

WHAT CREDIT UNIONS ARE SAYING...

“I wanted to thank the NCUA for taking the time to have these seminars for us. I look forward to them every year. For me, the location is just fine and it helps that the hotel has great food. I found the segment for the Board of Directors extremely helpful and hope that my board will as well. The exercises for the Balance Sheet were done very well too. Examiners Issues is always interesting to me. Thanks again.”

“You and your colleagues did an outstanding job. The content was rich but understandable, and all the presenters had both good content and good presentation skills. Anyone who came to that session with a question as to what is expected of directors in terms of financial literacy should have left with a clear picture of NCUA’s expectations—and your willingness to help volunteers achieve the requirements.”

“I JUST WANT YOU TO KNOW THAT YOU DID A AWESOME JOB!”

“Thank you so much for the workshop. I found it to be incredibly informing. The presentation regarding duties of directors and 701.4 took a complex topic and made it very simple. The presentation on issues facing credit unions was quite compelling as well. There were lots of nods of agreement at my table as the presenters covered the topics.”

“We’ve been to several of your Philadelphia sessions, and this one was one of the best. It was good to see such a large response from our colleagues. It was good to see a lot of friends, do some networking and exchange ideas, and keep focused on the issues we are all facing. Thanks again to you and your staff for arranging this workshop. We look forward to seeing you next year.”

“I attended the free NCUA Workshop in Philadelphia on April 17th. The workshop was extremely educational. The Duties of FCU Board of Directors presentation by Lauren Bethea was very informative. It walked the participants through the financial statements and illustrated how to calculate some of the key ratios. Although this is information I already knew I worked with several participants at my table and they were very excited to be able to calculate the ratios. This was a very worthwhile presentation and because it was free it provided an opportunity for credit unions to meet the NCUA requirements without damaging their budgets.”

“I liked that the Philadelphia workshop kept moving and seemed well organized. I absolutely loved the afternoon session for Examination Issues. I am a new full time employee at the credit union and I will probably be working into a managerial position within the year. The information given during this session was very helpful for my upcoming position. Additionally, I felt I was actually given the opportunity to learn the financial piece of the workshop that was missing the first time.”

“I thought that the information presented was extremely important to all board members. The information was presented in a simple, understandably manner. The presenters were

knowledgeable, professional and courteous. The knowledge gained will assist our board members in understanding the financial reports presented at our board meetings.”

“Your presentations that you sponsor are always excellent. Tonight’s presentation was superior. The real finances of an actual credit union was an excellent choice that was easy to understand and identify with.

Vanessa did an excellent job in presenting the PowerPoint presentation supported by the "easy to read" handouts for take home and review.

Plenty of time was allotted for interaction, questions comments and the exercises were great in "hands on "calculations was an effective teaching tool.

I learned a lot and it also reinforced much which I learned in my college financial courses but have failed to utilize.

Thanks ... for all that you did in the past and are currently doing to help credit unions to understand our roles as volunteers, and our fiduciary responsibilities to stay abreast of the ever changing financial environment to help us make informed decisions that is critical to our survival.”

“I wanted to thank you and the rest of the NCUA staff for the information that was shared at the Richmond workshop on March 10th. I think these workshops are very beneficial for credit unions. It allows us to build relationships with NCUA staff, not just having our examiners come in and out of the office.

Also, it allows credit unions to obtain important information that will help them with their day to day responsibilities. We have many things on our plate at this time so any help or assistance that we can get is helpful. And of course having the workshop in Richmond it a big plus – very convenient for us.”

“Thank you for an excellent workshop last week in Richmond. We are in the process of starting a new credit union in Washington D.C. I went to Richmond with not very high expectations but I was very positively surprised in every aspect. I learned a lot and you all from NCUA did a phenomenal job with the agenda, presentations, training material and your energy. If it wouldn't have been for the helpful support from NCUA staff we would have given up the idea of starting a credit union long time ago.”