

Accessing the System

All credit unions will receive a letter in late August with their initial administrator username and password to access the online system. Once this individual has logged in and completed the registration process, they can then add other users for their credit union. Credit unions will access the online system from a link on NCUA's website at the [Credit Union Online web page](#).

Final Date to Use Report of Officials and 5300 Software

The last day and time for credit unions to use the Report of Officials and 5300 Call Report software is **3:00 PM EDT on Thursday, August 27, 2009**. Any Call Report submissions after that time must be made through the new online system beginning Tuesday, September 1, 2009. No submissions will be accepted between August 27 and September 1. Please contact your regulator with any questions.

NCUA Hosted Webcasts and Additional Information

To assist credit unions with their transition to the online system, NCUA hosted a webcast on August 12, 2009. This webcast is archived on NCUA's website and can be viewed online [here](#).

NCUA will host three more webcasts starting in September to provide additional details and answer your questions. The dates of these webcasts are September 2, 2009, September 23, 2009, and October 7, 2009. All webcasts will be held at 1:00 PM EDT. Please watch the "Upcoming Events" section of NCUA's website for registration information.

Additional information is available on NCUA's website including a Frequently Asked Questions document on [the Credit Union Online webpage](#).

We appreciate your cooperation in helping us improve the efficiency of our data collection program. Our Technical Customer Support Help Desk is available to answer any hardware or software questions and assist credit unions with technical concerns at 1-800-827-3255.

Sincerely,

/s/

Michael E. Fryzel
Chairman