

National Credit Union Administration
Annual Freedom of Information Act Report
for
Fiscal Year 2003

The following Annual Freedom of Information Act report covers the
Period 10/01/2002, through 09/30/2003, as required by 5 U.S.C. 552.

I. Basic Information Regarding Report

A. If you have any questions regarding this report, you may contact
Dianne
Salva, Staff Attorney/FOIA officer, 1775 Duke Street, Alexandria, Virginia 22314,
(703) 518-6563.

B. The report is available on-line at <http://www.ncua.gov>. You can click on
any
underlined term to link directly to the corresponding document on the NCUA
website.

C. To obtain a copy of this report in paper form you may come to the
NCUA
reading room located in room 6076B, at 1775 Duke Street, Alexandria, Virginia
22314-3428 from 8 a.m. to 5:00 p.m. Monday through Friday, or call (703) 518-
6540 to request that a copy be sent to you.

II. How to make a FOIA Request

You can consult the publication entitled, "A Handbook for Obtaining
Information
from NCUA" for information on making a FOIA request. The Handbook is
available on the
Internet at <http://www.ncua.gov>, or you can request a copy from the Office of
Public and
Congressional Affairs by calling (703) 518-6330.

A. FOIA requests may be submitted to one of two NCUA offices, both of
which
are located at 1775 Duke Street, Alexandria, Virginia 22314-3428. For records
maintained by the Office of Inspector General (OIG) direct your request to the
OIG at the
above address. You may also send a request to the OIG by facsimile at (703)
518-6349,

or by e-mail to OIGmail@ncua.gov. For all other requests, submit your request to the Freedom of Information Act Officer at the above address. You may also send such requests by facsimile to (703) 518-6569 or by e-mail to FOIA@ncua.gov.

B. Brief Description of NCUA response-time ranges:

Usually we respond within 20 business days. During this fiscal year we had a median processing time of 16 days.

C. Brief Description of why some requests are not granted:

Generally, exempt information includes credit union examination reports; records which if released, would cause an unwarranted invasion of personal privacy; confidential proprietary business information; internal communications regarding proposed NCUA policies; and law enforcement investigative records.

III. Definitions of Terms and Acronyms Used in the Report

Basic terms, expressed in common terminology.

1. FOIA/PA request - Freedom of Information Act/Privacy Act request. A FOIA request is generally a request for access to records concerning a third party, an organization, or a particular topic of interest. A Privacy Act request is a request for records concerning oneself; such requests are also treated as FOIA requests. (All requests for access to records, regardless of which law is cited by the requester, are included in this report.)

2. Initial request - a request to a federal agency for access to records under the Freedom of Information Act.

3. Appeal - a request to a federal agency asking that it review at a higher administrative level a full denial or partial denial of access to records under Freedom of Information Act, or any other FOIA determination such as a matter pertaining to fees.

4. Processed Request or Appeal - a request or appeal for which an agency has taken a final action on the request or the appeal in all respects.

5. Multi-track processing - a system in which simple requests requiring relatively minimal review are placed in one

processing track and more voluminous and complex requests are placed in one or more other tracks. Requests in each track are processed on a first-in/first-out basis. A requester who has an urgent need for records may request expedited processing (see below).

6. Expedited processing - an agency will process a FOIA request on an expedited basis when a requester has shown an exceptional need or urgency for the records which warrants prioritization of his or her request over other requests that were made earlier.

7. Simple request - a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.

8. Complex request - a FOIA request that an agency using multi-track processing places in a slower track based on the volume and/or complexity of records requested.

9. Grant - an agency decision to disclose all records in full response to a FOIA request.

10. Partial grant - an agency decision to disclose a record in part in response to a FOIA request, deleting information determined to be exempt under one or more of the FOIA's exemptions; or a decision to disclose some records in their entireties, but to withhold others in whole or in part.

11. Denial - an agency decision not to release any part of a record or records in response to a FOIA request because all the information in the requested records is determined by the agency to be exempt under one or more of the FOIA's exemptions, or for some procedural reason (such as because no record is located in response to a FOIA request).

12. Time limits - the time period in the Freedom of Information Act for an agency to respond to a FOIA request (ordinarily 20 working days from proper receipt of a Perfected FOIA request).

13. Perfected request - a FOIA request for records that adequately describes the records sought, which has been received by the FOIA office of each agency or agency component in possession of the records, and for which there is no

remaining question about the payment of applicable fees.

