	5.3	4.3	5.9	7.1	8.0	3.6	5.1
Loans outstand ng	6.7	11.6	10.3	11.5	8.4	6.9	7.0	0.6	-1.6	0.8
Shares	11.3	11.3	5.8	4.4	3.6	4.5	7.0	9.5	4.6	5.1
Reserves <sup>1</sup>	7.8	5.3	3.6	0.2	5.4	3.4	2.0	1.5	5.2	4.8
Undivided earnings	12.1	12.8	10.7	10.8	9.4	5.7	-0.9	0.3	4.4	6.7
Gross ncome	-1.8	0.4	2.7	12.3	14.7	12.1	2.0	-3.0	-1.1	-3.2
Operat ng expenses	9.4	10.6	7.9	9.7	4.4	-2.7	13.3	-4.0	9.7	3.7
Dividends	-23.1	-18.4	-9.9	26.6	41.6	26.1	-8.5	-23.4	-26.1	-20.2
Net ncome <sup>2</sup>	26.5	6.2	2.4	-1.7	3.8	-14.9	-94.6	491.8	163.9	43.5
Significant ratios (in per	rcent)									
Reserves to assets	4.1	3.8	3.7	3.5	3.6	3.5	3.3	3.1	3.2	3.2
Reserves and undivided earnings to assets	11.0	10.8	11.0	11.2	11.6	11.5	10.7	10.0	10.1	10.2
Reserves to loans	6.7	6.3	6.0	5.4	5.2	5.0	4.8	4.8	5.2	5.4
Loans to shares	69.4	69.6	72.6	77.5	81.0	82.8	82.8	76.1	71.6	68.7
Operating expenses to gross income	51.6	56.9	59.7	58.41	48.6	46.3	51.3	50.7	56.3	60.3
Salaries and benefits to gross income	23.3	25.9	27.0	25.8	24.2	23.1	24.1	25.7	26.5	28.5
Dividends to gross income	32.4	26.3	23.1	26.0	32.1	36.1	32.4	25.6	19.1	15.7
Yield on average assets	6.9	6.2	5.8	6.2	5.5	7.2	6.9	6.2	11.5	5.4
Cost of funds to average assets	2.3	1.7	1.4	1.7	2.3	2.8	2.4	1.8	2.5	1.0
Gross spread	4.6	4.5	4.4	4.5	4.5	4.5	4.5	4.5	9.0	4.4
Net ncome divided by gross income <sup>2</sup>	14.8	16.6	16.5	14.5	13.1	9.9	0.5	3.2	12.3	12.8
Yield on average loans	7.7	6.9	6.3	6.2	6.5	6.7	6.6	6.3	8.6	5.9
Yield on average nvestments <sup>3</sup>	3.5	2.7	2.6	3.2	4.0	4.7	3.9	2.7	2.7	1.7

 $<sup>^{\</sup>rm 1}$  Does not inclued the allowance for loan losses.

<sup>&</sup>lt;sup>2</sup> Net income prior to reserve transfers.

<sup>&</sup>lt;sup>3</sup> Starting in 2000, investments includes cash on deposit and cash equivalents.

## Federally Insured, State-Chartered Credit Union Ten-Year Summary

Federally insured, state-chartered credit unions December 31 (dollar amounts in millions)

