



BOARD ACTION MEMORANDUM

TO: NCUA Board **DATE:** January 13, 2016
FROM: Chief Financial Officer **SUBJ:** 2017-2021 NCUA Draft Strategic Plan

ACTION REQUESTED: Board approval to release the 2017-2021 NCUA Draft Strategic Plan for a 60-day public comment period in the Federal Register.

DATE ACTION REQUESTED: January 21, 2016

OTHER OFFICES CONSULTED: All Regional and Central Offices

VIEWS OF OTHER OFFICES CONSULTED: Concur

SUBMITTED TO INSPECTOR GENERAL FOR REVIEW: Yes

RESPONSIBLE STAFF MEMBERS: Chief Financial Officer Rendell L. Jones, Deputy Chief Financial Officer Peggy Sherry, and Performance Analyst Melissa Lowden

SUMMARY:

The NCUA Draft Strategic Plan 2017-2021 summarizes our analysis of the internal and external environment impacting NCUA; evaluates our programs and risks; and provides goals and objectives for the next five years. The Strategic Plan is centered on the agency’s mission of “providing, through regulation and supervision, a safe and sound credit union system, which promotes confidence in the national system of cooperative credit.”

The Strategic Plan highlights the agency’s three strategic goals and supporting strategic objectives, which reflect the outcome or greater impact of the broader strategic goals. Senior executives are appointed as the goal leaders for each strategic goal. They are responsible for managing the strategic goal and corresponding objectives.

The three strategic goals for 2017 to 2021 are to:

- Ensure a Safe and Sound Credit Union System.
- Promote Consumer Protection and Financial Literacy.
- Cultivate an Inclusive, Collaborative Workplace at NCUA that Maximizes Productivity and Enhances Impact.

RECOMMENDED ACTION: Approve/release the 2017-2021 NCUA Draft Strategic Plan for a 60-day public comment period in the Federal Register.

ATTACHMENT: 2017-2021 NCUA Draft Strategic Plan