

## 5300 Call Report Patch Installation Instructions

### Please Note:

1. *This patch only corrects the program's edit formula errors and will not delete or change any data you already input into the Call Report program.*
2. *If your computer's operating system is Windows 2000, Windows XP or Vista, you may need administrator privileges to install the 5300 Call Report Program. If you do not have administrator rights, please have your credit union's computer specialist/IT professional install the patch for you.*

### To install the patch:

1. Close the December 2008, 5300 Call Report program if it is currently open.
2. Click the link on our website titled [December 2008 5300 Software Patch for Uninsured Shares Error](#).
3. A File Download window may appear which asks, "Do you want to open or save this file". Click on the [Open](#) button. (Note depending on the security settings on your computer you may need to save this file on your computer before opening the patch's WinZip file.)
4. The WinZip - 5300Dec08Patch.ZIP window will appear.
5. Double click on the [Update.exe](#) file.
6. Click the [Yes](#) button if a **WinZip Caution** window appears to bypass the message.
7. Click the [Update](#) button in the NCUA Call Report Patch – InstallShield Wizard window.
8. Click the [Finish](#) button once the patch installation is complete.
9. Close the WinZip – 5300Dec08Patch.ZIP window.

Please contact the OCIO Technical Support Center (1-800-827-3255) if you experience problems or have questions.