	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Number of credit unions	3,735	3,593	3,442	3,302	3,173	3,065	2,959	2,840	2,750	2,647
Number of members	36,336,258	36,273,168	36,710,301	36,896,076	37,499,194	38,363,147	39,452,166	40,322,527	40,447,236	41,092,953
Assets	\$255,838	\$273,572	\$288,296	\$300,871	\$315,817	\$335,885	\$364,043	\$401,993	\$414,395	\$436,121
Loans outstand ng	\$160,881	\$173,236	\$190,377	\$208,734	\$223,917	\$237,755	\$256,719	\$261,367	\$258,555	\$262,640
Shares	\$222,377	\$236,856	\$247,804	\$255,588	\$267,274	\$283,298	\$307,762	\$343,836	\$358,877	\$378,093
Reserves <sup>1</sup>	\$11,105	\$10,895	\$10,997	\$11,117	\$11,474	\$11,763	\$12,414	\$12,642	\$12,896	\$13,090
Undivided earnings	\$16,229	\$18,231	\$20,202	\$21,943	\$24,337	\$26,106	\$25,614	\$26,368	\$28,066	\$30,566
Gross income	\$17,075	\$16,378	\$16,538	\$18,164	\$20,936	\$23,703	\$24,026	\$23,531	\$23,390	\$22,450
Operat ng expenses	\$8,990	\$9,629	\$10,250	\$10,806	\$11,348	\$11,278	\$12,842	\$12,292	\$13,467	\$13,770
Dividends	\$4,020	\$3,123	\$2,800	\$3,557	\$5,084	\$6,277	\$5,695	\$4,304	\$3,126	\$2,464
Net income <sup>2</sup>	\$2,584	\$2,508	\$2,439	\$2,363	\$2,302	\$1,828	\$(588)	\$230	\$2,118	\$2,868
Percent change										
Total assets	10.6	6.9	5.4	4.4	5.0	6.4	8.4	10.4	3.1	5.2
Loans outstand ng	5.8	7.7	9.9	9.6	7.3	6.2	8.0	1.8	-1.1	1.6
Shares	10.2	6.5	4.6	3.1	4.6	6.0	8.6	11.7	4.4	5.4
Reserves <sup>1</sup>	8.2	-1.9	0.9	1.1	32	2.5	5.5	1.8	2.0	1.5
Undivided earnings	11.4	12.3	10.8	8.6	109	7.3	-1.9	2.9	6.4	8.9
Gross income	-1.8	-4.1	1.0	9.8	15.3	13.2	1.4	-2.1	-0.6	-4.0
Operat ng expenses	11.6	7.1	6.4	5.4	5.0	-0.6	13.9	-4.3	9.6	2.3
Dividends	-27.5	-22.3	-10.3	27.0	42 9	23.5	-9.3	-24.4	-27.4	-21.2
Net income <sup>2</sup>	25.5	-2.9	-2.8	-3.1	-25	-20.6	-130.5	139.1	820.9	35.4
Significant ratios (in per	cent)									
Reserves to assets	4.3	4.0	3.8	3.7	3.6	3.5	3.4	3.1	3.1	3.0
Reserves and undivided earnings to assets	10.7	10.6	10.8	11.0	11.3	11.3	10.4	9.7	9.9	10.0
Reserves to loans	6.9	6.3	5.8	5.3	5.1	4.9	4.8	4.8	5.0	5.0
Loans to shares	72.3	73.1	76.8	81.7	83.8	83.9	83.4	76.0	72.0	69.5
Operating expenses to gross ncome	52.7	58.8	62.0	59.5	54 2	47.6	53.5	52 2	57.6	61.3
Salaries and benefits to gross ncome	23.2	26.2	27.8	26.7	24.9	23.9	25.3	26 5	27.3	29.2
Dividends to gross income	23.5	19.1	16.9	19.6	24.3	26.5	23.7	18.3	13.4	11.0
Yield on average assets	7.0	6.2	5.9	6.2	6.8	7.3	6.9	6.1	11.3	5.3
Cost of funds to average assets	2.3	1.7	1.4	1.7	2.4	2.8	2.4	1.7	2.3	0.9
Gross spread	4.7	4.5	4.5	4.4	6.8	4.5	4.4	4.4	9.0	4.4
Net income divided by gross ncome <sup>2</sup>	15.1	15.3	14.7	13.0	11.0	7.7	-2.3	1.0	9.1	12.8
Yield on average loans	7.6	6.6	6.1	6.0	6.4	6.7	6.6	6.2	12.0	5.6
Yield on average investments <sup>3</sup>	3.4	2.7	2.6	3.2	39	4.8	3.9	2.6	2.6	1.5

 $<sup>^{\</sup>rm 1}$  Does not inclued the allowance for loan losses.

<sup>&</sup>lt;sup>2</sup> Net income prior to reserve transfers.

 $<sup>^{\</sup>rm 3}\,\text{Starting}$  in 2000, investments includes cash on deposit and cash equivalents.