14. Exemption 3 statute - a separate federal statute prohibiting the disclosure of a certain type of information and authorizing its withholding under FOIA subsection (b) (3).

15. Median number - the middle, not average number. For example, of 3, 7, and 14, the median number is 7.

16. Average number - the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.

IV. Exemption 3 Statutes

A. NCUA relied on no Exemption 3 statutes during the current fiscal year.

V. Initial FOIA Requests

A. Number of Initial Requests

1. Requests pending as of end of preceding year: 28
2. Requests received during current FY: 305
3. Requests processed during current FY: 312
4. Requests pending as of end of current FY: 21

B. Disposition of Initial Requests

1. Number of total grants: 200
2. Number of partial grants: 69
3. Number of denials: 5
 - (a). Number of times each FOIA exemption used:
 - (b)(1): 0
 - (b)(2): 0
 - (b)(3): 0
 - (b)(4): 27
 - (b)(5): 26
 - (b)(6): 28
 - (b)(7)(A): 0
 - (b)(7)(B): 0
 - (b)(7)(C): 0
 - (b)(7)(D): 0
 - (b)(7)(E): 0
 - (b)(7)(F): 0
 - (b)(8): 40

- (b)(9): 0
- 4. Other reasons for nondisclosure: 38
 - (a) No records: 15
 - (b) Referrals: 2
 - (c) Request withdrawn: 5
 - (d) Fee-related reason: 8
 - (e) Records not reasonably described: 1
 - (f) Not a proper FOIA request for some other reason: 3
 - (g) Not an agency record: 1
 - (h) Duplicate request: 3

VI. Appeals of Initial Denials of FOIA Requests

A. Number of Appeals

- 1. Number of appeals received during FY: 9
- 2. Number of appeals processed during FY: 9

B. Disposition of Appeals

- 1. Number completely upheld: 3
- 2. Number partially reversed: 3
- 3. Number completely reversed: 0
 - (a) Number of times each FOIA exemption used:
 - (b)(1): 0
 - (b)(2): 0
 - (b)(3): 0
 - (b)(4): 2
 - (b)(5): 4
 - (b)(6): 5
 - (b)(7)(A): 1
 - (b)(7)(B): 0
 - (b)(7)(C): 1
 - (b)(7)(D): 0
 - (b)(7)(E): 0
 - (b)(7)(F): 0
 - (b)(8): 4
 - (b)(9): 0
- 4. Other reasons for nondisclosure: 3
 - (a) No records: 0
 - (b) Referrals: 0
 - (c) Request withdrawn: 0
 - (d) Fee-related reason: 3
 - (e) Records not reasonably described: 0
 - (f) Not a proper FOIA request for some other reason: 0
 - (g) Not an agency record: 0

(h) Duplicate request: 0

VII. Compliance with Time Limits/Status of Pending Requests

A. Median Processing Time for Requests Processed during the Year

1. Simple Requests

- a. Number of requests processed: 312
- b. Median number of days to process: 16

2. Complex Requests

- a. Number of requests processed: 0
- b. Median number of days to process: 0

3. Requests accorded expedited processing

- a. Number of requests processed: 0
- b. Median number of days to process: 0

B. Status of Pending Requests

1. Number of requests pending as of the end of FY: 21
2. Median number of days that such requests were pending as of that date: 11

VIII. Comparisons with Previous Fiscal (FY) Year

NCUA received and processed 12 % fewer requests in FY 2003 than in FY 2002. There were no requests for expedited processing in FY 2003. The number of requests pending at the end of FY 2003, was reduced by 32% from the number remaining at the end of FY 2002. NCUA is increasingly directing FOIA requesters to the abundant information made available on its website. In addition, during FY 2003, NCUA invested in a new electronic FOIA tracking system to increase efficiency in its FOIA program.

IX. Costs/FOIA Staffing

A. Staffing levels

1. Number of full-time FOIA personnel: 0
2. Number of personnel with part-time or occasional FOIA duties (in total work-years): 2.97
3. Total number of personnel in (work-years): 2.97

B. Total costs (including staff and all resources)

1. FOIA processing(including appeals): \$244,440.10.

2. Litigation-related activities(estimated): \$0.00
3. Total costs: \$244,440.10

X. Fees

A. Total amount of fees collected by agency for processing requests: \$3206.30

B. Percentage of total costs: .013%