2018 Redesign of NCUA.gov

January 17, 2019
2018 Redesign Project

- **Goal:** Create a website that is user-friendly, accessible, searchable, and secure
  - Technical – New content management system, mobile compatibility, security, and accessibility
  - Content – functionality, searchability, and organization
Focus Areas:

- Homepage
- Usability and Accessibility of the Navigation
- Data-driven Content Features
- Site Search
- Consistency and Quality Assurance
We Ensure Financial Stability

The NCUA ensures that millions of consumers, businesses and communities can safely use federally insured credit unions for their financial needs.

About Credit Unions

A credit union is a cooperative financial institution chartered by the NCUA or a state government, and owned by its individual members. The National Credit Union Share Insurance Fund provides members of federally insured credit unions with up to $250,000 in insurance coverage.

- Learn about Credit Unions
- Share Insurance Coverage
- Locate a Credit Union
- Historical Timeline

Regulation & Compliance

The NCUA’s examination program focuses on the greatest risks to the credit union system and the Share Insurance Fund. Our rulemaking initiatives also create a modern regulatory environment that responds to changes in the financial services sector and addresses emerging risks.

- Letters to Credit Unions
- Legal Opinions
- Proposed & Pending Regulations
- Manuals & Guides

Consumer Protection

The NCUA works to protect credit union members and consumers by raising awareness of potential frauds and by examining credit unions for the compliance with consumer financial laws and regulations. We also provide financial literacy and personal financial information, tools, and resources.

- Consumer Assistance Center
- Fraud Prevention Center
- Financial Literacy Resources
- MyCreditUnion.gov

Resources & Expansion

The NCUA provides support to the credit union system through our chartering and field of membership services, technical assistance grants, and partnerships with other federal government agencies. We also provide online training and other resources to credit unions at no cost.

- Comments on Proposed Mergers
- Voluntary Membership Expansion
- Training
- Grants & Loans

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Regulatory Reform Agenda

In August 2017 the NCUA Regulatory Reform Task Force issued its first report. For comparison purposes, the Task Force’s first report includes the NCUA’s 2016 EGRPRA report to Congress and the agency’s regulatory review recommendations from 2014–2016. However, to avoid confusion the attachments were not included in the Federal Register notice that contains the report. Instead, they are made available here.

- NCUA’s Economic Growth and Regulatory Paperwork Reduction Act Report
- NCUA’s 2014 Regulatory Review
- NCUA’s 2015 Regulatory Review
- NCUA’s 2016 Regulatory Review

On December 13, 2018, the NCUA Board approved the task force’s second and final report for publication in the Federal Register. The Board also approved the publication of the task force’s consolidated version of the second and final report on NCUA.gov. As stated in the second report, the NCUA will be tracking the agency’s progress as it works through the updated blueprint for regulatory changes. A webpage dedicated to tracking the agency’s progress is currently in development.
Letters to Credit Unions and Other Guidance

From time to time, the NCUA will provide guidance and other information to the credit union system on regulatory and supervisory matters, trends affecting federally insured credit unions and potential risks and threats.

- **Letters to Credit Unions** — Provide guidance on specific NCUA policies and procedures, compliance, governance, and other timely issues that affect all federally insured credit unions.
- **Letters to Federal Credit Unions** — Provide guidance on specific NCUA policies and procedures, compliance, governance, and other timely issues that affect only credit unions with a federal charter.
- **Risk Alerts** — Detail practices or external threats that potentially are a significant risk to the safety and soundness of the credit union system.
- **Regulatory Alerts** — Provide guidance on rules and regulations from other agencies that all credit unions must comply with.
- **Supervisory Letters** — Provide the NCUA’s examiners with instructions and information on a range of supervisory and regulatory issues.
- **Accounting Bulletins** — Provide guidance and instructions on how changes in generally accepted accounting principles and other regulatory initiatives affect how credit unions report these items in their financial statements.

You can search these regulatory letters going back to 1979 by document type, the year issued, by subject and by title or keywords. Please note that obsolete letters are not included.
Improved Search and Consistency

Site Search

- Implemented an improved search engine
- Added keywords

Consistency and Quality Assurance

- Completed content audit
- Developed new landing pages
- Designed an improved careers section
About NCUA

Created by the U.S. Congress in 1970, the National Credit Union Administration is an independent federal agency that insures deposits at federally insured credit unions, protects the members who own credit unions, and charters and regulates federal credit unions.

Mission and Values
The NCUA is committed to its mission of protecting credit unions and the members who own them through effective regulation.

Leadership
Learn more about the NCUA’s leadership, and how the agency's programs and activities promote confidence in the national system of cooperative credit.

Diversity and Inclusion
Learn more about the NCUA’s efforts to build an inclusive work environment where all employees can contribute to their fullest potential.

Doing Business with the NCUA
Learn more about doing business with the NCUA, including points of contact, the agency's commitment.

Budget and Strategic Planning
Find current and past publications on NCUA's performance, strategy, budget planning and diversity efforts.

Inspector General
The Office of Inspector General provides independent oversight to improve the accountability of the NCUA.

Historical Timeline
Learn more about the history of credit unions, the NCUA and the agency's role in protecting the safety and soundness of the credit union system.

Diversity and Inclusion
Learn more about the NCUA’s efforts to build an inclusive work environment where all employees can contribute to their fullest potential.
Contact NCUA’s Office of Public and Congressional Affairs with questions or comments.

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