### **Federal Credit Union Historical Data**

Historical data for federal credit unions December 31, 1935 to 1973

	Chartera	Chartera	Inactive	Active		(Amounts in thousands of dollars)		
Year	Charters issued	Charters cancelled	credit unions	credit unions	Members	Assets	Shares	Loans outstanding
1935	828	0	134	772	119,420	\$2,372	\$2,228	\$1,834
1936	956	4	107	1,751	309,700	\$9,158	\$8,511	\$7,344
1937	638	69	114	2,313	483,920	\$19,265	\$17,650	\$15,695
1938	515	83	99	2,760	632,050	\$29,629	\$26,876	\$23,830
1939	529	93	113	3,182	850,770	\$47,811	\$43,327	\$37,673
1940	666	76	129	3,756	1,127,940	\$72,530	\$65,806	\$55,818
1941	583	89	151	4,228	1,408,880	\$106,052	\$97,209	\$69,485
1942	187	89	332	4,145	1,356,940	\$119,591	\$109,822	\$43,053
1943	108	321	326	3,938	1,311,620	\$127,329	\$117,339	\$35,376
1944	69	285	233	3,815	1,306,000	\$144,365	\$133,677	\$34,438
1945	96	185	202	3,757	1,216,625	\$153,103	\$140,614	\$35,155
1946	157	151	204	3,761	1,302,132	\$173,166	\$159,718	\$56,801
1947	207	159	168	3,845	1,445,915	\$210,376	\$192,410	\$91,372
1948	341	130	166	4,058	1,628,339	\$258,412	\$235,008	\$137,642
1949	523	101	151	4,495	1,819,606	\$316,363	\$285,001	\$186,218
1950	565	83	144	4,984	2,126,823	\$405,835	\$361,925	\$263,736
1951	533	75	188	5,398	2,463,898	\$504,715	\$457,402	\$299,756
1952	692	115	238	5,925	2,853,241	\$662,409	\$597,374	\$415,062
1953	825	132	278	6,578	3,255,422	\$854,232	\$767,571	\$573,974
1954	852	122	359	7,227	3,598,790	\$1,033,179	\$931,407	\$681,970
1955	777	188	369	7,806	4,032,220	\$1,267,427	\$1,135,165	\$863,042
1956	741	182	384	8,350	4,502,210	\$1,529,202	\$1,366,258	\$1,049,189
1957	662	194	467	8,735	4,897,689	\$1,788,768	\$1,589,191	\$1,257,319
1958	586	255	503	9,030	5,209,912	\$2,034,866	\$1,812,017	\$1,379,724
1959	700	270	516	9,447	5,643,248	\$2,352,813	\$2,075,055	\$1,666,526
1960	685	274	469	9,905	6,087,378	\$2,669,734	\$2,344,337	\$2,021,463
1961	671	265	509	10,271	6,542,603	\$3,028,294	\$2,673,488	\$2,245,223
1962	601	284	465	10,632	7,007,630	\$3,429,805	\$3,020,274	\$2,560,722
1963	622	312	452	10,955	7,499,747	\$3,916,541	\$3,452,615	\$2,911,159
1964	580	323	386	11,278	8,092,030	\$4,559,438	\$4,017,393	\$3,349,068
1965	584	270	435	11,543	8,640,560	\$5,165,807	\$4,538,461	\$3,864,809
1966	701	318	420	11,941	9,271,967	\$5,668,941	\$4,944,033	\$4,323,943
1967	636	292	495	12,210	9,873,777	\$6,208,158	\$5,420,633	\$4,677,480
1968	662	345	438	12,584	10,508,504	\$6,902,175	\$5,986,181	\$5,398,052
1969	705	323	483	12,921	11,301,805	\$7,793,573	\$6,713,385	\$6,328,720
1970	563	412	578	12,977	11,966,181	\$8,860,612	\$7,628,805	\$6,969,006
1971	400	461	777	12,717	12,702,135	\$10,533,740	\$9,191,182	\$8,071,201
1972	311	672	425	12,708	13,572,312	\$12,513,621	\$10,956,007	\$9,424,180
1973	364	523	286	12,688	14,665,890	\$14,568,736	\$12,597,607	\$11,109,015
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Data for 1935-44 are partly esitmated.

