

National Credit Union Administration
FY 2024 NO FEAR Act Data
 1st Quarter: October 1, 2023 - December 31, 2023

Complaint Activity	2019	2020	2021	2022	2023	2024 Q1
Number of Complaints Filed	5	5	1	4	1	1
Number of Complainants	4	5	1	4	1	1
Repeat Filers in Fiscal Year	1	0	0	0	0	0

Complaints by Basis	2019	2020	2021	2022	2023	2024 Q1
Race	4	1	1	3	1	1
Color	2	0	0	1	0	0
Religion	0	0	0	0	0	0
Reprisal	3	3	0	1	0	1
Sex	3	3	1	2	0	0
National Origin	0	0	0	0	0	0
Equal Pay Act	0	0	0	0	0	0
Age	3	2	1	0	0	1
Disability	4	3	0	2	0	1
Genetic Information	0	1	0	0	0	0

Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.

Complaints by Issue	2019	2020	2021	2022	2023	2024 Q1
Appointment/Hire	0	0	0	1	0	0
Assignment of Duties	0	2	0	1	0	1
Awards	1	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0
			0	0	0	0
Demotion	1	0	0	0	0	0
Reprimand	1	0	0	0	0	0
Removal	0	0	0	0	0	0
Suspension	1	1	0	1	0	0
Other	0	1	0	0	0	0
Duty Hours	0	0	0	0	0	0
Evaluation Appraisal	1	2	0	3	0	1
Examination/Test	0	0	0	0	0	0
Harassment						
Non-Sexual	2	2	0	1	0	1
Sexual	0	1	0	0	0	0
Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	1	0	0
Promotion/Non-Selection	2	2	1	2	1	0
Reassignment						
Denied	0	0	0	1	0	0
Directed	0	0	0	0	0	0
Reasonable Accommodation	1	0	0	0	0	0
Reinstatement	0	0	0	0	0	0
Retirement	0	0	0	0	0	0
Termination	0	0	0	0	0	0
Terms/Conditions of Employment	1	3	0	4	0	1
Time and Attendance	1	1	0	1	0	0
Training	1	0	0	1	0	0
Other (Verbal Remarks)	1	0	0	0	0	1

Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.

Processing Time	2019	2020	2021	2022	2023	2024 Q1
Complaints pending during fiscal year	12	*12	5	4	3	3
Average number of days in investigation stage	157	*204	229	170	122	128
Average number of days in final action stage	0	69	0	0	0	0
Complaint pending during fiscal year where hearing was requested	9	9	5	3	2	1
Average number of days in investigation stage	238	228	229	186	158	154
Average number of days in final action stage	213	424	479	41	329	487
Complaint pending during fiscal year where hearing was not requested	0	1	1	1	0	0
Average number of days in investigation stage	0	180	202	176	0	0
Average number of days in final action stage	0	57	60	38	0	0

*These numbers are corrections to last quarter's report.

Complaints Dismissed by Agency	2019	2020	2021	2022	2023	2024 Q1
Total Complaints Dismissed by Agency	0	1	0	0	0	0

Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
Findings After Hearing												
Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0	0	0	0
Reassignment	0	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0

Findings Without Hearing												
Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0	0	0	0
Reassignment	0	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status	2019	2020	2021	2022	2023	2024 Q1
Total complaints from previous Fiscal Years	5	4	3	2	3*	4
Total Complainants	5	4	3	2	3*	4

*Includes a reconsideration

Number of previous complaints pending at close of quarter						
Investigation	0	0	0	0	0	1
Hearing	5	4	3	0	1	1
Final Action	0	0	0	0	0	0
Appeal with EEOC Office of Federal Operations	0	0	0	2	2*	2

*Includes a reconsideration

Complaint Investigations	2019	2020	2021	2022	2023	2024 Q1
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Pending Complaints Where Investigations Exceeds Required Time Frames	1	0	0	0	0	0
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