Historical data for federal credit unions December 31, 1974 to 2011

	Charters	Charters	Inactive credit	Active credit		(Amounts in thousands of dollars)			
Year	issued	cancelled	unions	unions	Members	Assets	Shares	Loans outstanding	
1974	367	369	224	12,748	15,870,434	\$16,714,673	\$14,370,744	\$12,729,653	
1975	373	334	274	12,737	17,066,428	\$20,208,536	\$17,529,823	\$14,868,840	
1976	354	387	221	12,757	18,623,862	\$24,395,896	\$21,130,293	\$18,311,204	
1977	337	315	250	12,750	20,426,661	\$29,563,681	\$25,576,017	\$22,633,860	
1978	348	298	291	12,759	23,259,284	\$34,760,098	\$29,802,504	\$27,686,584	
1979	286	336	262	12,738	24,789,647	\$36,467,850	\$31,831,400	\$28,547,097	
1980	170	368	362	12,440	24,519,087	\$40,091,855	\$36,263,343	\$26,350,277	
1981	119	554	398	11,969	25,459,059	\$41,905,413	\$37,788,699	\$27,203,672	
1982	114	556	294	11,631	26,114,649	\$45,482,943	\$41,340,911	\$28,184,280	
1983	107	736	320	10,976	26,798,799	\$54,481,827	\$49,889,313	\$33,200,715	
1984	135	664	219	10,548	28,191,922	\$63,656,321	\$57,929,124	\$42,133,018	
1985	55	575	122	10,125	29,578,808	\$78,187,651	\$71,616,202	\$48,240,770	
1986	59	441	107	9,758	31,041,142	\$95,483,828	\$87,953,642	\$55,304,682	
1987	41	460	45	9,401	32,066,542	\$105,189,725	\$96,346,488	\$64,104,411	
1988	45	201	172	9,118	34,438,304	\$114,564,579	\$104,431,487	\$73,766,200	
1989	23	307	185	8,821	35,612,317	\$120,666,414	\$109,652,600	\$80,272,306	
1990	33	410	118	8,511	36,241,607	\$130,072,955	\$117,891,940	\$83,029,348	
1991	14	291	123	8,229	37,080,854	\$143,939,504	\$130,163,749	\$84,150,334	
1992	33	341	128	7,916	38,205,128	\$162,543,659	\$146,078,403	\$87,632,808	
1993	42	258	132	7,696	39,755,596	\$172,854,187	\$153,505,799	\$94,640,348	
1994	39	224	145	7,498	40,837,392	\$182,528,895	\$160,225,678	\$110,089,530	
1995	28	194	148	7,329	42,162,627	\$193,781,391	\$170,300,445	\$120,514,044	
1996	14	189	150	7,152	43,545,541	\$206,692,540	\$180,964,338	\$134,120,610	
1997	17	179	13	6,981	43,500,553	\$215,097,395	\$187,816,918	\$140,099,926	
1998	8	174	1	6,815	43,864,851	\$231,904,308	\$202,650,793	\$144,849,109	
1999	17	265	0	6,566	44,076,428	\$239,315,693	\$207,613,549	\$155,171,735	
2000	12	235	7	6,336	43,883,106	\$242,881,164	\$210,187,670	\$163,850,918	
2001	14	228	11	6,118	43,816,877	\$270,125,345	\$235,202,500	\$170,325,562	
2002	21	180	6	5,953	44,610,949	\$301,238,242	\$261,819,003	\$181,766,655	
2003	28	193	12	5,776	46,153,243	\$336,611,886	\$291,484,763	\$202,898,454	
2004	22	172	54	5,572	46,857,723	\$358,704,157	\$308,318,116	\$223,878,376	
2005	19	177	21	5,393	47,913,908	\$377,826,822	\$321,830,899	\$249,520,685	
2006	17	201	20	5,189	48,254,366	\$394,130,999	\$333,914,263	\$270,418,116	
2007	14	165	2	5,036	48,474,331	\$417,578,758	\$349,100,902	\$289,169,600	
2008	8	177	20	4,847	49,130,191	\$447,124,352	\$373,365,677	\$309,277,352	
2009	13	136	10	4,714	49,604,483	\$482,684,405	\$408,831,654	\$311,153,591	
2010	12	121	16	4,589	50,081,400	\$500,075,341	\$427,602,919	\$306,276,075	
2011	5	139	8	4,447	50,743,403	\$525,633,071	\$449,315,853	\$308,844,729	

## **Contact Information**

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